



CITIZEN-CENTRIC REPORT FISCAL YEAR 2022

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MISSION

The Guam Customs and Quarantine Agency is the “First Line of Defense” for the island of Guam. CQA enforces hundreds of laws and regulations, both local and federal, and is responsible for protecting borders, securing ports of entry, and facilitating trade, commerce, and travel. The mission of the agency is to improve trade facilitation and protect the people of Guam.

CORE VALUES

COURAGE
QUALITY
ACCOUNTABILITY

LEADERSHIP

Ike Q. Peredo
Director

Vincent S.N. Perez
Chief of Customs

Col. Philip S.N. Taijeron, Jr.
**Assistant Chief
Special Enforcement**

Col. Darlene R. Merfalen
**Assistant Chief
Administrative Support**

Col. Francis U. Fejarang
**Assistant Chief
Inspection and Control**

Col. Joey T. Cruz,
**Assistant Chief
Logistics and Support**

CONTACT US

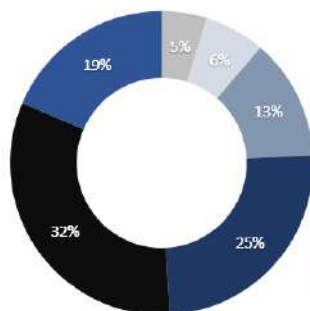
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ABOUT US

In October of 1952, the Port Security Division was created under the Guam Department of Commerce and was charged with carrying out customs enforcement activities for the island of Guam. In 1971, Executive Order No. 71-21 changed the name and organization of the Port Security Division to the Customs and Quarantine Division, and, in October 1994, the division detached from the Guam Department of Commerce and became what is known today as the Guam Customs and Quarantine Agency (CQA). CQA is responsible for the administration and enforcement of both local and federal customs regulations in accordance with Title 5 Guam Code Annotated Chapter 73, with local regulations promulgated by the regulatory agencies responsible for their oversight. CQA works cooperatively with these agencies and is delegated the powers and duties to administer and enforce these laws and regulations pertaining to the control and quarantine of plants and animals, inspection of food stuffs, the control of communicable diseases, the smuggling of drugs and contraband, and other matters. Customs officers enforce laws governing imports and exports by inspecting cargo, baggage, worn or carried articles, vessels, vehicles, and aircraft entering Guam at our island’s five ports of entry: the A.B. Won Pat Guam International Airport, Port Authority of Guam (PAG), U.S. Postal Service Main Facility, Andersen Air Force Base, Agat Marina, and other sites where customs duties must be executed to safeguard Guam’s people, economy, and natural resources.

STAFFING



- Director's Office
- Administrative Office
- Logistics & Support
- Special Enforcement
- Inspection & Control - ABWIAT
- Inspection & Control - Maritime/Air Cargo

UNIFORMED OFFICERS

108

CIVILIAN STAFF

18

DIRECTOR'S OFFICE

Officers: 4
Civilians: 2

ADMINISTRATIVE OFFICE

Officers: 0
Civilians: 8

INSPECTION & CONTROL

HEADQUARTERS

Officers: 1
Civilians: 1

AIRPORT OPERATIONS

Officers: 40
Civilians: 0

MARITIME | AIR CARGO OPERATIONS

Officers: 20
Civilians: 3

SPECIAL ENFORCEMENT

Officers: 31
Civilians: 0

LOGISTICS AND SUPPORT

Officers: 12
Civilians: 4

	2018	2019	2020	2021	2022
Officers	110	134	118	120	108
Civilian Staff	17	16	19	18	18
Total	127	150	137	138	126

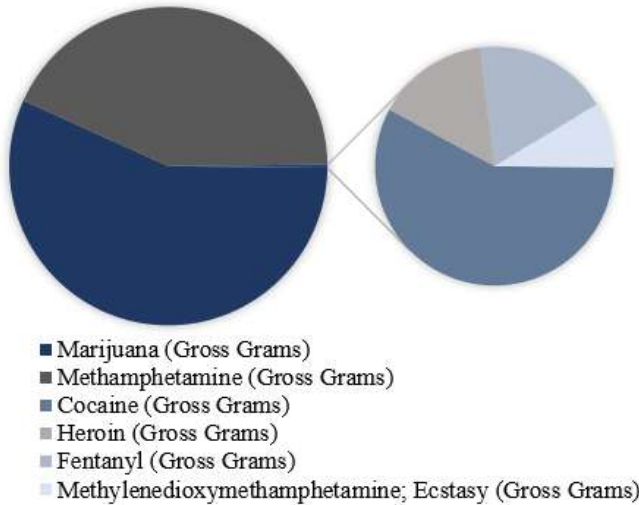


PERFORMANCE

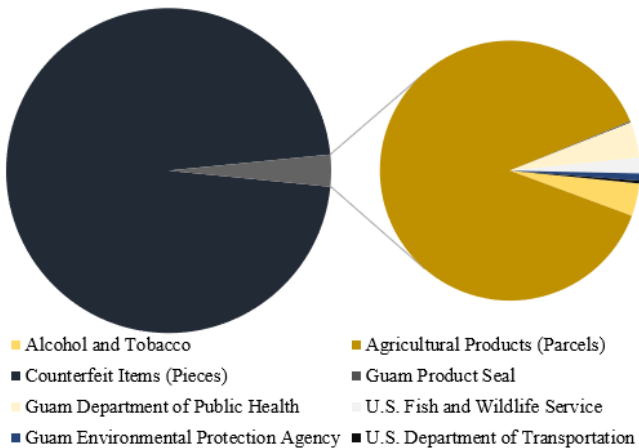
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NON-DRUG



The men and women of CQA are entrusted with the duties necessary for protecting our island, people, and resources while facilitating legitimate commerce and travel to grow Guam’s industries and economy. CQA measures its performance by the number of passengers inspected and cleared at Guam’s various ports of entry, import entry processing for trade facilitation, and interdictions of pests, diseases, drugs, criminals, counterfeit and unsafe goods, bioterrorism, and terrorists. With the responsibility of securing all Guam’s ports of entry, CQA is divided into four divisions to support this mission: Inspection and Control, Special Enforcement, Logistics and Support, and Administrative Support. The following data presents the types and amounts of seizures made over the past five years, to include seizures made in accordance with the various laws and regulations of local and federal partner regulatory agencies.

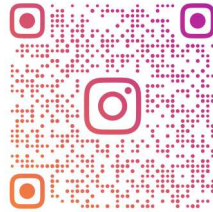
SEE US IN ACTION!

FACEBOOK




facebook.com/guamcqa

INSTAGRAM



[@guamcqa](https://www.instagram.com/guamcqa)

TWITTER



www.cqa.guam.gov

SEIZURES

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Marijuana and Marijuana Derivatives (Gross Grams)	15,249	24,486	11,206.69	88,016	66,782.20
Methamphetamine (Gross Grams)	14,159	3,173	36,336.40	75,839	50,808.60
Cocaine (Gross Grams)	-	-	-	-	250
Heroin (Gross Grams)	-	-	-	-	66
Fentanyl (Gross Grams)	-	-	-	-	79.40
Methylenedioxymethamphetamine; Ecstasy (Gross Grams)	-	-	-	-	38.20
Alcohol and Tobacco	143	3,733	4,034	1,547	23
Agricultural Products (Parcels)	5,835	573	819	4,231	498
Counterfeit Items (Pieces)	1,394	2,278	9,004	35,305	17,264
Guam Product Seal	5,503	499	224	3,231	1
Guam Department of Public Health	4,691	16,396	2,706	17,828	25
U.S. Fish and Wildlife Service	12	5,234	151	230	11
Guam Environmental Protection Agency	602	1,464	53,234	359	5
U.S. Department of Transportation	6	26	13	2	2



FINANCES

The Guam Customs and Quarantine Agency (CQA) generates revenues through the collection of fees. These fees are intended to recover the cost of services for customs operations mandated by local and federal laws.

The CQA **Passenger Inspection Fee** applies to passengers arriving by air vessel at the Antonio B. Won Pat International Air Terminal (ABWIAT) and by sea vessel at the Port Authority of Guam. At the airport, this fee is incorporated into each passenger's airline ticket. The fee is collected by the Guam International Airport Authority (GIAA) and deposited into the Government of Guam Customs Inspection Fund.

The CQA **Cargo Inspection Service Fee** applies to all shipments imported to Guam at the Guam Integrated Air Cargo Facility and the Jose D. Leon Guerrero Commercial Port. These fees are collected daily and deposited into the Government of Guam Customs Inspection Fund.



FISCAL YEAR 2022 COLLECTIONS

PASSENGER INSPECTION FEE		CARGO INSPECTION FEE		
2021		2021		Total
October	\$86,555.89	October	\$94,144.76	\$180,700.65
November	\$109,958.56	November	\$103,036.67	\$212,995.23
December	\$134,256.55	December	\$95,263.62	\$229,520.17
2022		2022		
January	\$112,296.34	January	\$75,061.63	\$187,357.97
February	\$79,376.75	February	\$86,110.71	\$165,487.46
March	\$110,920.20	March	\$86,303.42	\$197,223.62
April	\$138,111.40	April	\$94,867.89	\$232,979.29
May	\$229,666.16	May	\$95,029.34	\$324,695.50
June	\$327,786.60	June	\$88,066.61	\$415,853.21
July	\$471,526.91	July	\$97,433.26	\$568,960.17
August	\$425,641.76	August	\$74,721.07	\$500,362.83
September	\$341,489.97	September	\$2,443.31	\$343,933.28
Total	\$2,567,587.09	Total	\$992,482.29	\$3,560,069.38



REVENUES & EXPENDITURES

Revenues	FY 2019	FY 2020	FY 2021	FY 2022
Interest Income	-	-	-	-
Passenger Inspection Fee (GIAA)	\$13,812,060.19*	\$6,373,890.85	\$653,964.94	\$2,567,587.09
Passenger Inspection Fee (PAG)	-	-	-	-
Cargo Inspection Fee (Air Cargo and PAG)	\$1,380,457.11	\$418,494.31	\$1,730,008.68	\$992,482.29
Other Payments	-	-	-	-
Fiscal Year Revenue	\$15,192,517.30	\$6,792,385.16	\$2,383,973.62	\$3,560,069.38
Expenditures	FY 2019	FY 2020	FY 2021	FY 2022
Personnel Services	-	-	-	-
Regular	\$8,802,485.63	\$8,558,059.49	\$6,864,796.83	\$10,482,102.83
Overtime	\$52,015.25	\$14,264.82	\$0	\$41,247.41
Benefits	-	\$2,467,378	\$2,535,185.71	\$2,865,851.94
Insurance Benefits (Medical, Dental, Life)	-	-	-	-
Fiscal Year Personnel Expenditures	\$8,854,500.88	\$11,039,702.31	\$9,399,982.54	\$13,389,202.18
	FY 2019	FY 2020	FY 2021	FY 2022
Travel	-	-	\$0.00	-
Contractual Services	\$350,798.91	\$239,104.58	\$212,513.14	\$175,722.47
Office Space Rental	\$3,371,919.60	\$2,866,944	\$304,219.62	\$2,018,007.40
Supplies and Materials	\$59,218.57	\$61,531.45	\$28,727.72	\$49,095.65
Equipment	\$1,520	\$32,494.90	\$0	\$0
Miscellaneous	\$52,500	-	\$0	\$87,580
Utilities	\$90,888.90	\$31,018.31	\$27,707.01	\$74,740.70
Prior Year Retirement (MLWOP)	-	\$174,283.59	-	\$15,555.10
Fiscal Year Operation Expenditures	\$3,926,845.98	\$3,405,376.83	\$573,167.49	\$2,420,701.32





SIGNIFICANT EVENTS

- ◇ The Oceania Customs Organisations (OCO) conducted a diagnostic assessment of CQA to support Agency modernization efforts.
- ◇ In September 2021, CQA was awarded \$1.4 million from the U.S. Department of Homeland Security’s Port Security Grant program intended for the procurement of an additional mobile x-ray container van, portable handheld x-ray scanners, and computer hardware and software for sea port operations. These equipment will enhance CQA’s capabilities and capacity at the PAG for interdiction, regulatory, and security initiatives.
- ◇ In February 2022, CQA gained four drug detection canines through a partnership with the Office of the Attorney General (OAG). For nearly two years, CQA faced difficulty securing contracts with drug detection training vendors due to restrictions on animal transports on commercial airlines operating between the continental U.S. and Guam. After CQA identified an animal transfer charter flight as an alternative, the OAG committed up to \$60,000 for CQA to procure and transport the four drug detector canines.
- ◇ In collaboration with the Guam Visitor’s Bureau (GVB), CQA has entered Phase 2 of the Guam Customs Electronic Declaration Form (EDF) platform, which is for the expansion of the EDF to accommodate sea and military arrivals.

CHALLENGES

Manpower

During FY 2022, CQA had 108 uniformed officers and 18 civilian staff, the least number of employees over the past five years. A rudimentary study revealed successful border security of Guam requires 100 officers to be staffed at the ABWIAT alone, per 1.6 million visitors annually. This shortage impacted CQA’s capacity to efficiently deter drugs and illegal narcotics, biosecurity threats, communicable diseases including COVID-19, and invasive species.

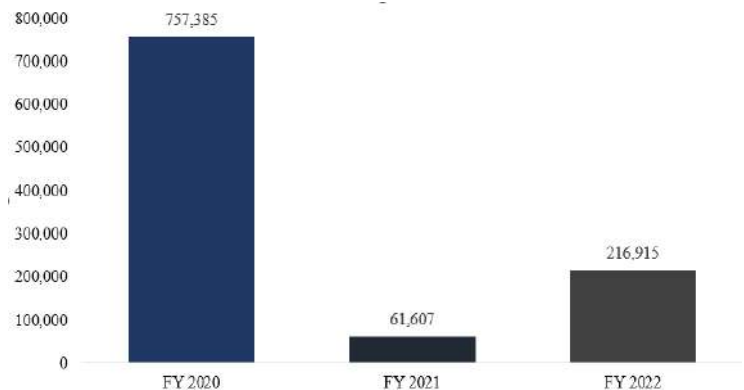
Modernization

CQA has begun taken the steps toward aligning its processes and systems with modernized procedures and the technology necessary to support such operations.

Funding

CQA’s operations are funded by the Agency’s collection of the Customs, Agriculture, and Quarantine Inspection Service Charge (CAQISC) from travelers and cargo arriving at all Guam’s ports of entry. Due to the COVID-19 pandemic, CAQISC collections from travelers arriving at the ABWIAT significantly decreased—a direct negative impact to the Agency’s revenues. Destinations abroad began to implement temporary travel restrictions with visitors cautious of contracting the virus through travel as it spread. Following the 88% decrease in traveler arrivals to Guam from FY 2020 to FY 2021, air arrivals remained low in FY 2022 compared to pre-COVID-19 numbers at just 216,915 from 61,607 in FY 2021. CQA continues to receive funding from the General Fund in order to cover shortfalls in fees collected under the CAQISC to ensure continued operations.

AIR TRAVELER ARRIVALS





FUTURE OUTLOOK

Workforce

CQA continues to work toward the hiring of personnel into mid-level positions to relieve officers of administrative functions, as well as the addition of uniformed officers. Officer promotions, which the Agency has not seen in years are anticipated during the start of FY 2023 to help fill section vacancies and alleviate personnel deficiencies.

Electronic Declaration Form

Now in the second and final phase of implementing the EDF, the digital form will soon be available to all incoming travelers at ports of entry outside of the airport.

Satellite Inspection Facility

Public Law 34-112 granted CQA jurisdiction over four acres of government property adjacent to the PAG for the purpose of building a satellite inspection, holding, and secured facility within three years. While much progress has been made, the effects of COVID-19 have slowed the process of completing this facility. Bill 58-36 provides CQA an extension of an additional five years for its development.

Customs Management Information System

CQA looks forward to the development of a Customs Management Information System in collaboration with the Bureau of Statistics and Plans through a U.S. Department of the Interior grant, moving towards automating the Agency's processes. CQA is actively working with the Oceania Customs Organization (OCO) towards securing a system utilized by other customs administrations throughout the region and the world.



We want to hear from you. Do you like this report? Is there any other information you would like to see included? Please let us know by contacting Alana Chargualaf-Afaisen at alana.c.afaisen@cqa.guam.gov.



Office of Public Accountability - Guam <admin@guamopa.com>

CQA FY2022 Citizen-Centric Report

1 message

Alana Chargualaf-Afaisen <alana.c.afaisen@cqa.guam.gov>

Mon, Jan 22, 2024 at 12:45 PM

To: admin@guamopa.com, "speaker@guamlegislature.org" <speaker@guamlegislature.org>

Cc: "bjcruz@guamopa.com" <bjcruz@guamopa.com>, GM - Ike Peredo <ike.peredo@cqa.guam.gov>, vincent perez <vincent.perez@cqa.guam.gov>, Johnric Mendiola <johnric.mendiola@cqa.guam.gov>

Håfa Adai Honorable Speaker Terlaje and Public Auditor Cruz ,

Attached is the Guam Customs and Quarantine Agency's Citizen-Centric Report for Fiscal Year 2022 in compliance with Public Law 30-127. The report is also accessible to the public via the following link: cqa.guam.gov/citizen-centric-reports/

Si Yu'os ma'åse'.

Very Respectfully,

**Alana B. Chargualaf-Afaisen**

Public Information Officer

Guam Customs and Quarantine Agency

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**CQA Citizen Centric Report FY2022.pdf**

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