

**Office of Public Accountability
Annual Report**

Calendar Year 2014

April 2015



Office of Public Accountability Annual Report

Calendar Year 2014

April 2015

Distribution:

Governor of Guam
Lt. Governor of Guam
Speaker, 33rd Guam Legislature
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Message from the Public Auditor



Dear People of Guam,

As I am half way through my fourth term, I am pleased to present the 14th report of my stewardship of the Office of Public Accountability (OPA).

The one common theme that has plagued this office for the last eight years is the recruitment and retention of qualified staff. Calendar Year (CY) 2014 was especially difficult as we lost another senior supervisor, one with over 10 years of experience and an additional four auditors. One junior auditor departed with less than one year of experience. She went to GVB for a \$10 thousand (K) increase in salary. The loss of our senior supervisor was offset when our former deputy left GWA to return to OPA as my unclassified deputy.

While it reflects well on OPA that our auditors are regularly recruited by other government agencies because of their professionalism and training, it takes a toll in our ability and capacity to conduct audits. We have averaged just over seven audits a year these past three years compared to nine in the prior three years.

OPA is not on a level playing field when au-

tonomous agencies can offer significantly higher salaries at all levels. The recently passed Competitive Wage Act did not level the playing field for OPA staff. The average increase OPA auditors received was \$1.05 per hour or \$2,172 per year and did not make us competitive with autonomous agencies and the private sector.

To address these personnel challenges, OPA contracted with Leading Edge Consulting Group and that company produced a report recommending modifications and increases in the number of professional positions within OPA and increases the salary ranges as well. The plan was transmitted to the Legislature last year, but was not acted on. We again asked for implementation of the compensation plan in our Fiscal Year (FY) 2016 Budget Request.

I am also encouraged by the recent passage of Bill 46-33 by Senators Rodriguez, Respiro, and San Nicolas. Public Law (P.L.) 33-18 allows CPAs, CGFMs, CFEs, and CIAs throughout government to be better compensated.

It should be noted that with the passage of P.L. 32-208, all department heads and elected officials, with the exception of the Public Auditor (PA), received significant salary increases retroactive to January 2014. The PA was the only elected official not to receive a salary increase. The PA's salary was last adjusted in 2006 when OPA was given the responsibility of procurement appeals. Thus, making the salary comparable to Superior Court judges at that time. While judges and the elected Attorney General have received salary increases since then, the PA salary has been unchanged.

Governor Edward Calvo has indicated his support of the OPA compensation plan and we pray that the 33rd Guam Legislature will



take action.

Despite the recruitment decimation we have experienced, we issued seven performance audits that collectively identified \$10.2 million (M) in lost revenues and over \$337K in questioned costs. These audits made 10 recommendations to improve the accountability and operational efficiency and effectiveness of the audited agencies.

We administered 13 procurement appeals and issued 9 decisions, 2 dismissals, and 2 were moved to Superior Court. These appeals collectively have a purchasing value of approximately \$54M.

We monitored and oversaw the issuance of 24 financial audits, half of which were issued within six months after the fiscal year. There were 10 agencies that did not have any findings and are to be commended for this accomplishment. We strive to have all agencies to not have any material weaknesses or significant deficiencies and/or become low-risk auditees.

OPA is supportive of legislation that would require all agencies to issue financial audits within six months after the fiscal year. This six-month time frame is in the 10-year strategic plan of the Pacific Association of Supreme Audit Institutions (PASAI), which was adopted at the PASAI Congress in Guam in 2013 and is also advocated by the Government Finance Officers Association and the World Bank.

As part of OPA's strategic plan, we strive to become a model robust audit office. To do so, we have begun the Performance Measurement Framework developed by the International Organization of Supreme Audit Institutions. This assessment will help identify our strengths and weaknesses. For example, we found that OPA is not as independent as

other audit offices in the Pacific primarily due to the restrictions in staff hiring and lack of staff autonomy.

In 2014, OPA received a full compliance peer review rating, the fifth such rating since I was elected to office in 2000. Full compliance is the highest level of compliance and demonstrates the high quality of our audits. I credit this achievement to the commitment and professionalism of my hardworking and dedicated staff.

To help us be more efficient, we will be transitioning to electronic working papers, a trend now common in many audit offices.

These are but some of the initiatives we are undertaking in our quest to become a model robust audit office and for GovGuam to be the model for good governance in the Pacific.

Senseramente,

Doris Flores Brooks, CPA, CGFM
Public Auditor





The Office of Public Accountability

The OPA was established by P.L. 21-122 in July 1992. The OPA is an instrumentality of the Government of Guam (GovGuam), independent of the executive, legislative, and judicial branches.

OPA seeks to: (1) achieve independent and nonpartisan assessments that promote accountability and efficient, effective management throughout GovGuam; and (2) serve the public interest by providing the Governor of Guam, the Guam Legislature, and the People of Guam with dependable and reliable information, unbiased analyses, and objective recommendations on how best to use government resources in support of the well being of our island and its constituents.

Our Motto

“Auditing for Good Governance”

Our Mission

To ensure the public trust and assure good governance, we conduct audits and administer procurement appeals, independently, impartially, and with integrity.

Our Vision

“The Government of Guam is the model for good governance in the Pacific.”

“OPA is a model robust audit office.”

Core Values

Objectivity: To have an independent and impartial mind.

Professionalism: To adhere to ethical and professional standards.

Accountability: To be responsible and transparent in our actions.



The OPA Staff. First Row, L-R: Audit Supervisor Llewelyn Terlaje, Deputy Public Auditor Yuka Hechanova, Public Auditor Doris Flores Brooks, and Chief Auditor Rodalyn Gerardo. Second Row, L-R: Thyrsa Bagana, Michele Brillante, Travis Carbon, Jerrick Hernandez, Administrative Officer Chris Stanton, Clariza Roque, and Ashley Gaerlan.

Year in Review

Despite staffing challenges, OPA continued its commitment and dedication to “Auditing for Good Governance” by:

- Issuing seven performance audits that identified over \$10.6M in questioned costs and other financial impacts;
- Making 10 recommendations to audited government entities to improve accountability and operational effectiveness and efficiency;
- Administering 13 procurement appeals;
- Monitoring and overseeing the issuance of 24 financial audits (the government-wide audit and its component units); and
- Issuing one Request for Proposals (RFP) for financial audit services.

Performance Audits

Performance audits are audits that improve the effectiveness and efficiency of government operations. Of the seven performance audits we completed in 2014, we provided:

Six Insight Reviews

1. GovGuam Public Debt
2. GovGuam Use Tax
3. Department of Corrections (DOC) Cost per Prisoner Calculations
4. Department of Revenue and Taxation (DRT) Hotel Occupancy Tax
5. GovGuam Merit Bonus Program
6. GovGuam Tiyan Campus Tax Credits Program

One Foresight Review

1. DOC Prison Capacity Planning

Procurement Appeals

In 2014, 13 appeals were filed with OPA. Five of the 13 appeals affected the General Services Agency (GSA). Two appeals each were filed against the Guam Department of Education (GDOE), the Guam Power Authority (GPA), and the Guam Visitors Bureau (GVB), while one appeal each was filed against the Department of Public Works (DPW) and the Guam Solid Waste Authority (GSWA).

OPA addressed all 13 appeals: nine decisions were rendered, two appeals were dismissed, and two appeals moved to the Superior Court of Guam.



Public Auditor and Staff celebrating and giving thanks at the annual Thanksgiving Luncheon.

The subjects and dollar values of these appeals ranged from:

- Air conditioning equipment (\$350K)
- Special Education Mini Buses (\$493K)
- CCTV Surveillance Systems (\$685K)
- Telecommunications Systems (\$520K)
- Diesel Fuel Oil for Baseloads and Peaking Units (\$51M)
- School Buses (\$1.2M)

Financial Audits

Financial audits are a key element in assessing the annual overall performance and financial health of government entities to determine the accuracy, completeness, and fair representation of the entity’s operations.

We continue to see improvements in financial audit reporting. Of the 24 financial audit reports issued in calendar year 2014, 12 reports were issued within six months after fiscal year end. Further, 23 entities had unmod-



ified “clean” opinions on their financial statements. The Mayors’ Council of Guam (MCOG) had a qualified opinion due to their inability to verify \$19K of deposits and \$22K of disbursements for FY 2013.

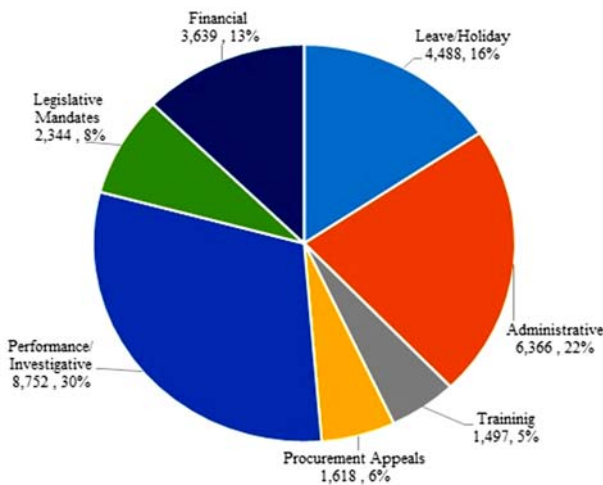
Compliance Reports

There are two types of compliance reports issued. A report on compliance and internal control over financial reporting was issued for all 24 entities. In addition, an A-133 compliance audit better known as a Single Audits Report is issued for entities that expend more than \$500K in federal grant funds during a fiscal year. There are 10 agencies subject to an A-133 Single Audit.

Findings consist of material weaknesses, significant deficiencies, and management letter comments.

Staff Time Composition

As of December 31, 2014, OPA had 11 full-time staff. The OPA staff spent most of the 28,704 available hours in CY 2014 on performance audits, financial reviews, legislative mandates, and procurement appeals.



Who Audits the Auditor?

Government Auditing Standards require an audit organization to undergo a quality control review (peer review) every three years. OPA was audited for the sixth time by the

Association of Pacific Islands Public Auditors (APIPA) in October 2014. Guam OPA received their fifth “Full Compliance” rating and it was the second time no Management Letter was issued. Refer to Appendix 1 for more details.



APIPA Peer Review Team. L-R: Kosrae State Public Auditor Stoney Taulung, Peer Review Technical Consultant Charles Hester, and Office of Pohnpei State Senior Auditor Alice Etse.

Additionally, independent auditors Deloitte & Touche annually audit OPA’s financial statements as part of the annual Government-Wide financial audit, and have not issued any management letter comments for the last several years.

FY 2014 Budget Execution

OPA’s total FY 2014 appropriation was \$1.3M and expenditures were \$1.2M. OPA’s expenditures primarily consisted of salaries and benefits (71%), contractual services (15%), and rent (9%). See Appendix 2 for OPA’s financial statements.

Expenses	FY 2014 (Unaudited)	FY 2013
Salaries and Benefits	\$ 817,290	\$ 770,774
Rent	\$ 107,723	\$ 102,594
Contractual	\$ 171,391	\$ 164,948
Training	\$ 13,998	\$ 14,188
Equipment	\$ 17,191	\$ 17,966
Travel	\$ 18,301	\$ 11,110
Supplies	\$ 4,511	\$ 7,575
Telephone and Utilities	\$ 2,879	\$ 2,781
PASAI Congress	\$ -	\$ 40,642
Miscellaneous	\$ 5,073	\$ 3,679
Totals	\$ 1,158,357	\$ 1,136,257



BBMR Allotment Control

In FY 2014, OPA was exempted from the Bureau of Budget and Management Research (BBMR) allotment control and was again granted the exemption in FY 2015. In our FY 2016 budget request, OPA respectfully requested the Legislature continue to give OPA this same privilege that is given to the Legislature, the Mayor's Council, the elected Attorney General, and the Judiciary.

Pursuant to P.L. 32-181, the Legislature allowed OPA to carry over \$118K in personnel lapses in FY 2014 to FY 2015. Due to recruitment and retention difficulties, OPA again anticipates personnel lapses for FY 2015 before any carry over of funds.

Independence

For an effective audit office to function independently, it must have the adequate funding, financial autonomy, and staff resources to perform the work required.

Historically, OPA has been challenged with competing salaries of autonomous government agencies. The Competitive Wage Act of 2014 provided a slight pay increase, but it was not enough to compete with autonomous agencies.

In October 2014, OPA assessed its independence as part of the PASAI Strategic Plan 2014-24, along with other regional Supreme Audit Institutions (SAIs).

Guam OPA scored low, indicating independence deficiencies while 75% of SAIs scored fairly well. Of the four dimensions assessed, Guam OPA did not score well in constitutional framework, financial independence, and organizational independence and autonomy. SAIs should have available necessary and reasonable resources and should manage their own budgets without interference or control from government and its authorities.

To fulfill their mandate effectively, SAIs have to be independent in the organization and management of their offices.

FY 2016 Budget Request

In our FY 2016 budget, OPA requested the Legislature: (1) approve OPA's Compensation Study; (2) continue to approve a lump sum budget for flexibility; (3) approve carry-over of FY 2015 personnel lapses; (4) exempt OPA from BBMR allotment control like other elected offices and the Judiciary; (5) give the Public Auditor authority to hire limited-term appointments; (6) afford OPA the flexibility to hire at least one limited-term administrative staff; and (7) amend current legislation and require OPA to post links to audio recordings of Boards and Commissions meetings instead of posting these large files on the OPA website.

Four of the requests address the staffing challenges OPA has experienced over the past years. This would give OPA greater staffing autonomy that independent audit organizations require.



2014 OPA Christmas Party



Performance Audits Overview

In 2014, OPA issued seven performance audits that collectively identified \$10.6M in questioned costs and other financial impacts. The following is a synopsis of these audits. Refer to the table below for performance audits statistics.

Report No. 14-01: GovGuam Public Debt



- GovGuam’s total public indebtedness (debt subject to the debt ceiling, debt not subject to the debt ceiling, and other primary government liabilities) increased by 54% from \$1.02 billion (B) in FY 2008 to \$1.57B in FY 2013 (unaudited).
- GovGuam’s annual debt service requirements nearly doubled from \$41.4M in FY 2008 to \$80.1M in FY 2013, and is expected to increase to \$106.9M or 33% by FY 2018.
- GovGuam’s 2012 debt-to-Gross Domestic Product ratio of 26.4% was below the International Monetary Fund (IMF)’s 60% benchmark, yet other debt indicators reflected GovGuam’s debt burden was high compared to insular govern-

ments and states. The IMF suggests that crossing the benchmark threatens fiscal sustainability.

- GovGuam’s FY 2012 debt-per-capita of \$8,810 is the highest debt burden on its citizens compared to previous years and amongst other insular governments. In 2010, Connecticut was the highest among the states at \$5,236 and Puerto Rico was the highest at \$10,474.

Report No. 14-02: GovGuam Use Tax

We found that the Guam Customs and Quarantine Agency (CQA), the DRT, and the Department of Administration (DOA) have not taken full responsibility for monitoring, reviewing, reconciling, and collecting Use Tax revenues. As a result, there is a high probability of lost revenues for GovGuam and susceptibility to fraud, waste, and abuse due to non-assessment and improper exemptions of Use Tax.



We recommended:

- DRT, CQA, and DOA clearly define their roles regarding Use Tax, which should be solidified in an Inter-Agency Cooperative Agreement.
- DOA write-off the outstanding \$4.9M receivable balance as agreed by the agen-

Report No.	Report Title	Questioned Costs	Lost Revenues	Total	# of Recommendations
#14-01	Government of Guam Public Debt	\$ -	\$ -	\$ -	1
#14-02	Government of Guam Use Tax	\$ -	\$ 4,945,911	\$ 4,945,911	4
#14-03	Department of Corrections Cost per Prisoner Calculation	\$ 298,945	\$ -	\$ 298,945	2
#14-04	Department of Revenue and Taxation Hotel Occupancy Tax	\$ -	\$ 5,295,526	\$ 5,295,526	1
#14-05	Government of Guam Merit Bonus Program	\$ 38,738	\$ -	\$ 38,738	1
#14-06	Department of Corrections Prison Capacity Planning	\$ -	\$ -	\$ -	1
#14-07	Government of Guam Tiyan Campus Tax Credits Program	\$ -	\$ -	\$ -	0
Totals		\$ 337,683	\$ 10,241,437	\$ 10,579,120	10

- cies because the amounts are unreliable.
- 3. DRT, as GovGuam’s tax regulatory agency, should be responsible for reconciling, monitoring, and collecting Use Tax assessments and ensuring exemptions are lawfully granted.
- 4. A process should be implemented where business license numbers and other relevant business information can be shared among the three agencies.

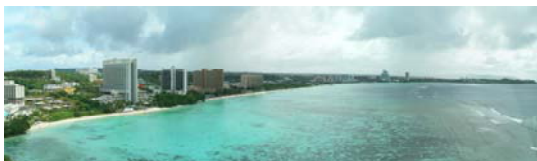
Report No. 14-03: DOC Cost per Prisoner Calculation

- DOC’s \$119 cost per prisoner is not accurate, not routinely calculated, and not reviewed and monitored by management.
- Federal reimbursement rates have not been updated in over 11 years.
- \$299K in billings for housing federal prisoners were not collected due to the lack of reconciliation between DOC and DOA.
- DOC has weak accounting infrastructures resulting in unreliable and inaccurate incarceration costs. Further, they are unable to substantiate requests to increase the federal per diem rates.



One of our recommendations was for DOC to assign a dedicated non-uniformed staff to ensure proper data entry, periodic reconciliation, and maintenance of DOC’s NaviLine.

Report No. 14-04: DRT Hotel Occupancy



Tax (HOT)

- Accuracy of \$3M in uncollected HOT receivables could not be verified.

- Inconsistent and uncomparable data pertaining to the number of hotels reported.
- \$2.2M HOT exemptions claimed by eight taxpayers within CY 2008 and CY 2013 could not be verified.
- Between CY 2008 and CY 2013, taxes due from 10 taxpayers were inaccurately assessed at the obsolete HOT rate of 10% instead of the current HOT rate of 11% or the Gross Receipts Tax rate of 4%.

We recommended the Legislature clarify the law to allow OPA full access to taxpayer returns and other information to conduct audits and reviews of local Guam taxes, consistent with the duties outlined by Title 1 §1909 in the Guam Code Annotated (GCA).

Report No. 14-05: Gov-Guam Merit Bonus Program

We found wide variations in the interpretation and administration of merit bonus payments to government employees, which include:



- Periods of performance reviews ranged from 3 to 23 years.
- Inconsistent merit bonus calculations.
- Various interpretations of “superior” rating.

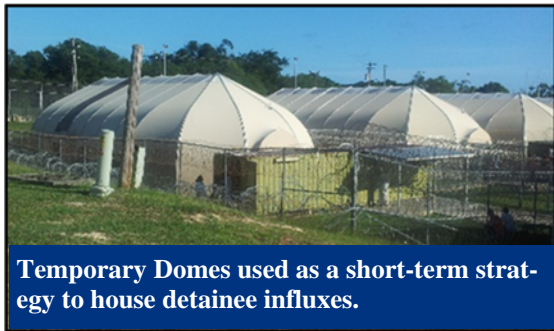
Questioned costs amounted to \$39K due to missing employee performance evaluations, missing proper authorization for performance evaluations, and ineligible employees receiving merit bonuses.

We recommended DOA follow through and submit their assessment and policy no later than September 30, 2015, but not without first seeking clarification on the Merit Bonus law from the Attorney General.



Report No. 14-06: DOC Prisoner Capacity Planning

- According to the International Centre for Prison Studies, as of April 2013, Guam had the highest pre-trial/remand rate in the world with 272 per 100,000 of the island’s population.
- Design plans or official capacity rates are lacking for DOC facilities.
- DOC does not follow standards to support conversion of its facilities.
- DOC does not have an effective management strategy to operate under higher capacity demand pressures.



Temporary Domes used as a short-term strategy to house detainee influxes.

We recommended that the DOC Director work with the Governor to reestablish the DOC task force to begin discussions to reduce the detainee population and develop a well-documented management strategy. The strategy should include short-term and long-term measures to address capacity at its current facility and a potential new Adult Correctional Facility, and to reduce the DOC detainee prisoner population.

Report No. 14-07: Tiyan Campus Tax Credits Program

- GovGuam will spend approximately \$260.3M for the purchase of the Tiyan Campus.
- A maximum of \$44.1M may be claimed for tax credits and \$216.2M to be paid in cash.
- The Tiyan Campus had a purchase price

of \$87.1M and consists of Tiyan High and GDOE Central Office and other facilities.

- Of the \$87.1M purchase, GDOE has yet to allocate for land and buildings.
- In December 2014, the Industrial Development Authority of the City of Phoenix, Arizona Lease Revenue Bonds were issued for a total of \$107.4M to finance, acquire, design, construct, and rehabilitate certain Tiyan Campus facilities.
- Core Tech and 22 other companies claimed approximately \$31.5M in tax credits between FY 2010 and December 2014, of which the top five credits were claimed for taxes on cigarettes, retail, local contracting, rental, and distilled spirits.



2015 Audit Work Plan

Through extensive deliberations with staff, audit requests from stakeholders, and risk assessments, OPA establishes an annual Audit Work Plan to determine which government entities and programs to review. In preparation for the 2015 Audit Work Plan, OPA sent out letters to all agency heads and public officials; however, only few responses were received.

We apply a risk-based approach to audit selection; identifying those areas that have the highest risk of loss or possible funds mismanagement. The OPA has enhanced its review system wherein auditors assess various audit topics and rank each selection based on the following factors:



- Financial Impact (Lost Revenue or Cost Savings);
- Public Concern and Social Impact;
- Program Risk; and
- Leadership Interest.

Each factor is assigned a weighted percentage, then scored by the auditors, and averaged to determine priority ranking. This process ensures objective results and aids OPA in making decisions of where to invest its limited resources.

Audits in Progress in the beginning of 2015 include:

1. GovGuam Use Tax (Part B);
2. GovGuam Lifetime Annuities
3. Layon Landfill Tax Credit Program;
4. Guam Environmental Protection Agency Recycling Revolving Fund;
5. Office of the Attorney General Child Support Enforcement (Follow-Up Audit); and
6. Tax Credits Program (Follow-Up Audit)

Our Audit Work Plan is a guide and not necessarily limited to the aforementioned audits. We allow for flexibility and may initiate other audits based on priority, requests from elected officials, and staff availability. We encourage the people of Guam to provide input on what government agency or pro-

gram they feel should be audited.

Performance Audit Summary

Since 2001, OPA issued 144 performance audit reports, made 596 recommendations, and identified \$186.8M in financial impact.

Calendar Year	Reports Issued	Recommendations Issued	Financial Impact
2014	7	10	\$10.6M
2013	6	16	\$16.6M
2012	9	25	\$ 4.3M
2011	12	39	\$14.5M
2010	9	37	\$22.6M
2009	7	6	\$ 1.2M
2008	10	28	\$ 9.6M
2007	18	45	\$33.3M
2006	19	76	\$20.9M
2005	9	19	\$ 6.2M
2004	14	91	\$16.4M
2003	11	77	\$26.8M
2002 & 2001	13	127	\$ 3.8M
Totals	144	596	\$186.8M



Tiyan Campus Tour



APIPA 2014. Public Auditor Doris Flores Brooks and OPA Auditor Lisa Linek with American Samoa Acting Public Auditor Liua Fautesi and Auditor Hana Atanoa.



Pacific News Center Interview. Audit Supervisor Rodalyn Gerardo and Public Auditor Doris Flores Brooks.



Procurement Appeals Overview

Thirteen procurement appeals were brought before OPA in 2014. Of the 13 appeals, OPA rendered decisions on nine appeals (four were rendered within 30 days), dismissed one after the Appellant and Purchasing Agency settled via stipulated agreement, dismissed one after the Appellant withdrew, and two moved to the Superior Court.

APPEALS	2014
DECISIONS	
Upheld	1
Denied	8
Subtotal:	9
DISMISSALS	
Stipulation Agreement	1
Appeal Withdrawn	1
Moved to Superior Court	2
Subtotal:	4
TOTAL APPEALS FILED:	13

The goal of OPA is to issue timely procurement decisions within 30 to 60 days after the appeal's formal hearing.

Five of the 13 appeals affected GSA. Two appeals each were filed against the GDOE, the GPA, and the GVB, while one appeal each was filed against the DPW and the GSWA.

A common theme among several of the 2014 appeals filed dealt with bid responsiveness and specifications. The subjects and dollar values of these appeals ranged from:

- Air conditioning equipment (\$350K)
- Special Education Mini Buses (\$493K)
- CCTV Surveillance Systems (\$685K)

- Telecommunications Systems (\$520K)
- Diesel Fuel Oil for Baseloads and Peaking Units (\$51M)
- School Buses (\$1.2M)
- Refuse Collection Trucks (not known)

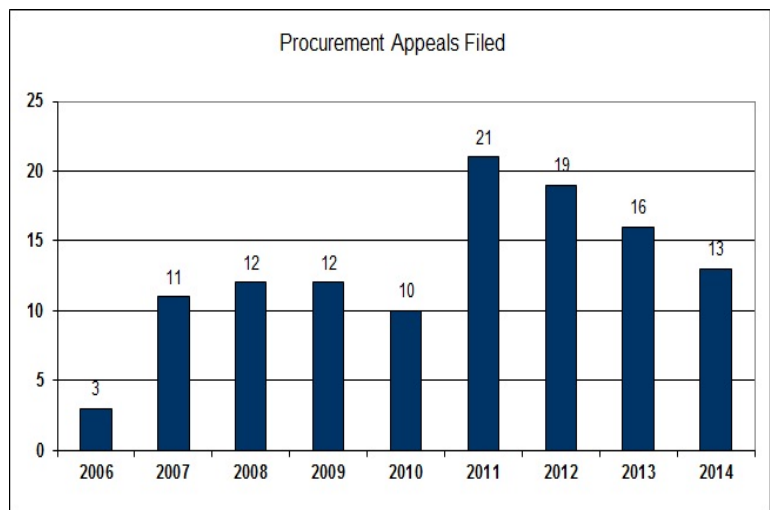
OPA strives to resolve appeals within 90 to 120 days of an appeal's filing. The nine decisions issued were resolved in 56 to 268 days, or an average of 120 days. The longest appeal took 268 days due to an earlier procurement appeal related to the same IFB, an investigation, and multiple rescheduled formal hearings.

Summary of Appeals

117 procurement appeals have been filed with the OPA since our office was mandated with this responsibility in October 2006. Of the 117 appeals, 63 decisions were issued and 54 were dismissed. Dismissals can range from stipulated agreements, appeals withdrawn, moved to Superior Court, and Public Auditor recusal.

A summary of the 2014 Procurement Appeal decisions can be found in Appendix 3.

Of the 63 decisions issued, 25 favored the appellant, 30 favored the government, and 8 were split.





Among the 54 dismissals, 24 resulted from mutual agreements between the appellant and purchasing agency, 7 from appellant withdrawing the appeal, 7 from the Public Auditor’s recusal, and 6 lacked the purchasing agency’s decision on the appellant’s protest. For OPA to review an appeal, the agency must first deny the vendor’s protest.

The remaining 10 dismissals resulted from the appeals moving to Superior Court, untimely notices of the appeal, cancellation, and lack of jurisdiction.

APPEALS	Totals
DECISIONS	
Upheld	25
Denied	30
Upheld and Denied in Part	8
Subtotal:	63
DISMISSALS	
Stipulation Agreement	24
Appeal Withdrawn	7
PA Recusal	7
No Protest Decision	6
Moved to Superior Court	4
Untimely Notice of Appeal	2
Cancel/Re-issued Bid	2
Protest Decision Bid	1
Lack of Jurisdiction	1
Subtotal:	54
TOTAL APPEALS FILED:	117

From procurement appeals issues raised, the Public Auditor has concluded that today’s vendors are closely scrutinizing the government of Guam procurement process. In order to gain competitive advantages, vendors are analyzing bids and specifications and are challenging premature disqualifications. Numerous disqualifications narrow the pool of vendors to choose from and could result in higher costs and inferior products and services.

OPA averages approximately 13 appeals per year. Of the 117 appeals filed at OPA, GSA was affected the most with 32 appeals, followed by DOE with 30 appeals. GPA had eight; GIAA had 7; GMHA had 6; PAG and DPW had 5 appeals each; UOG had 4; GVB, GHURA, and GCC had 3 appeals each; and GGRF and DCA had 2 each. There were also several agencies with one appeal each.

Procurement Appeals Improve the Procurement Process

A common misconception is that the procurement appeal process takes too much time and tends to prolong the overall procurement process. However, OPA found that this is not the case since the appeals have generally been resolved within 90 to 120 days.

Aggrieved vendors have been deliberative and reflective and invest the time, money, and effort to file an appeal. We thank and applaud the vendors’ efforts as they help to strengthen and improve the overall procurement process.

Procurement appeals have revealed the need for further training in government procurement. GCC is now holding courses to educate and train government employees on the procurement process.

OPA Hearing Officers

The Public Auditor assigns each OPA procurement appeals proceeding to a Hearing Officer. As mentioned, OPA averages approximately 13 appeals per year. To handle the workload and preclude potential conflicts of interest, OPA has a pool of three Hearing Officers who are licensed attorneys. OPA has realized cost savings from hiring contractual attorneys on an as-needed basis versus a full-time staff attorney.

- FY 2014, three attorneys cost \$83,396
- FY 2013, three attorneys cost \$91,901



- FY 2012, three attorneys cost \$63,700
- FY 2011, two attorneys cost \$38,000
- FY 2010, two attorneys cost \$71,000
- FY 2009, three attorneys cost \$50,000
- FY 2008, two attorneys cost \$69,000
- FY 2007, a full-time attorney's salary cost \$80,000 plus benefits of \$21,900.

It is OPA's goal to have its Hearing Officers:

1. Be readily available to handle the time-sensitive appeals, in consideration of potential conflicts and time constraints;
2. Resolve appeals within 90 to 120 days from the time of filing; and
3. Issue a decision within 30 to 60 days upon the conclusion of the hearing.

Aside from serving as a Hearing Officer for Procurement Appeals filed with the OPA, their legal services may include, but not limited to:

1. Providing legal advice concerning the laws of Guam and the United States;
2. Providing legal advice concerning opinions, resolutions, proposed legislation, rules, regulations, and contract negotiations;
3. Providing legal advice in areas specific to Guam and federal procurement laws and procurement rules and regulations;
4. Providing legal advice relative to federal grants management;
5. Meeting with the Guam Legislature and agencies of the Government of Guam and the United States, as requested by the Public Auditor;
6. Representing the OPA in litigation before the courts and administrative agencies of Guam and the United States;
7. Providing the above listed services within stringent time frames required to maintain efficient and effective operations of the OPA; and
8. Providing other legal services as requested by the Public Auditor.



**Hearing Officer
Anthony R. Camacho**



**Hearing Officer
Delia L. Wolff**



**Hearing Officer
Peter C. Perez**



Financial Audits Overview

Title 1 G.C.A. §1909(a) requires all departments, agencies, and instrumentalities to issue annual financial audits no later than nine months after the end of the fiscal year (i.e., June 30th). OPA staff monitor and oversee the work of the contracted audit firms to ensure the audits are issued on time.

Over the years, we have seen improvements in most government agencies' financial audits with fewer questioned costs and management letter comments.

Of the 24 financial audits issued in 2014, 12

were issued within six months after fiscal year end, eight were issued within nine months, and two were issued after nine months. Two of the later financial audits were the FY 2012 audits for the Chamorro Land Trust Commission (CLTC) and Guam Ancestral Lands Commission (GALC).

OPA envisions Guam as the model for good governance in the Pacific and is encouraging legislation to require financial audits be completed no later than six months after fiscal year end. According to GFOA, there are over 40 states and 3,600 jurisdictions, cities, and counties that issue their audits in this time frame.

#	Auditee	Issue Date	Financial Statement	Compliance Findings		
			Opinion	# of Material Weaknesses	# of Significant Deficiencies	# of Noncompliance Findings
1	GIAA	01/31/14	Unmodified	0	0	0
2	GVB	02/06/14	Unmodified	0	0	0
3	GPT	02/18/14	Unmodified	0	0	0
4	GHC	02/20/14	Unmodified	0	0	0
5	UOG	02/26/14	Unmodified	0	0	0
6	PAG	02/28/14	Unmodified	0	0	0
7	KGTF (PBS Guam)	02/28/14	Unmodified	0	0	0
8	GGRF	03/05/14	Unmodified	0	0	0
9	GCC	03/07/14	Unmodified	0	0	0
10	GEDA	03/14/14	Unmodified	0	0	0
11	GPA	03/18/14	Unmodified	0	1	0
12	TAF	03/31/14	Unmodified	1	0	0
13	THF	04/02/14	Unmodified	0	0	1
14	GHURA	04/04/14	Unmodified	0	0	0
15	DCA	05/22/14	Unmodified	0	1	0
16	GMFI	06/03/14	Unmodified	0	0	0
17	GWA	06/13/14	Unmodified	0	0	0
18	GDOE	6/28/2014 6/29/2014	Unmodified	2	3	0
19	GMHA	06/30/14	Unmodified	0	1	0
20	GovGuam	07/01/2014 07/02/2014	Unmodified	2	1	0
21	CLTC FY 2012	08/14/14	Unmodified	4	0	0
22	GALC FY 2012	08/15/14	Unmodified	2	0	0
23	MCOG	08/18/14	Qualified	0	1	2
24	SWOF	09/04/14	Unmodified	0	0	1
Totals				11	8	4

Low-Risk Auditee

The Guam Community College (GCC) is the only Gov-Guam entity to maintain the low-risk auditee status for 13 consecutive years. For an entity to be considered low-risk, it must not have any material weaknesses in internal controls and no findings in any of its federal programs for two consecutive years.

One of OPA's goals is that all agencies that receive federal funds become low-risk auditees.

Findings consist of material weaknesses, significant deficiencies, and management letter comments.

A material weakness is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's finan-



cial statements will not be prevented, or detected and corrected in a timely basis.

A significant deficiency is a deficiency, or combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

For audits issued in 2014, all entities had unmodified or “clean” opinions on their financial statements, except for the MCOG Non-Appropriated Funds.

In an unmodified or “clean” opinion, the independent auditor states that the financial statements are fairly presented in all material respects in accordance with generally accepted accounting principles (GAAP). In a modified opinion, the auditor expresses reservations on a particular area as to the fair presentation of the financial statements in conformity with GAAP.

Financial Reporting Compliance

All agencies undergo a review on internal control over financial reporting and compliance and other matters. For financial audits issued in 2014, there were 11 material weaknesses, 8 significant deficiencies, and 4 non-compliance findings over financial reporting compliance among 11 agencies.

- GovGuam had two material weaknesses and one significant deficiency related to lack of DOA and DRT interface and tax reconciliation; numerous post-closing adjustments; and fixed assets, equipment, and real property not managed.
- CLTC had four material weaknesses in its FY

2012 audit for the lack of an accounting system; lack of monitoring of leases, royalties, and loan guarantees; and lack of accounts receivable follow-up and collection.

- GDOE had two material weaknesses and three significant deficiencies related to Equipment and Real Property Management, Financial Management, NAF, Budgets, and Procurement, Suspension, and Debarment. GDOE has been a “high-risk grantee” since FY 2003.
- MCOG had two noncompliance findings and one significant deficiency related to the absence of accounting and financial reporting policies and procedures, non-compliance with applicable procurement regulations, and no monitoring of non-profit organizations and Senior Centers.
- GALC had two material weaknesses in its FY 2012 audit for the lack of an accounting system and accounts receivable follow-up and collection.

The Tourist Attraction Fund (TAF) had one material weakness. The Territorial Highway Fund (THF) and Solid Waste Operations Fund (SWOF) each had one noncompliance finding. In addition, GPA, DCA, and GMHA had one significant deficiency each.

#	Auditee	Issue Date	Compliance Findings			Total # of Findings
			# of Material Weaknesses	# of Significant Deficiencies	# of Noncompliance Findings	
1	GovGuam	07/01/2014 07/02/2014	2	1	0	3
2	CLTC FY 2012	08/14/14	4	0	0	4
3	GDOE	6/28/2014 6/29/2014	2	3	0	5
4	MCOG	08/18/14	0	1	2	3
5	GALC FY 2012	08/15/14	2	0		2
6	GPA	03/18/14	0	1		1
7	TAF	03/31/14	1	0		1
8	THF	04/02/14	0	0	1	1
9	DCA	05/22/14	0	1	0	1
10	GMHA	06/30/14	0	1		1
11	SWOF	09/04/14	0	0	1	1
Totals			11	8	4	23



The Guam International Airport Authority (GIAA), Guam Visitors Bureau (GVB), Guam Preservation Trust (GPT), Guam Housing Corporation (GHC), Port Authority of Guam (PAG), PBS Guam (KGTF), Gov-Guam Retirement Fund (GGRF), GCC, and Guam Economic Development Agency (GEDA) did not have any material weaknesses or significant deficiencies and should be commended for such an accomplishment.

Single Audit Compliance

Agencies that expend more than \$500K in federal grants are subject to an A-133 Single Audit. For FY 2013, ten agencies required a Single Audit. Twenty-seven compliance findings (8 material weaknesses, 18 significant deficiencies, and one noncompliance finding) were issued to GHURA, UOG, GovGuam, GDOE, GWA, and GMHA:

- GHURA had six material weaknesses and seven significant deficiencies. Nine findings were for the Supportive Housing for the Elderly, three were for the Asset Management Properties, and one for Section 8.
- GovGuam had two material weaknesses pertaining to the lack of reports and physical inventory of equipment. In addition, the Department of Public Health and Social Services was not utilizing the Income Eligibility Verification System to determine income and resource eligibility of its welfare program applicants.

- GDOE had two significant deficiencies.
- UOG had five significant deficiencies.
- GWA each had one significant deficiency.
- GMHA had one noncompliance finding.

Material weaknesses and significant deficiencies can occur in either or both the compliance report over financial reporting or the A-133 Single Audit.

Questioned Costs

Of the 24 financial audits, four resulted in questioned costs:

- UOG (\$24K). A direct loan was not returned to the U.S. DOE and supporting procurement documentation was lacking.
- GDOE (\$2K). Items were not competi-

#	Auditee	Issue Date	Compliance Findings	Federal Awards Findings (A-133)	Total Questioned Costs	Management Comments
			Total # of Findings	Total # of Findings		
1	GIAA	01/31/14	0	0	\$ -	5
2	GVB	02/06/14	0	0	\$ -	0
3	GPT	02/18/14	0	0	\$ -	1
4	GHC	02/20/14	0	0	\$ -	4
5	UOG	02/26/14	0	5	\$ 23,756	3
6	PAG	02/28/14	0	0	\$ -	4
7	KGTF (PBS Guam)	02/28/14	0	0	\$ -	4
8	GGRF	03/05/14	0	0	\$ -	0
9	GCC	03/07/14	0	0	\$ -	0
10	GEDA	03/14/14	0	0	\$ -	2
11	GPA	03/18/14	1	0	\$ -	11
12	TAF	03/31/14	1	0	\$ -	2
13	THF	04/02/14	1	0	\$ -	1
14	GHURA	04/04/14	0	13	\$ -	6
15	DCA	05/22/14	1	0	\$ -	1
16	GMFI	06/03/14	0	0	\$ -	3
17	GWA	06/13/14	0	1	\$ -	0
18	GDOE	6/28/2014 6/29/2014	5	2	\$ 2,285	6
19	GMHA	06/30/14	1	1	\$ -	6
20	GovGuam	07/01/2014 07/02/2014	3	5	\$ 18,178	6
21	CLTC FY 2012	08/14/14	4	0	\$ -	0
22	GALC FY 2012	08/15/14	2	0	\$ -	0
23	MCOG	08/18/14	3	0	\$ 41,705	1
24	SWOF	09/04/14	1	0	\$ -	0
Totals			23	27	\$ 85,924	66



- tively procured.
- GovGuam (\$18K). Ineligible welfare program recipients and the inconsistent monitoring of liquidations for compliance with applicable period of availability of federal fund requirements.
- MCOG (\$42K). Inability to verify \$19K of deposits and \$22K of disbursements within their NAFs.

Management Letter

Auditors may also issue a Management Letter, which identifies deficiencies related to internal control over financial reporting and other matters. Of the agencies that were issued management letters, 66 management letter comments were identified among 17 auditees.



GPA received the most comments at 11, of which 7 were reiterative of the prior year. The four new findings include:

electricity sales related to streamlining errors, erroneous payroll payments, expenses for change order approvals and expense classifications, accounts payable for long outstanding accounts, and an unreconciled balance. GHURA, GDOE, GMHA, and Gov-Guam had the next highest total comments at six each, followed by GIAA with five comments.

Procurement of Financial Audits

Title 1 G.C.A. §1908 authorizes the Public Auditor to acquire independent auditing services to conduct financial audits. A Request for Proposals (RFP) is issued and all Certified Public Accounting firms willing and capable of conducting government financial audits can respond to the RFPs by submitting proposals.

Generally, government agencies work with

OPA to issue the RFPs for their financial audits. In 2014, OPA contracted audit services on behalf of the Guam Solid Waste Operations Fund for three fiscal years with an option to renew for one additional year. OPA is reimbursed by the GSWA.

Layon Landfill—Guam Solid Waste Authority



Summary of Financial Audits

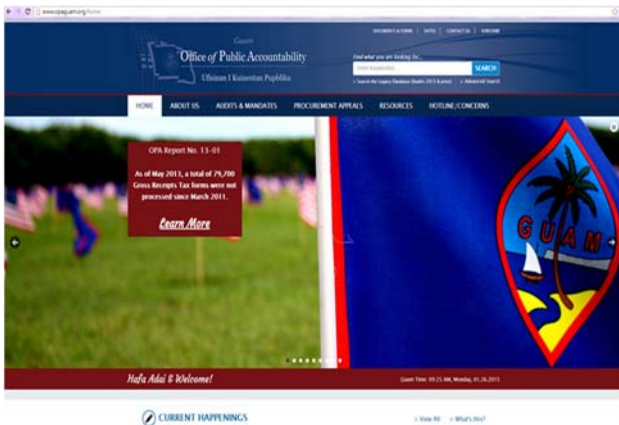
Since 2001, OPA provided oversight to 270 financial audit reports which identified 1,919 findings; and \$63.9M in questioned costs.

Calendar Year	# of Reports	# of Findings	Questioned Costs
2014	24	50	\$ 86K
2013	24	52	\$ 486K
2012	22	47	\$ 114K
2011	19	40	\$ 854K
2010	18	47	\$ 204K
2009	18	70	\$ 3.1M
2008	18	88	\$ 3.3M
2007	18	136	\$ 4.1M
2006	18	188	\$ 4.4M
2005	26	236	\$ 2.2M
2004	25	485	\$13.1M
2003	15	260	\$ 22M
2002	14	181	\$10.1M
2001	11	39	\$ 15K
Totals	270	1919	\$63.9M



OPA Website

The OPA website first launched in January 2002 as a source of reliable and transparent information about the financial condition of our government. All OPA audit reports, financial audits of government entities, procurement appeals, Citizen-Centric Report (CCR) requirements, and audio recordings of Board and Commission meetings are posted. The OPA website also contains budget and expenditure reports, and staffing patterns required by the various Budget Acts. Refer to Appendix 4 for this year’s OPA Website in Review.



OPA launched its redesigned website, www.opaguam.org, on January 1, 2015. The website features improved user-friendly navigation, more organized content, and mobile device accessibility. The former website www.guamopa.org is no longer available.

OPA uses Google Analytics to gather website activity information and uses “visits” instead of “hits” for a more accurate measurement of website popularity. In 2014, the OPA website had 18,656 visits compared to 18,500 in 2013, a nominal increase of 1%. Further, the OPA website saw a 9% increase in page views from 61,202 views in 2013 to 66,703 views in 2014.

Months	Visits		Unique Visitors		Page Views	
	2014	2013	2014	2013	2014	2013
January	1,449	1,472	674	718	5,273	4,830
February	1,358	1,384	659	659	4,448	4,984
March	1,571	1,725	782	774	5,310	5,483
April	1,495	1,647	699	732	5,038	5,399
May	1,336	1,782	637	811	4,466	5,702
June	1,712	1,548	879	746	5,757	5,234
July	1,641	1,448	887	676	5,436	4,297
August	1,493	1,552	876	727	5,693	4,695
September	1,978	1,477	1,285	680	9,784	4,622
October	1,487	1,666	902	693	6,147	5,633
November	1,366	1,345	742	569	4,358	5,348
December	1,770	1,454	883	644	4,993	4,975
Totals	18,656	18,500	9,905	8,429	66,703	61,202
Averages	1,555	1,542	825	702	5,559	5,100

Legislative Mandates

In addition to financial oversight responsibilities and audit activities, the Public Auditor and the OPA also respond to legislative mandates and requests to review other government-related activities.

As of December 2014, 123 legislative mandates have expanded the Public Auditor and OPA’s duties and responsibilities. Of the 123 mandates, we have addressed 57 and 66 remain open as recurring mandates.

OPA is diligently following-up on relevant legislative mandates. Of the 66 open recurring mandates, 21 require OPA to conduct an audit. Due to limited resources, OPA has contracted a number of these audits to financial audit firms to include the financial audit of the non-appropriated funds for DCA, MCOG, Liberation Day Committee, CLTC, and GALC.



OPA Hotline (47AUDIT; 472-8348)

The OPA Hotline is the confidential avenue all citizens can use to submit concerns about possible government waste, abuse, or fraud. The information received on the Hotline helps OPA assess risks in the government and determine where to focus resources.

We assure the public that all information provided to us is held in the strictest confidence.

In 2014, OPA received 43 tips:

- 5 were forwarded to the subject entity’s Internal Auditors;
- 11 were forwarded to external Financial Auditors;
- 7 are on-going with OPA; and
- 20 were closed and/or resolved.

Of the 43 tips received, 37 were Hotline tips and 6 were citizens concerns.

Agencies or Programs	2014
Other Agencies and Programs	9
Department of Education	7
Guam Memorial Hospital Authority	6
Guam International Airport Authority	3
Guam Power Authority	2
Department of Administration	2
Guam Waterworks Authority	2
Guam Police Department	2
Guam Visitors Bureau	2
University of Guam	2
Department of Corrections	1
Guam Fire Department	1
Department of Public Health and Social Services	1
Office of the Attorney General	1
Department of Land Management	1
Department of Labor	1
Total	43

OPA takes all concerns seriously. We try to address concerns as quickly as possible; although responses may not be immediate. It is

often difficult to devote time to thoroughly research, interview, and follow-up due to OPA’s limited staff resources. Further, not all the information needed to respond to a hotline tip or citizens’ concern is provided. With limited information, OPA is unable to respond.

OPA received a total of 1,304 hotline tips since the establishment of the OPA Hotline in 2001. The number of hotline tips received ranged from a high of 177 tips in 2004 to a low of 23 tips in 2012. Refer to Appendix 5 for more details.

Anyone who wishes to submit a hotline tip or express a concern may do so by:

- Calling the OPA Hotline at 47AUDIT (472-8348);
- Faxing sufficient and relevant information to 472-7951;
- Visiting the OPA website at www.opaguam.org; or
- Contacting any of the OPA staff by phone at 475-0390 or in person.





Staff Qualifications

As of December 31, 2014, OPA had 11 full-time staff consisting of:

- Public Auditor;
- One Deputy Public Auditor;
- Two Audit Supervisors; and
- Seven Staff Auditors.

Refer to Appendix 6 for OPA’s Organizational Chart.

Total average years of experience among all audit staff is 5 years. While the average amongst senior level staff is about 11 years, other audit staff average about 3 years, ranging from less than 2 years to 5 years of audit experience.

OPA’s audit staff have the following certifications and degrees, some staff with two or more:

- Three Certified Public Accountants (CPA);
- Two Certified Internal Auditors (CIA);
- Four Certified Government Financial Managers (CGFM);
- Four Certified Government Auditing Professionals (CGAP);
- Two Chartered Global Management Accountants (CGMA);
- One Master’s in Business Administration;
- One Master’s in Public Administration; and
- All audit staff have a Bachelor’s Degree.

Staff continue to work towards achieving certifications and higher degrees. In 2014, two staff passed at least one of the three parts of the CGFM examinations.

Staff Development

The U.S. Government Accountability Office’s 2011 Government Auditing

Standards requires auditors to maintain professional competence and complete 80 hours of Continuing Professional Education (CPE) every two years, of which 24 CPE hours must be related to government auditing or government environment. Title 5 G.C.A. §20304 also requires CPE hours for all government of Guam auditors and accountants.

The Public Auditor supports continuing professional development as the means to comply with the highest standards of the auditing profession. To this end, she has made every effort to secure training opportunities for all staff. OPA auditors averaged 56 CPE hours in 2014, which was largely funded by the Department of Interior’s Office of Insular Affairs (DOI OIA) Training Grant.

DOI-OIA Training Grant. OPA’s training grant of \$76K was approved in March 2015 by DOI OIA’s Technical Assistance Division. The training grant’s primary purpose has been to send auditors to the DOI OIG internships and fund local training seminars and certain off-island conferences.

Conferences and Trainings. In 2014, the OPA staff attended several trainings sponsored by the Association of Government Accountants (AGA), PASAI, APIPA, Graduate School, ALGA, ACFE, and other relevant trainings.



AGA 2014 Guam Professional Development Conference Agency Chapter Service Award Recognition.



Professional Achievements

The Public Auditor supports personal and professional development and encourages her staff to strive for nationally recognized certifications.

Five Years of Dedicated Service

Two employees were recognized in 2014 for five years of outstanding and dedicated service. Auditors Jerrick Hernandez and Clariza Roque have been with OPA since 2009.



Jerrick Hernandez holds a Bachelor's degree in Accounting from UOG. He started as a UOG Accounting Intern in 2008 and joined OPA in April 2009. He earned his CGAP designation in 2013.

Clariza Roque earned her Bachelor's degree in Accounting from UOG. She joined OPA in September 2009 and was promoted to Auditor II in February 2014.



Certified Government Financial Manager



OPA Audit Supervisor Llewelyn Terlaje and Auditor Joy Bulatao successfully completed the financial, operational, and compliance examinations for CGFM administered by the AGA.

Llewelyn earned her CGFM designation in July 2014. She has been with OPA since November 2004. She is also a CGAP and earned her degree in Accounting at UOG in 2003.

Joy earned her CGFM designation in August 2014 and was with the OPA from May 2010 to November 2014. She earned her degree in Accounting at UOG in December 2009.

Master's in Public Administration

Auditor Travis Carbon was awarded a Master's degree in Public Administration from UOG in December 2014. He joined the OPA



in October 2011. Travis holds a Bachelor's degree in Finance from the University of Hawaii at Manoa.

UOG Internship Program

In 2014, OPA continued its partnership with the UOG Accounting Internship Program. During his OPA internship, Raymond Guevara completed 150 hours and was exposed to aspects of governmental auditing. Raymond conducted research, prepared and completed work papers, and observed financial audit meetings and procurement appeals.



2014 Internship Program Recognition. From L-R: Audit Supervisor Franklin Cooper-Nurse, Auditor Ashley Gaerlan, Auditor Joy Bulatao, and Public Auditor Doris Flores Brooks.

Executive Leadership Development Program (ELDP)

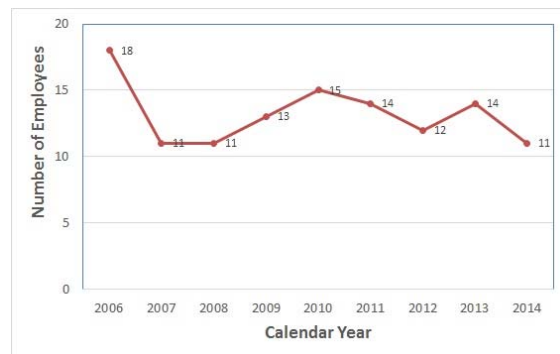
Audit Supervisor Llewelyn Terlaje was selected as one of 23 participants across the Pacific for the ELDP Class of 2015. The ELDP was established to assist the insular areas with developing and retaining quali-



OPA Audit Supervisor Llewelyn Terlaje with Interior Assistant Secretary for Insular Areas Esther Kia'aina and ELDP participants.

Staffing Level Challenges

OPA’s highest staff complement was 18 full-time staff in 2006 when OPA staff were in the unclassified service. As of December 2014, OPA had 11 full-time staff comprised of nine auditors, one Deputy Public Auditor, and the Public Auditor. Of the nine auditors, seven are recent hires averaging less than five years audit experience. The two senior auditors average 11 years experience, leaving a six-year audit experience gap between the junior and senior auditors.



fied, and skilled staff that have the potential to become future leaders of their respective governments. The ELDP serves the insular areas of the Marshall Islands, the Federated States of Micronesia, the Republic of Palau, Guam, the Commonwealth of the Northern Mariana Islands, and American Samoa.

As part of the program, participants meet four times over the course of one year to develop skills in leadership, management, government finance, procurement, and auditing. Participants unable to complete all four of the following sessions will not graduate from the program.

- Session One: July 7—11, 2014, Guam
- Session Two: November 8—14, 2014, American Samoa
- Session Three: February 23—27, 2015, Palau
- Session Four: June 8—14, 2015, Honolulu

Aside from course participation, other requirements include the completion of a Leadership Effectiveness Inventory self-evaluation, the identification and fostering of in-country mentoring relationship, the identification and completion of developmental assignments focusing on real-world issues, within the ELDP Participant’s organization, the completion of reading and writing assignments, and identification and completion of a major project within the ELDP Participant’s home government.

Between 2011 and 2014, OPA lost 12 full-time staff consisting of:

- 3 Administrative Officers,
- 1 Management Analyst III,
- 3 Auditor III’s,
- 2 Audit Supervisors,
- 1 Auditor II, and
- 2 Auditor I’s.

The Auditor III’s and Audit Supervisor had an average of 12 years of audit experience ranging from 8 to 20 years.

It has been difficult for OPA to retain staff because of the inability to offer attractive salaries. Most staff have resigned to accept higher salaries from GovGuam autonomous agencies, which actually fall within the realm of OPA’s oversight.

The Competitive Wage Act of 2014 provided a slight increase in pay, but not enough to



compete with these autonomous agencies, which have implemented independent pay plans for several years now.

Under DOA HR, OPA does not have hiring flexibility like autonomous agencies, the federal government, and the private sector. Currently, OPA has 10 vacancies and recruitment difficulties continue for two reasons:

1. Inadequate compensation package; and
2. DOA's bureaucratic and lengthy hiring process.

Despite continuous announcements for Auditors I, II, and III since April 2011, OPA hired only one Auditor I in 2014 and three in 2013. To address these alarming attrition rates, OPA enlisted Leading Edge Consulting Group with Dr. Karri Perez, PMP, SPHR, GPHR to review OPA positions and recommend descriptions that reflect OPA's actual tasks.

Based on the U.S. Department of Labor—Bureau of Labor and Statistics website, accountants and auditors with a minimum of a bachelors degree in the United States are paid a median salary of \$61,490. The median salary for the nine OPA auditors as of December 2014 was \$37,914, which is \$24K or 38% less than the U.S. median. The average salary for the nine auditors is \$41,014, and ranged from \$35,196 to \$60,094.

OPA Compensation Study

In order to retain qualified staff, OPA has requested the Legislature approve its compensation study. With implementation beginning in FY 2016, we estimate the first year implementation would cost less than \$100K. The compensation study was submitted to the Governor, Legislature, and DOA. However, as of December 2014, no bill has been drafted or introduced to approve and imple-

ment this study.

OPA Strategic Planning

The OPA finalized its 2013 Strategic Plan in the first quarter of calendar year 2014, the third update since 2001. The Public Auditor and staff revisited its 2008 Strategic Plan to reflect current trends and the OPA's future outlook. For example, OPA updated its goals and objectives resulting in four goals to ensure public trust and assure good governance:

- Protect the independence of the OPA;
- Deliver impactful, reliable, and quality reports;
- Recruit and retain qualified staff; and
- Increase public knowledge and trust of OPA's mission, work, and impact.

Public Outreach & Others

Increasing public awareness, improving government efficiency and effectiveness, and promoting better understanding of OPA's mission, work, and impact are important aspects of our Strategic Plan. We strive to build good relations with those charged with governance.

OPA staff participated in various community and outreach efforts such as the George Washington High School Career Day and the Guam Bureau of Planning and Statistics—Coastal Management Program's Annual Coastal Clean-Up.



GW Career Day. Auditors Joy Bulatao and Michele Brillante pictured with George Washington High School Students.

PASAI

PASAI is the regional organization of 26 audit institutions in the Pacific. They are aligned with the goals of the Pacific Plan to achieve stronger national development through better governance. Guam has been a member of PASAI since 2005.

In February 2014, the PASAI Congress adopted a new strategic plan for the next ten years. Among the goals are: the public resources of all participating countries and territories are audited in a timely manner to be issued six months after the end of the fiscal year, and that government resources are to be assessed for effectiveness and efficiency to uniformly high standards with enhanced audit impacts and improved audit capacity.

PASAI Trainings & Cooperative Audits

For the past four years, OPA staff have participated in various trainings and working groups sponsored and funded by PASAI. These courses emphasize the skills needed to develop objective, accurate, complete and timely assessments of government entities and programs. In addition, OPA staff have participated in working groups aimed at creating guidelines under the Pacific Regional Audit Initiative (PRAI).

The OPA also participated in the develop-

ment of PASAI’s Performance Audit Manual and two PASAI cooperative audits: the Solid Waste Management Audit (issued June 2010) and Public Debt Audit (issued April 2014).



China Audit Seminar. Public Auditor Brooks and Audit Supervisor Rodalyn Gerardo with Haiying Jiang, Deputy International Director General.

China Audit Seminar

At the 17th PASAI Congress held in Samoa, PASAI members were invited by Mr. Liu Jiayi, Auditor General of the People’s Republic of China, to attend the Audit Seminar for SAIs in the South Pacific Region.

The 19-member delegation represented nine countries: Cook Islands, Fiji, Guam, New Caledonia, New Zealand, Papua New Guinea, Samoa, Tonga, and Vanuatu. Public Auditor Doris Flores Brooks and Audit Supervisor Rodalyn Gerardo attended this Seminar sponsored by the China National Audit Office from October 12 to 22, 2014.



17th PASAI Congress in Apia, Samoa. Public Auditor Brooks with more than 60 participants from around the Pacific region; China, Brazil, South Africa, Austria, and development partners like Asian Development Bank and World Bank.



Association of Pacific Islands Public Auditors

October 3, 2014

The Honorable Eddie Baza Calvo, Governor
Office of the Governor of Guam
Ricardo J. Bordallo Governor's Complex
P.O. Box 2950
Adelup, Guam 96910

OFFICE OF THE GOVERNOR
CENTRAL FILES
RECEIVED BY [Signature]
TIME 10:40 DATE 10/3/14

Dear Governor Calvo:

Attached for your reference is the final report on the Government of Guam's Office of Public Accountability pursuant to a Peer (Quality Control) Review done by our team of auditors from the Association of Pacific Islands Public Auditors (APIPA). External quality control reviews of all audit offices issuing audit reports guided by *Government Auditing Standards* (GAS) are required at least every three years. Because of this requirement, your Public Auditor initiated and contracted with APIPA.

Your Public Auditor's office was determined to be in full compliance with *Government Auditing Standards* for the period reviewed. Full compliance is the highest of three possible ratings issued in an external quality control review. The report now becomes public information and may be made accessible to any interested person(s). The working papers and other supporting documentation accumulated during our review will be maintained by the Public Auditor's office.

For your information, the expenses of the Peer (Quality Control) Review were borne by the U.S. Department of Interior's Office of Insular Affairs.

It was a privilege working with the staff of the Office of Public Accountability, most especially Mrs. Brooks, the Public Auditor. Each member of Mrs. Brooks' office was most cooperative and helpful to the team and exemplifies the highest standards of the auditing profession.

Respectfully submitted,

[Signature]
Stoney Taulung,
Kosrae State Public Auditor
Team Leader

[Signature]
Alice Etse, Senior Auditor
Pohnpei State Auditor's Office
Team Member

[Signature]
Charles Hester, CPA
APIPA Peer Review
Technical Consultant

Attachment



Association of Pacific Islands Public Auditors

October 3, 2014

Doris Flores Brooks, CPA, CGFM
Guam Public Auditor
Office of Public Accountability
238 Archbishop Flores Street
Suite 401, DNA Building
Hagåtña, Guam 96910

RECEIVED
OFFICE OF PUBLIC ACCOUNTABILITY
BY: C. Roque
DATE: 10/03/14
TIME: 9:50 AM PM

Dear Mrs. Brooks,

We have completed a peer review of the Office of Public Accountability for the period January 1, 2011 through December 31, 2013. In conducting our review, we followed the standards and guidelines contained in the *Peer Review Guide* published by the Association of Pacific Islands Public Auditors (APIPA).

We reviewed the internal quality control system of your audit organization and conducted tests in order to determine whether your internal quality control system operated to provide reasonable assurance of compliance with *Government Auditing Standards* issued by the Comptroller General of the United States. Due to variances in individual performance and judgment, compliance does not imply adherence to standards in every case, but does imply adherence in most situations.

Based on the results of our review, it is our opinion that the Office of Public Accountability's internal quality control system was suitably designed and operating effectively to provide reasonable assurance of compliance with *Government Auditing Standards* for audits and attestation engagements during the period January 1, 2011 through December 31, 2013.

Respectfully submitted,

[Signature]
Stoney Taulung,
Kosrae State Public Auditor
Team Leader

[Signature]
Alice Etse, Senior Auditor
Pohnpei State Auditor's Office
Team Member

[Signature]
Charles Hester, CPA
APIPA Peer Review
Technical Consultant



Office of Public Accountability
 Government of Guam
 Statement of Net Position
 As of September 30, 2014 (Amended)

	(Unaudited) 9/30/2014	9/30/2013
<u>ASSETS</u>		
Cash and cash equivalents	\$ 432,826	\$ 475,998
Receivables, net:		
Federal Agencies	18,700	12,598
Federal Receiver	20,000	5,000
PASAI	-	1,418
Travel Due from OPA Staff	-	-
Other - DOA Appropriation	118,819 ¹	(0) ³
Total Receivables	<u>157,519</u>	<u>19,016</u>
Capital Assets	147,549	147,549
Less Accumulated Depreciation	<u>(139,190)</u>	<u>(134,604)</u>
Total Capital Assets:	<u>8,359</u>	<u>12,944</u>
Total Assets	<u>\$ 598,703</u>	<u>\$ 507,959</u>
<u>LIABILITIES AND FUND BALANCES (DEFICIT)</u>		
Accrued Annual and Sick Leave Payable	\$ 69,006 ²	\$ 69,955 ⁴
Deferred Revenue - Appropriation	118,819 ¹	(0) ³
Total Liabilities	<u>202,865</u>	<u>95,597</u>
Fund Balance, End of Quarter	<u>395,838</u>	<u>412,361</u>
Total Liabilities and Fund Balance (Deficit)	<u>\$ 598,703</u>	<u>\$ 507,959</u>

Footnotes:

	FY 2014	FY 2013
^{1,3} Personnel Svcs	\$ 118,819	\$ 84,812
Operations	-	-
BBMR Reserve	-	(84,812)
Appropriation Balance:	<u>\$ 118,819 ¹</u>	<u>\$ (0) ³</u>
^{2,4} Accrued Sick Leave	\$ 38,611	30,831
Accrued Annual Leave	<u>30,395</u>	<u>39,124</u>
	<u>\$ 69,006 ²</u>	<u>\$ 69,955 ⁴</u>



Office of Public Accountability
Government of Guam
Statements of Revenues, Expenses,
and Changes in Fund Net Position
For the Fiscal Year
October 1, 2013 to September 30, 2014

	(Unaudited)	
	<u>10/1/13-9/30/2014</u>	<u>10/1/12-9/30/2013</u>
Revenues:		
Federal Grants & Other Reimbursements	\$ 42,343	\$ 20,812
Interest Income	3,432	3,748
Other Income	2,802	-
Total revenues	<u>48,577</u>	<u>24,560</u>
Expenditures by Object:		
Salaries	\$ 593,952	\$ 559,973
Benefits	\$ 224,287	\$ 210,947
Accrued Leave	(949)	(147)
Subtotal:	<u>817,290</u>	<u>770,774</u>
Rent	107,723	102,594
Contractual services	171,391	164,948
Supplies	4,511	7,575
Equipment	17,191	17,966
Utilities and Telephone	2,879	2,781
Training	13,998	14,188
Travel	18,301	11,110
PASAI Congress	-	40,642
Other	5,073	3,679
Depreciation	4,586	4,586
Total expenditures	<u>1,162,943</u>	<u>1,140,842</u>
Excess (deficiency) of revenues and appropriations over (under) expenditures	<u>(1,114,367)</u>	<u>(1,116,283)</u>
Other financing sources (uses):		
Transfers In - appropriation received to date	1,140,198 ¹	1,150,503 ²
Federal Grant Expenses & Other Related Expenses	<u>(42,393)</u>	<u>(20,812)</u>
Net change in fund balance	<u>(16,562)</u>	<u>13,408</u>
Fund balance at beginning of year	412,361	398,953
Fund balance at end of period	<u>\$ 395,799</u>	<u>\$ 412,361</u>

Footnotes:

^{1,2} Transfers In from DOA:		
Personnel Svcs - Salaries & Benefits	\$ 818,239	\$ 770,921
Operations	321,959	379,582
Total Transfers In:	<u>\$ 1,140,198</u> ¹	<u>\$ 1,150,503</u> ²



APPEAL NO: OPA-PA-14-001		Purchasing Agency: GDOE	Appellant: J&B Modern Tech	
Appeal Relative To: Air Conditioning Systems Exterior Duct Restoration Project		Appeal Value: \$350K		
<p>Procurement Issue: Non-conformance to IFB requirement</p> <ul style="list-style-type: none"> J&B asserted that JRN's failure to attend a December 10, 2013 site inspection of Southern High School rendered JRN a nonresponsive bidder who should have been disqualified from consideration of the IFB award. GDOE issued a Bid Status notification to J&B stating that J&B was not selected due to higher price offered. 	<p>Decision: DENIED.</p> <ul style="list-style-type: none"> While JRN did not conduct a site inspection of Southern High School on the scheduled site inspection date nor did JRN conduct a site inspection of Southern High School at any time after the issuance of the IFB, JRN did conduct a site inspection of Southern High School prior to the issuance of the IFB. The manner and timing in which JRN conducted its site inspection of Southern High School did not prejudice J&B and is a minor informality which GDOE could and apparently did waive. The Public Auditor concluded that GDOE's determination that JRN was the lowest responsive and responsible bidder was not in error and its issuance of the purchase order to JRN was not in error. 	Appeal Filed: March 13, 2014	Appeal Closed: July 01, 2014	Appeal Duration: 110 days
APPEAL NO: OPA-PA-14-002		Purchasing Agency: GDOE	Appellant: Fukuda Enterprises, LLC	
Appeal Relative To: Special Education Mini Buses		Appeal Value: \$493K		
<p>Procurement Issue: Amendment of IFB requirements</p> <ul style="list-style-type: none"> As a result of a protest by Triple J Enterprises, GDOE issued an amendment deleting a specification pertaining to the wheelchair lifts and scheduled a new date and time for opening of bids. Fukuda questioned the propriety of GDOE accepting the protest from Triple J on the day the bids were to be opened and changing the specification based on Triple J's protest. They noted that this issue was not timely raised and claimed that the amendment changed the entire bid package and did not provide adequate time to allow vendors to consider amendments to the IFB within their bids. 	<p>Decision: DENIED</p> <ul style="list-style-type: none"> The appeal was denied as the IFB's original wheelchair lift specification unduly restricted competition and GDOE had to amend the specification to comply with procurement laws and regulations. GDOE treated the prospective bidders fairly and equitably by giving them a reasonable time to change their bids in response to the IFB amendment before bid submission. 	Appeal Filed: April 11, 2014	Appeal Closed: June 06, 2014	Appeal Duration: 56 days



APPEAL NO: OPA-PA-14-003		Purchasing Agency: GVB	Appellant: Pacific Data Systems, Inc.
Appeal Relative To: CCTV Surveillance Systems		Appeal Value: \$685K	
<p>Procurement Issue: Improper Evaluation of Bids</p> <ul style="list-style-type: none"> • PDS alleged that GVB did not undertake a proper evaluation of the PDS and G4S bids, and alleged that GVB did not provide PDS with copies of G4S's bid documents. • GVB rejected PDS's protest as without merit and untimely. GVB asserted that PDS was aware of the facts PDS offered in support of its protest. 	<p>Decision: DENIED</p> <ul style="list-style-type: none"> • Since The Public Auditor denied this appeal as GVB properly evaluated PDS and G4S's bids in accordance with Guam Procurement Law and Procurement Rules and Regulations and provided materials subject to disclosure to PDS. 		
Appeal Filed: April 16, 2014	Appeal Closed: August 22, 2014	Appeal Duration: 128 days	
APPEAL NO: OPA-PA-14-004		Purchasing Agency: DPW	Appellant: G4S Security Systems Inc.
Appeal Relative To: Upgrading of Telecommunication Building Infrastructure		Appeal Value: \$156K	
<p>Procurement Issue: Contract Controversy</p> <ul style="list-style-type: none"> • DPW issued a Notice of Default to G4S "for failure to prosecute the work within the time specified in the contract" and later terminated their contract with G4S in whole for breach of their contract agreement. • G4S argued DPW's termination of the subject contract was unreasonable and an abuse of discretion. 	<p>Dismissal: APPELLANT WITHDREW</p> <ul style="list-style-type: none"> • In a Request for Dismissal of Appeal filed by the appellant, OPA dismissed this appeal as DPW withdrew its notice of contract termination. 		
Appeal Filed: May 20, 2014	Appeal Closed: July 08, 2014	Appeal Duration: 49 days	
APPEAL NO: OPA-PA-14-005		Purchasing Agency: GSA	Appellant: Pacific Data Systems, Inc.
Appeal Relative To: Telephone Services for the Governor and Lieutenant Governor's Office		Appeal Value: \$20K	
<p>Procurement Issue: Contract Controversy</p> <ul style="list-style-type: none"> • GSA issued Default Notices to PDS due to failure to perform services per the purchase orders. • PDS was denied the ability to deliver the services ordered and to perform against the purchase orders. 	<p>Dismissal: MOVED TO SUPERIOR COURT</p> <ul style="list-style-type: none"> • GSA's Motion to Decline was granted. OPA shall not take any action on an appeal when the appeal is brought to the Superior Court of Guam. 		
Appeal Filed: June 20, 2014	Appeal Closed: July 29, 2014	Appeal Duration: 36 days	



APPEAL NO: OPA-PA-14-006		Purchasing Agency: GSA	Appellant: Pacific Data Systems, Inc.
Appeal Relative To: Telephone Services for GFD and DPHSS		Appeal Value: \$219K	
<p>Procurement Issue: Contract Controversy</p> <ul style="list-style-type: none"> • GSA sent PDS a Memoranda terminating GSA purchase orders due to failure to timely deliver the Voice Services specified under purchase orders issued. • After PDS began the process of terminating their services per the memo, GSA sent a notice reallocating funds from one of the purchase orders. • Further, GSA sent PDS a letter reference for which PDS had no matching purchase order for, but contained attachments referring to one of the purchase orders. 	<p>Dismissal: MOVED TO SUPERIOR COURT</p> <ul style="list-style-type: none"> • GSA's Motion to Decline was granted. OPA shall not take any action on an appeal when the appeal is brought to the Superior Court of Guam. 		
Appeal Filed: June 24, 2014	Appeal Closed: July 29, 2014	Appeal Duration: 35 days	
APPEAL NO: OPA-PA-14-007		Purchasing Agency: GVB	Appellant: Pacific Data Systems, Inc.
Appeal Relative To: CCTV Surveillance Systems		Appeal Value: \$685K	
<p>Procurement Issue: Non-conformance to IFB requirement</p> <ul style="list-style-type: none"> • This appeal is related to the same IFB in 14-003. • PDS alleged that G4S' Technical Bid was not in compliance with the GVB IFB specifications and should be awarded the procurement. 	<p>Decision: DENIED</p> <ul style="list-style-type: none"> • The ambiguous, conflicting, or otherwise inadequate IFB requirements resulted in neither bidder's submissions to be responsive. • GVB's determinations were in error and in violation of law, and the solicitation is cancelled. • To the extent that this Decision is inconsistent with the prior Decision issued in 14-003, the prior Decision is overruled. 		
Appeal Filed: June 25, 2014	Appeal Closed: March 20, 2015	Appeal Duration: 268 days	



APPEAL NO: OPA-PA-14-008		Purchasing Agency: GPA	Appellant: IP&E Holdings, LLC
Appeal Relative To: Supply for Diesel Fuel Oil for Baseloads and Peaking Units		Appeal Value: \$50.7M	
<p>Procurement Issue: Non-conformance to IFB requirements</p> <ul style="list-style-type: none"> GPA awarded parts of the IFB Contract to Mobil and IP&E based on their lowest bids per plant location. IP&E alleged that the IFB required GPA to award the contract to the Bidder whose proposal yielded the lowest overall contract price for the contract base year period and it alleged that IP&E's overall contract price, for all of GPA's plants and units, was lower than Mobil's overall price. 	<p>Decision: DENIED</p> <ul style="list-style-type: none"> This appeal was denied as the IFB clearly and expressly authorized GPA to award the IFB Contract in whole or per plant location to the qualified bidder with the lowest priced proposal. IP&E's price bid for the Tenjo Vista Plant contains a mistake not evident on the face of its bid and further allowed IP&E to withdraw its bid. 		
Appeal Filed: August 22, 2014	Appeal Closed: November 26, 2014	Appeal Duration: 96 days	

APPEAL NO: OPA-PA-14-009		Purchasing Agency: GSA	Appellant: Triple J Enterprises
Appeal Relative To: School Bus (60 Passenger)		Appeal Value: \$1.2M	
<p>Procurement Issue: Bidder responsiveness</p> <ul style="list-style-type: none"> Triple J appealed that GSA erroneously determined that Triple J's failure to include the drawing/seating plans for the buses as part of its bid submission was not a "minor informality" or mistake that can be waived without prejudice to the Territory. GSA contacted Morrico to confirm its bid regarding the issue that ultimately led to the rejection of Morrico's bid, but did not extend this confirmation to Triple J. 	<p>Decision: STIPULATED AGREEMENT</p> <ul style="list-style-type: none"> Dismissed due to parties' settlement. OPA denied Morrico's motion to set aside the order dismissing this appeal with prejudice. OPA's jurisdiction over Triple J's appeal does not include a substantive review of the terms of the settlement agreement. By signing the agreement, OPA was granting the parties' request to dismiss with prejudice the instant appeal. In addition, Triple J's cross-motion for ratification and affirmance of the terms of the settlement agreement was denied. 		
Appeal Filed: October 29, 2014	Appeal Closed: December 30, 2014	Appeal Duration: 62 days	



APPEAL NO: OPA-PA-14-010		Purchasing Agency: GSWA	Appellant: Morrico Equipment, LLC
Appeal Relative To: Refuse Collection Trucks		Appeal Value: Not Known	
<p>Procurement Issue: Bidder Responsiveness</p> <ul style="list-style-type: none"> • Morrico protested with respect to the IFB specification that restricted competition to only those vendors able to bid a cab forward model. • GSWA denied the Morrico protest in part because it was not timely filed within the 14 days of the issuance of the IFB. Further, the cab forward specification was geared toward increasing competition among potential vendors and will save GSWA in maintenance costs. 	<p>Decision: UPHELD</p> <ul style="list-style-type: none"> • The appeal was granted. OPA found that the cab forward specifications of the IFB unnecessarily restricted competition. GSWA was ordered to immediately amend the IFB to allow vendors to bid conventional cab models for refuse collection trucks Categories I and II. 		
Appeal Filed: November 6, 2014	Appeal Closed: February 20, 2015	Appeal Duration: 106 days	

APPEAL NO: OPA-PA-14-011 and 14-012		Purchasing Agency: GSA	Appellants: Morrico Equipment, LLC
Appeal Relative To: School Buses		Appeal Value: See OPA-PA-14-009	
<p>Procurement Issue: Settlement Agreement Protest</p> <p>In OPA-PA-14-011:</p> <ul style="list-style-type: none"> • Morrico alleged GSA's denial of Morrico's protest was arbitrary, capricious, and an abuse of discretion, and requested that OPA order GSA to set aside its agreement to award Triple J. <p>In OPA-PA-14-012:</p> <ul style="list-style-type: none"> • Morrico requested that GSA render a decision on Morrico's protest relative to a settlement agreement that awarded nine buses to Triple J and three buses to Morrico. 	<p>Decision: GRANTED IN PART AND DENIED IN PART</p> <ul style="list-style-type: none"> • Morrico timely filed protests on the terms of the Settlement Agreement. • However, Morrico untimely filed with GSA its protest of GSA's rejection of Morrico's bid and the OPA lacks jurisdiction over the appeal related to that protest. • The Settlement Agreement between Triple J and GSA is null and void for lack of Morrico's consent and for imposing a penalty on protesting. • The Public Auditor granted GSA's request that it be permitted to cancel and rebid the procurement for school buses. 		
Appeals Filed: 14-011 - November 18, 2014 14-012 - December 04, 2014	Appeal Closed: March 16, 2015	Appeal Duration: 118 and 102 days	



APPEAL NO: OPA-PA-14-013		Purchasing Agency: GPA	Appellant: Pacific Data Systems, Inc.
Appeal Relative To: Voice and Data Services		Appeal Value: \$124K	
<p>Procurement Issue: Bidder Responsiveness</p> <ul style="list-style-type: none"> • PDS protested GPA's decision alleging that it would be illegal for Docomo to provide the services required due to Docomo's lack of regulatory authorizations for these services. • GPA denied PDS's protest on the grounds that: (1) Docomo submitted its Certificate of Authority granted by the Public Utilities Commission (PUC) to provide the services required; and (2) GPA should award Docomo because Docomo submitted the lowest responsive bid. 		<p>Decision: DENIED</p> <ul style="list-style-type: none"> • The Public Auditor lacked the jurisdiction to determine the issue of whether Docomo can use its certified and licensed affiliate companies to provide telecommunication services on Guam because such jurisdiction rests with the PUC. • The record supports GPA's determination that Docomo was a responsive bidder. • GPA did not violate the automatic stay imposed by using the small purchase solicitation process and to obtain temporary communication services for thirty (30) day periods. 	
Appeal Filed: December 09, 2014		Appeal Closed: March 11, 2015	Appeal Duration: 92 days



Appeal No.	Parties	Procurement	Procurement Value	Status	Action	Date Filed	Date End	Days
2014								
OPA-PA-14-001	J & B Modern Tech/GDOE	Air Conditioning Equipment	\$350K	Decision	Denied	03/13/14	07/01/14	110
OPA-PA-14-002	Fukuda Enterprises, LLC/GDOE	Special Education Mini Buses	\$493K	Decision	Denied	04/11/14	06/06/14	56
OPA-PA-14-003	Pacific Data Systems, Inc./GVB	CCTV Surveillance Systems	\$685K	Decision	Denied	04/16/14	08/22/14	128
OPA-PA-14-004	G4S Security Systems, Inc./DPW	Upgrading of Telecommunication Building Infrastructure	\$156K	Dismissed	Appellant Withdrew	05/20/14	07/08/14	49
OPA-PA-14-005	Pacific Data Systems, Inc./GSA	Telephone Services for the Governor and Lieutenant Governor's Office	\$20K	Stay	Moved to Superior Court	06/20/14	07/29/14	36
OPA-PA-14-006	Pacific Data Systems, Inc./GSA	Telephone Services for GFD and DPHSS	\$219K	Stay	Moved to Superior Court	06/24/14	07/29/14	35
OPA-PA-14-007	Pacific Data Systems, Inc./GVB	CCTV Surveillance Systems	See 14-003	Decision	Denied	06/25/14	03/20/15	268
OPA-PA-14-008	IP&E Holdings, LLC/GPA	Supply for Diesel Fuel Oil for Baseloads and Peaking Units	\$50.6M	Decision	Denied	08/22/14	11/26/14	96
OPA-PA-14-009	Triple J Enterprises/GSA	School Bus (60 Passenger)	\$1.2M	Dismissed	Settlement Agreement	10/29/14	12/30/14	62
OPA-PA-14-010	Morrice Equipment, LLC/GSWA	Refuse Collection Trucks	Not known	Decision	Upheld	11/06/14	02/20/15	106
OPA-PA-14-011	Morrice Equipment, LLC/GSA	School Buses	See 14-009	Decision	Denied	11/18/14	03/16/15	118
OPA-PA-14-012	Morrice Equipment, LLC/GSA	School Buses	See 14-009	Decision	Denied	12/04/14	03/16/15	102
OPA-PA-14-013	Pacific Data Systems, Inc./GPA	Voice and Data	\$125K	Decision	Denied	12/09/14	03/11/15	92
TOTAL			\$53.9M					

01/16/2014

FY 2012 Performer and A.F.T.E.R. Analysis

Report No: FY 2012 | Agency: Government of Guam



The Office of Public Accountability is pleased to release the Performer and A.F.T.E.R. Analysis, a synopsis of the Government of Guam's financial condition as of September 30, 2012.

File Name	View/Download File	File Size
Performer Highlights	performer_h12.pdf	(23.75 KB)
Performer and AFTER Analysis	performer_an12.pdf	(498.18 KB)

02/06/2014

Guam Visitors Bureau (GVB)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Guam Visitor's Bureau



The Office of Public Accountability has released the Guam Visitors Bureau (GVB)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	gvb_h13.pdf	(101.13 KB)
Financial Statements and Report on Compliance and Internal Controls	gvb_fs13.pdf	(416 KB)
Letter to those Charged with Governance	gvb_sas13.pdf	(0 bytes)

01/31/2014

Guam International Airport Authority (GIAA)'s FY 2013 Financial Audit.

Report No: FY 2013 | Agency: Guam International Airport Authority



The Office of Public Accountability has released the Guam International Airport Authority (GIAA)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	giaa_h13.pdf	(22.94 KB)
Financial Statements	giaa_fs13.pdf	(261.26 KB)
Report on Compliance and Internal Controls	giaa_comp13.pdf	(96.82 KB)
Management Letter	giaa_ml13.pdf	(23.97 KB)
2013 Letter to Those Charged with Governance	giaa_sas13.pdf	(6.43 MB)

OPA-RFP-14-001 – Guam Solid Waste Fund (GSWA) for audit services

Date: 02/01/2014

Category: Request for Proposal

OPA-RFP-14-001

The Office of Public Accountability is soliciting proposals on behalf of the Guam Solid Waste Fund (GSWA) for audit services. You may click the following link to download the Request for Proposal (RFP) or pick-up an RFP package at:

Office of Public Accountability
Suite 401, DNA Building
238 Archbishop Flores St. Hagatna, GU 96910

[View More Details](#)



02/18/2014

Guam Preservation Trust (GPT)'s FY 2013 Financial Statements

Report No: FY 2013 | Agency: Guam Preservation Trust (GPT)



The Office of Public Accountability has released the Guam Preservation Trust (GPT)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Financial Highlights	gpt_h13.pdf	(152.54 KB)
Financial Statements	gpt_fs13.pdf	(180.83 KB)
Report on Compliance and Internal Controls	gpt_comp13.pdf	(52.3 KB)
Management Letter	gpt_ml13.pdf	(49.06 KB)
Letter to those Charged with Governance	gpt_sas13.pdf	(2.65 MB)

02/26/2014

University of Guam (UOG)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: University of Guam



The Office of Public Accountability has released the University of Guam (UOG)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	uog_h13.pdf	(63.59 KB)
2013 Financial Statements	uog_fs13.pdf	(736.98 KB)
2013 Report on Compliance and Internal Controls	uog_comp13.pdf	(445.38 KB)
2013 Management Letter	uog_ml13.pdf	(122.79 KB)
Management Letter	uog_ml13.pdf	(122.79 KB)
Letter to those Charged with Governance	uog_sas13.pdf	(1.56 MB)

02/20/2014

Guam Housing Corporation (GHC)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Guam Housing Corporation




The Office of Public Accountability has released the Guam Housing Corporation (GHC)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	ghc_h13.pdf	(50.09 KB)
2013 Financial Statements	ghc_fs13.pdf	(289.46 KB)
2013 Report on Compliance and Internal Controls	ghc_comp13.pdf	(53.27 KB)
2013 Management Letter	ghc_ml13.pdf	(62.64 KB)
2013 Letter to Those Charged with Governance	ghc_sas13.pdf	(3.3 MB)



02/28/2014



Port Authority of Guam (PAG)'s FY 2013 Financial Audit
 Report No: FY 2013 | Agency: Port Authority of Guam

The Office of Public Accountability has released the Port Authority of Guam (PAG)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	pag_hl13.pdf	(103.96 KB)
2013 Financial Statements	pag_fs13.pdf	(926.96 KB)
Report on Compliance and Internal Controls	pag_comp13.pdf	(281.44 KB)
Management Letter	pag_ml13.pdf	(212.02 KB)
Letter to those Charged with Governance	pag_sas13.pdf	(1.5 MB)

03/16/2014



Guam Economic Development Authority (GEDA)'s FY 2013 Financial Audit
 Report No: FY 2013 | Agency: Guam Economic Development Authority

The Office of Public Accountability has released the Guam Economic Development Authority (GEDA)'s FY 2013 Financial Statements, Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	geda_hl13.pdf	(177.15 KB)
2013 Financial Statements and Compliance and Internal Controls	geda_fscomp13.pdf	(792.77 KB)
2013 Management Letter	geda_ml13.pdf	(105.72 KB)
Letter to those Charged with Governance	geda_sas13.pdf	(909.97 KB)

02/28/2014




Guam Educational Telecommunications Corporation (PBS)'s FY 2013 Financial Audit
 Report No: FY 2013 | Agency: Guam Educational Telecommunications Corporation (PBS Guam)

The Office of Public Accountability has released the Guam Educational Telecommunications Corporation (PBS)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	kgtf_hl13.pdf	(95.36 KB)
2013 Financial Statements and Report on Compliance and Internal Controls	kgtf_fscomp13.pdf	(317.57 KB)
2013 Management Letter	kgtf_ml13.pdf	(108.84 KB)
2013 Letter to Those Charged with Governance	kgtf_sas13.pdf	(3.1 MB)

03/18/2014



Guam Power Authority (GPA)'s FY 2013 Financial Audit
 Report No: FY 2013 | Agency: Guam Power Authority

The Office of Public Accountability has released the Guam Power Authority (GPA)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	gpa_hl13.pdf	(26.53 KB)
2013 Financial Statements	gpa_fs13.pdf	(794.73 KB)
2013 Report on Compliance and Internal Controls	gpa_comp13.pdf	(185.07 KB)
2013 Management Letter	gpa_ml13.pdf	(297.97 KB)
2013 Letter to Those Charged with Governance	gpa_sas13.pdf	(1.41 MB)

03/05/2014



Government of Guam Retirement Fund (GGRF)'s FY 2013 Financial Audit
 Report No: FY 2013 | Agency: Government of Guam Retirement Fund

The Office of Public Accountability has released the Government of Guam Retirement Fund (GGRF)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Financial Highlights	ggrf_hl13.pdf	(42.6 KB)
Financial Statements and Report on Compliance and Internal Controls	ggrf_fscomp13.pdf	(1.09 MB)
Management Letter	ggrf_ml13.pdf	(34.5 KB)
Letter to those Charged with Governance	ggrf_sas13.pdf	(86.91 KB)

03/31/2014



Tourist Attraction Fund (TAF)'s FY 2013 Financial Audit
 Report No: FY 2013 | Agency: Tourist Attraction Fund

The Office of Public Accountability has released the Tourist Attraction Fund (TAF)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	taf_hl13.pdf	(21.08 KB)
2013 Financial Statements and Report on Compliance and Internal Controls	taf_fscomp13.pdf	(403.82 KB)
2013 Management Letter	taf_ml13.pdf	(184.62 KB)
2013 Letter to Those Charged with Governance	taf_sas13.pdf	(2.51 MB)



04/02/2014

Territorial Highway Fund (THF)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Territorial Highway Fund

The Office of Public Accountability has released the Territorial Highway Fund (THF)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	thf_hl13.pdf	(59.32 KB)
2013 Financial Statements and Report on Compliance and Internal Controls	thf_fscomp13.pdf	(416.72 KB)
Letter 2013 Management Letter	thf_ml13.pdf	(184.68 KB)
2013 Letter to Those Charged with Governance	thf13_sas13.pdf	(2.46 MB)

04/30/2014

OPA Report No. 14-02, Government of Guam Use Tax.

Report No: 14-02 | Agency: Government of Guam

The Office of Public Accountability has released OPA Report No. 14-02, Government of Guam Use Tax.



File Name	View/Download File	File Size
Executive Summary	OPA1402_ES.pdf	(26.29 KB)
Full Report	OPA1402.pdf	(5.73 MB)

04/04/2014

Guam Housing and Urban Renewal Authority (GHURA) FY 2013 Financial Audit

Report No: FY 2013 | Agency: Guam Housing and Urban Renewal Authority

The Office of Public Accountability has released the Guam Housing and Urban Renewal Authority (GHURA)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.




File Name	View/Download File	File Size
Highlights	ghura_hl13.pdf	(27.47 KB)
2013 Financial Statements	ghura_fs13.pdf	(3.9 MB)
2013 Report on Compliance and Internal Controls	ghura_comp13.pdf	(4.83 MB)
2013 Management Letter	ghura_ml13.pdf	(1.94 MB)
2013 Letter to Those Charged with Governance	ghura_sas13.pdf	(1.99 MB)

05/22/2014

Department of Chamorro Affairs (DCA) Non-Appropriated Funds (NAF)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Department of Chamorro Affairs

The Office of Public Accountability has released the Department of Chamorro Affairs (DCA) Non-Appropriated Funds (NAF)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.



File Name	View/Download File	File Size
Highlights	dca_hl13.pdf	(70.69 KB)
2013 Financial Statements	dca_fs13.pdf	(139.16 KB)
2013 Report on Compliance and Internal Controls	dca_comp13.pdf	(53.3 KB)
2013 Management Letter	dca_ml13.pdf	(45.03 KB)
2013 Letter to Those Charged with Governance	dca_sas13.pdf	(2.44 MB)

OPA-PA-14-002, Fukuda Enterprises, LLC vs. Guam Department of Education (GDOE) relative to GDOE IFB 004-2014 Special Education Mini Buses

Date: 04:30, Wednesday, April 16, 2014
 Agency: Guam Department of Education
 Category: Procurement Appeal

Fukuda Enterprises, LLC vs. Guam Department of Education (GDOE) Apr 11, 2014

[View Details](#)

Fiscal Year 2015 Budget Request

Date: 05/30/2014
 Category: OPA Announcement

The Public Auditor has transmitted a letter to Senator Vicente C. Pangelinan relative to the Office of Public Accountability's FY 2015 Budget Request.

- Fiscal Year 2015 Budget Request

04/23/2014

OPA Report No. 14-01, Government of Guam Public Debt.

Report No: 14-01 | Agency: Government of Guam

The Office of Public Accountability has released OPA Report No. 14-01, Government of Guam Public Debt.



File Name	View/Download File	File Size
Executive Summary	OPA1401_ES.pdf	(45.87 KB)
Full Report	OPA1401.pdf	(10.18 MB)

06/03/2014

Guam Museum Foundation, Inc.

Report No: FY 2013 | Agency: Guam Museum Foundation, Inc. (GMF)'s CY 2013 Financial Audit

The Office of Public Accountability has released the Guam Museum Foundation, Inc. (the Foundation)'s CY 2013 Financial Statements, Management Letter, and Letter to Those Charged with Governance.



File Name	View/Download File	File Size
Highlights	gmfi_hl13.pdf	(45.48 KB)
2013 Financial Statements	gmfi_fs13.pdf	(55.93 KB)
2013 Management Letter	gmfi_ml13.pdf	(47.63 KB)
2013 Letter to Those Charged with Governance	gmfi_sas13.pdf	(2.19 MB)



Supplemental Environmental Impact Statement

Date: 06/06/2014

Category: OPA Announcement

The Public Auditor has transmitted a letter to the Joint Guam Program Office Forward relative to the Supplemental Environmental Impact Statement.



- Supplemental Environmental Impact Statement

OPA-PA-14-007, Pacific Data Systems, Inc. vs. Guam Visitor's Bureau, relative to CCTV Surveillance Systems

Date: 04:45, Wednesday, June 25, 2014

Agency: Guam Visitor's Bureau

Category: Procurement Appeal

Pacific Data Systems vs. Guam Visitors Bureau, Appeal Filed June 25, 2014

[View Details](#)

06/15/2014



Guam Waterworks Authority (GWA)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Guam Waterworks Authority

The Office of Public Accountability has released the Guam Waterworks Authority (GWA)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	gwa_hl13.pdf	(27.63 KB)
2013 Financial Statements	gwa_fs13.pdf	(663.98 KB)
2013 Report on Compliance and Internal Controls	gwa_comp13.pdf	(292.86 KB)
2013 Letter to Those Charged with Governance	gwa_sas13.pdf	(1.61 MB)

06/30/2014



Guam Memorial Hospital Authority (GMHA)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Guam Memorial Hospital Authority

The Office of Public Accountability has released the Guam Memorial Hospital Authority (GMHA)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	gmha_hl13.pdf	(82.24 KB)
2013 Financial Statements	gmha_fs13.pdf	(468.35 KB)
2013 Report on Compliance and Internal Controls	gmha_comp13.pdf	(304.6 KB)
2013 Management Letter	gmha_ml13.pdf	(190.81 KB)
2013 Letter to Those Charged with Governance	gmha_sas13.pdf	(5.48 MB)

06/27/2014



Guam Department of Education (GDOE)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Department of Education

The Office of Public Accountability has released the Guam Department of Education (GDOE)'s FY 2013 Financial Statements and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Financial Highlights	gdoe_hl13.pdf	(24.55 KB)
2013 Financial Statements	gdoe_fs13.pdf	(829.39 KB)
2013 Letter to Those Charged with Governance	gdoe_sas13.pdf	(1.11 MB)

07/01/2014



Government of Guam (GovGuam)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Government of Guam

The Office of Public Accountability has released the Government of Guam (GovGuam)'s FY 2013 Financial Statements and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	govguam_hl13.pdf	(25.46 KB)
2013 Financial Statements	govguam_fs13.pdf	(2.53 MB)
2013 Letter to Those Charged with Governance	govguam_sas13.pdf	(3.31 MB)

06/28/2014



Guam Department of Education (GDOE)'s FY 2013 Single Audit

Report No: FY 2013 | Agency: Department of Education

The Office of Public Accountability has released the Guam Department of Education (GDOE)'s FY 2013 Single Audit and Management Letter.

File Name	View/Download File	File Size
Compliance Highlights	gdoe_comphl13.pdf	(25.47 KB)
2013 Single Audit	gdoe_comp13.pdf	(641.14 KB)
2013 Management Letter	gdoe_ml13.pdf	(185.29 KB)

07/02/2014



Government of Guam (GovGuam)'s FY 2013 Single Audit

Report No: FY 2013 | Agency: Government of Guam

The Office of Public Accountability has released the Government of Guam (GovGuam)'s FY 2013 Single Audit Reports and Management Letter.

File Name	View/Download File	File Size
Highlights	govguam_comphl13.pdf	(24.78 KB)
2013 Single Audit Reports	govguam_sa13.pdf	(524.69 KB)
2013 Management Letter	govguam_ml13.pdf	(187.29 KB)



07/03/2014



OPA Report No. 14-03, Department of Corrections Cost per Prisoner Calculation.

Report No: 14-03 | Agency: Department of Corrections

The Office of Public Accountability has released OPA Report No. 14-03, Department of Corrections Cost per Prisoner Calculation.

File Name	View/Download File	File Size
Executive Summary	OPA1403_ES.pdf	(26.42 KB)
Full Report	OPA1403.pdf	(507.75 KB)

08/14/2014



Chamorro Land Trust Commission (CLTC)'s FY 2012 Financial Audit

Report No: FY 2012 | Agency: Chamorro Land Trust Commission

The Office of Public Accountability has released the Chamorro Land Trust Commission (CLTC)'s FY 2012 Financial Statements and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	cltc_hl12.pdf	(27.83 KB)
2012 Financial Statements	cltc_fs12.pdf	(370.07 KB)
2012 Letter to Those Charged with Governance	cltc_sas12.pdf	(1.31 MB)

08/15/2014



Guam Ancestral Lands Commission (GALC)'s FY 2012 Financial Statements and Letter to Those Charged with

Report No: FY 2012 | Agency: Guam Ancestral Lands Commission

The Office of Public Accountability has released the Guam Ancestral Lands Commission (GALC)'s FY 2012 Financial Statements and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	galc_hl12.pdf	(25.51 KB)
2012 Financial Statements	galc_fs12.pdf	(370.05 KB)
2012 Letter to Those Charged with Governance	galc_sas12.pdf	(1.31 MB)

08/18/2014



Mayor's Council of Guam Non-Appropriated Funds FY 2013 Financial Statements

Report No: FY 2013 | Agency: Mayor's Council of Guam

The Office of Public Accountability has released the Mayor's Council of Guam Non-Appropriated Funds FY 2013 Financial Statements, Report on Compliance and Internal Controls, Management Letter, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	mcog_naf_hl13.pdf	(50.94 KB)
2013 Financial Statements	mcog_naf_fs13.pdf	(502.2 KB)
2013 Report on Compliance and Internal Controls	mcog_naf_comp13.pdf	(192.35 KB)
2013 Letter to Those Charged with Governance	mcog_naf_sas13.pdf	(971.71 KB)
2013 Management Letters - Agana Heights	mcog_ml13_agana_heights.pdf	(174.13 KB)
2013 Management Letters - Agat	mcog_ml13_agat.pdf	(187.07 KB)
2013 Management Letters - Asan-Maina	mcog_ml13_asan-maina.pdf	(188.52 KB)
2013 Management Letters - Barrigada	mcog_ml13_barrigada.pdf	(174.37 KB)
2013 Management Letters - Chalan Pago-Ordot	mcog_ml13_chalan_pago.pdf	(179 KB)
2013 Management Letters - Dededo	mcog_ml13_dededo.pdf	(188.12 KB)
2013 Management Letters - Hagatna	mcog_ml13_hagatna.pdf	(176.76 KB)
2013 Management Letters - Inarajan	mcog_ml13_inarajan.pdf	(674.01 KB)
2013 Management Letters - Mangilao	mcog_ml13_mangilao.pdf	(181.56 KB)
2013 Management Letters - Merizo	mcog_ml13_merizo.pdf	(185.93 KB)
2013 Management Letters - MongMong-Toto-Maite	mcog_ml13_mongmong_toto_maite.pdf	(174.48 KB)
2013 Management Letters - Piti	mcog_ml13_piti.pdf	(177.38 KB)
2013 Management Letters - Santa Rita	mcog_ml13_santa_rita.pdf	(220.23 KB)
2013 Management Letters - Sinajana	mcog_ml13_sinajana.pdf	(652.4 KB)
2013 Management Letters - Talofofo	mcog_ml13_talofofo.pdf	(181.64 KB)
2013 Management Letters - Tamuning-Tumon-Harmon	mcog_ml13_tamuning.pdf	(184.17 KB)
2013 Management Letters - Umatac	mcog_ml13_umatac.pdf	(183.28 KB)
2013 Management Letters - Yigo	mcog_ml13_yigo.pdf	(185.14 KB)
2013 Management Letters - Yona	mcog_ml13_yona.pdf	(189.22 KB)
2013 Management Letters - Mayors' Council of Guam	mcog_naf_ml13.pdf	(178.85 KB)



09/04/2014

Government of Guam Solid Waste Operations Fund (SWOF)'s FY 2013 Financial Audit

Report No: FY 2013 | Agency: Government of Guam Solid Waste Operations Fund

The Office of Public Accountability has released the Government of Guam Solid Waste Operations Fund (SWOF)'s FY 2013 Financial Statements, Report on Compliance and Internal Controls, and Letter to Those Charged with Governance.

File Name	View/Download File	File Size
Highlights	swof_hl13.pdf	(48.68 KB)
2013 Financial Statements and Report on Compliance and Internal Controls	swof_fscomp13.pdf	(413.06 KB)
2013 Letter to Those Charged with Governance	swof_sas13.pdf	(1.13 MB)

OPA CGFM 2014 Press Release

Date: 09/12/2014
Category: OPA Announcement

OPA announces the professional certifications of OPA Audit Supervisor Mrs. Llewelyn Terlaje and Auditor Ms. Joy Bulatao.

- CGFM Press Release



Support of Hybrid Plan AND Social Security

Date: 09/23/2014
Category: OPA Announcement

OPA Releases Public Auditor Testimony in Support of Hybrid Plan AND Social Security

- Testimony



Full compliance rating for its 2014 Quality Control Review

Date: 10/03/2014
Category: Press Release from OPA

The Office of Public Accountability has received a full compliance rating for its 2014 Quality Control Review.

- Press Release
- 2014 Peer Review Report
- Transmittal to the Governor of Guam
- Transmittal to the Speaker of the Guam Legislature



Mrs. Yuka Hechanova, Appointed as Deputy Public Auditor

Date: 10/19/2014
Category: Press Release from OPA

OPA announces the appointment of Mrs. Yuka Hechanova as Deputy Public Auditor.

- Deputy Public Auditor Press Release



Audit Seminar for Supreme Audit Institutions in the South Pacific Region held in the People's Republic of China

Date: 10/31/2014
Category: Press Release from OPA

Public Auditor Doris Flores Brooks and Audit Supervisor Rodalyn Gerardo attended the Audit Seminar for Supreme Audit Institutions in the South Pacific Region held in the People's Republic of China.

- Audit Seminar Press Release




Review of the Yap State Office of the Public Auditor in Colonia, Yap

Date: 11/13/2014
Category: Press Release from OPA

Public Auditor Doris Flores Brooks and Auditor Joy Bulatao participated in the quality assurance review of the Yap State Office of the Public Auditor in Colonia, Yap.

- Yap 2014 Peer Review Press Release



OPA-RFP-14-01 for Audit Management Software Solutions and Related Professional Services

Date: 12/01/2014
Category: Request for Proposal

OPA-RFP-14-01

The Office of Public Accountability is soliciting proposals from qualified persons or businesses to provide Audit Management Software Solutions and Related Professional Services. You may click the following links to download the RFP or pick up an RFP Package at:

Office of Public Accountability
Suite 401, DNA Building
238 Archbishop Flores St. Hagatna, GU 96910

NOTE:
This solicitation is closed as the deadline to submit proposals has passed. However, if you still wish to receive the RFP, please contact us and an email with a link to a downloadable Bid Package shall be sent to you.

[View More Details](#)



12/01/2014

OPA Report No. 14-04, Department of Revenue and Taxation Hotel Occupancy Tax

Report No: 14-04 | Agency: Department of Revenue and Taxation

The Office of Public Accountability has released OPA Report No. 14-04, Department of Revenue and Taxation Hotel Occupancy Tax.

File Name	View/Download File	File Size
Executive Summary	opa_14-04_es.pdf	(27.99 KB)
Full Report	opa_14-04-full_report.pdf	(3.63 MB)





OPA-PA-14-010, Morrigo Equipment, LLC vs. Guam Solid Waste Authority, relative to Refuse Collection Trucks

Date: 23:00, Thursday, December 04, 2014
 Agency: Guam Solid Waste Authority
 Category: Procurement Appeal

Pre-Hearing for OPA-PA-14-010, Morrigo Equipment, LLC vs. Guam Solid Waste Authority, relative to Refuse Collection Trucks.

[View Details](#)


Pre-Hearing for OPA-PA-14-011, Morrigo Equipment, LLC vs. General Services Agency, relative to School Buses

Date: 16:00, Tuesday, December 09, 2014
 Agency: General Services Agency
 Category: Procurement Appeal

2:00 pm, Wednesday, December 10, 2014 - Pre-Hearing for OPA-PA-14-011, Morrigo Equipment, LLC vs. General Services Agency, relative to School Buses.

[View Details](#)

Decision on Remand for OPA-PA-12-018, regarding the appeal of Teleguam Holdings, LLC and Pacific Data Systems, Inc.



Date: 00:00, Monday, December 15, 2014
 Agency: General Services Agency
 Category: Procurement Appeal

The Office of Public Accountability has released the Decision on Remand for OPA-PA-12-018, regarding the appeal of Teleguam Holdings, LLC and Pacific Data Systems, Inc. concerning the General Services Agency's Invitation for Bid No. CSA-064-011 (Telecommunication Services).

[View Details](#)

Status Hearing for OPA-PA-14-007, Pacific Data Systems, Inc. vs. Guam Visitor's Bureau, relative to CCTV Surveillance Systems

Date: 23:00, Thursday, December 18, 2014
 Agency: Guam Visitor's Bureau
 Category: Procurement Appeal

9:00 a.m., Friday, December 19, 2014 - Status Hearing for OPA-PA-14-007, Pacific Data Systems, Inc. vs. Guam Visitor's Bureau, relative to CCTV Surveillance Systems.

[View Details](#)

12/25/2014



OPA Report No. 14-05, Government of Guam Merit Bonus Program Performance Audit

Report No: FY 2013 | Agency: Government of Guam

File Name	View/Download File	File Size
Executive Summary	opa_14-05es.pdf	(70 KB)
Full Report	opa_14-05-new.pdf	(340.1 KB)

12/28/2014




OPA Report No. 14-06, Department of Corrections Prisoner Capacity Planning

Report No: FY 2013 | Agency: Department of Corrections

The Office of Public Accountability has released OPA Report No. 14-06, Department of Corrections Prisoner Capacity Planning

File Name	View/Download File	File Size
Executive Summary	doc1406_es.pdf	(66.24 KB)
Full Report	opa1406.pdf	(2.16 MB)

12/31/2014



OPA Report No. 14-07, Government of Guam Tiyan Campus Tax Credits Program

Report No: FY 2013 | Agency: Government of Guam

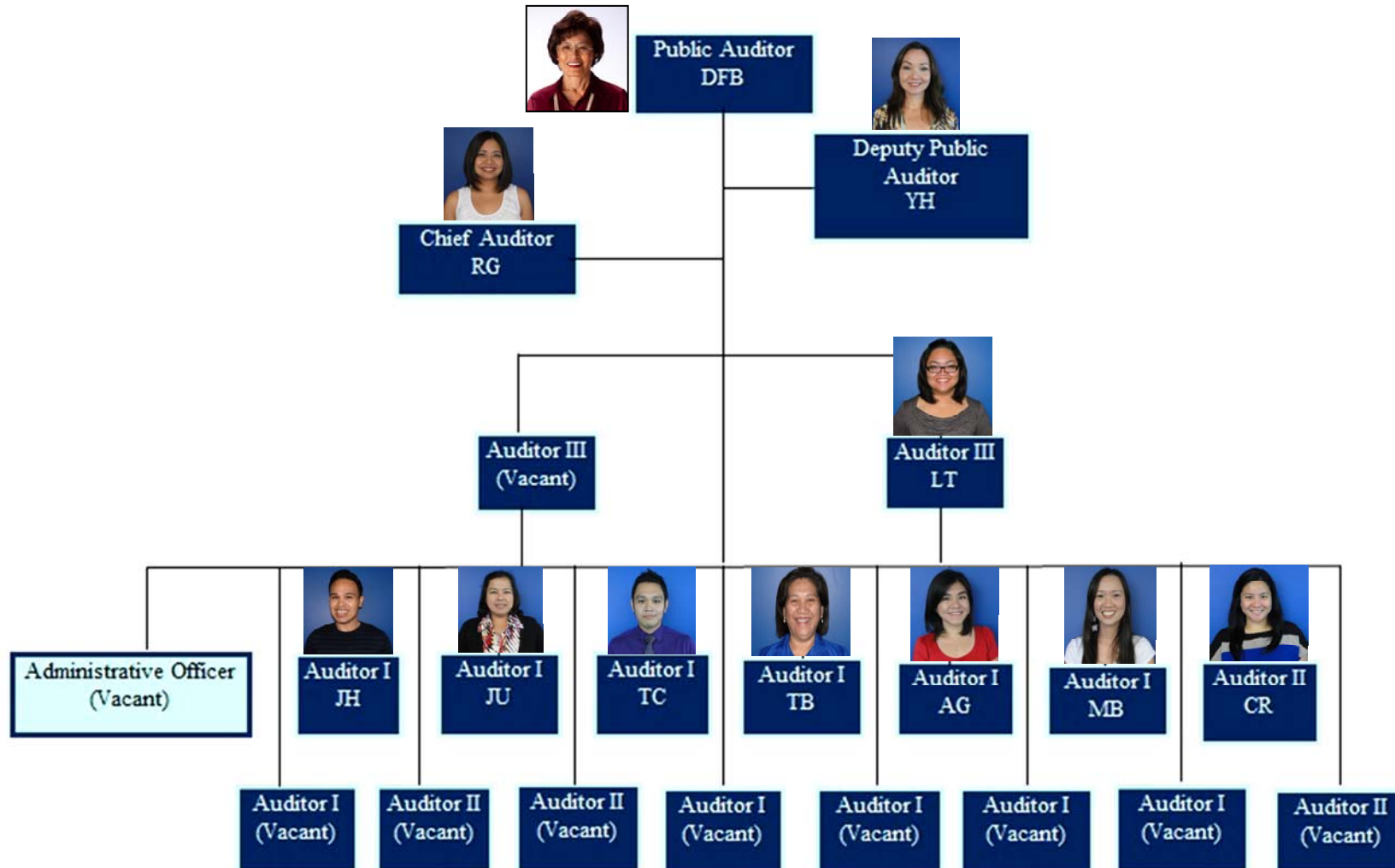
File Name	View/Download File	File Size
Executive Summary	opa_14-07es.pdf	(96.46 KB)
Full Report	opa_14-07.pdf	(2.59 MB)



Agencies or Programs	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	TOTAL
Guam International Airport Authority	3	0	0	0	2	0	0	3	5	2	10	13	12	22	72
Department of Education	7	2	3	3	1	18	9	46	17	14	9	11	13	13	166
Department of Public Works	0	1	2	2	1	0	6	15	9	3	3	10	11	14	77
Guam Power Authority	2	2	2	1	0	1	2	7	6	4	5	6	12	4	54
Department of Corrections	1	2	1	2	3	2	5	1	1	2	2	2	11	10	45
Guam Memorial Hospital Authority	6	0	0	1	4	2	2	2	1	7	4	1	11	8	49
Government of Guam Retirement Fund	0	0	0	0	1	0	0	3	3	1	15	1	6	0	30
Department of Administration	2	2	1	2	5	0	0	3	1	2	4	5	6	5	38
Mayors Council of Guam	0	2	2	1	2	0	5	11	8	9	4	6	2	7	59
Guam Housing and Urban Renewal Authority	0	1	1	0	0	0	0	2	1	6	10	3	2	3	29
Guam Waterworks Authority	2	1	0	0	0	1	0	7	5	12	4	7	4	3	46
Guam Fire Department	1	1	0	0	2	0	3	1	2	1	6	4	3	4	28
Guam Mass Transit Authority	0	0	1	0	0	0	0	0	0	1	3	5	5	4	19
Department of Public Health and Social Services	1	1	1	1	1	2	2	0	1	4	5	0	4	8	31
Guam Telephone Authority	0	1	0	0	0	0	0	0	0	1	9	3	3	1	18
Office of the Attorney General	1	0	0	1	2	0	1	1	3	3	4	9	1	0	26
Guam Police Department	2	0	2	1	0	1	0	2	1	0	2	3	3	5	22
Guam Visitors Bureau	2	0	0	0	0	0	1	2	0	3	5	1	1	5	20
Superior Court of Guam	0	0	0	0	0	3	0	3	2	4	4	2	4	2	24
University of Guam	2	3	0	0	1	1	2	2	1	0	4	3	3	2	24
Port Authority of Guam	0	3	1	1	0	0	0	0	1	3	3	4	1	3	20
Department of Land Management	1	0	0	0	0	0	0	0	0	1	3	0	1	4	10
Office of the Governor	0	0	0	0	2	2	5	0	1	0	4	3	1	0	18
Department of Parks & Recreation	0	0	0	0	1	0	1	7	4	1	1	1	1	5	22
Department of Labor	1	0	0	0	0	1	0	0	0	0	2	3	2	1	10
Guam Economic Development Authority	0	1	1	1	0	1	0	0	0	0	2	4	0	1	11
General Services Agency	0	0	0	1	1	0	0	2	2	3	3	3	0	1	16
Other Agencies and Programs	9	10	5	12	13	19	18	40	37	29	47	31	22	28	320
Total	43	33	23	30	42	54	62	160	112	116	177	144	145	163	1,304



Office of Public Accountability
as of December 31, 2014





**Office of Public Accountability
2014 Annual Report
April 2015**

ACKNOWLEDGEMENTS

Key contributions to this report were made by:
Clariza Roque, Auditor-in-Charge
Yuka Hechanova, Deputy Public Auditor
Doris Flores Brooks, CPA, CGFM, Public Auditor

MISSION STATEMENT

**To ensure the public trust and assure good governance,
we conduct audits and administer procurement appeals,
independently, impartially, and with integrity.**

VISION

The Government of Guam is the model for good governance in the Pacific.

CORE VALUES

**Objectivity: To have an independent and impartial mind.
Professionalism: To adhere to ethical and professional standards.
Accountability: To be responsible and transparent in our actions.**

REPORTING FRAUD, WASTE, AND ABUSE

- **Call our HOTLINE at 47AUDIT (472-8348)**
- **Visit our website at www.guamopa.org**
- **Call our office at 475-0390**
- **Fax our office at 472-7951**
- **Or visit us at Suite 401, DNA Building in Hagåtña**

All information will be held in strict confidence.