



*The Honorable*  
**LOURDES A. LEON GUERRERO**  
*Maga' Håga • Governor*

*The Honorable*  
**JOSHUA F. TENORIO**  
*Sigundo Maga' Låhi • Lieutenant Governor*



The Honorable Speaker Tina Muña Barnes  
I Mina 'trentai Singk Na Liheslaturan Guåhan  
Guam Congress Building  
163 Chalan Santo Papa  
Hagåña, Guam 96932

Re: Citizen Centric Report (CCR) for the Fiscal Year ended September 30, 2019.

Dear Honorable Speaker, Mrs. Barnes:

Pursuant to Section 2(a) of Public Law 30-127 relative to the Citizen Centric Report, we are please to transmit our report to you for the Fiscal Year ended September 30, 2019. The Department of Public Works (DPW) CCR is a four-page document that communicates to the people of Guam our mission, goals, objectives, finances, performance, challenges and future outlook. DPW will post the CCR on our website: [www.dpw.guam.gov](http://www.dpw.guam.gov).

Should you need additional information, or have any questions, please call me at 646-3131.

Sincerely,

**VINCENT P. ARRIOLA**

Date: 10-21-20

Attachment: FY2019 Citizen Centric Report

cc: The Honorable Maga' Hagå Governor Lourdes A. Leon Guerrero  
The Honorable Senator Joe S. San Agustin  
Office of the Public Accountability



# DEPARTMENT OF PUBLIC WORKS

## DIPATTAMENTON CHE' CHO PUBLEKO

### CITIZEN CENTRIC REPORT - FISCAL YEAR 2019

542 N. Marine Corps Dr. Tamuning, Guam 96913, Tel: (671) 646-3131 - www.dpw.guam.gov

#### GOALS AND OBJECTIVES:

- ✓ Enforce building codes
- ✓ Provide a safe and efficient transportation system
- ✓ Maintain and repair DPW's school buses, vehicles, and equipment
- ✓ Build and maintain a safe and efficient highway system
- ✓ Manage all Government of Guam capital improvement projects and comply with building codes, territorial, and federal safety guidelines
- ✓ Coordinate and manage Guam's comprehensive highway safety program
- ✓ Provide maintenance, repairs, and construction services for government buildings
- ✓ To provide administrative tasks, processes and support in relation to operations, conforming to policies and procedures in allocating resources



Vincent P. Arriola  
Director



Jesse G. Garcia  
Deputy Director

#### MISSION

Our Mission is to provide, to the people of Guam, a safe, smooth and high quality roadway system...an efficient, reliable, and safe school bus transportation system.. a process that ensures the public's safety through the proficient review and examination of all building permits and applications...the administration of constructing and maintaining all government buildings and capitol projects... all within an efficient and cost effective manner.

#### ABOUT US

The Department of Public Works (DPW) was established under Public Law 1-88 in 1952 under section 5104. DPW provides five major essential services: Public Safety, Transportation, Highway Maintenance, Government-wide Support, and Capital Improvement Projects. Within DPW there are six divisions: Administrative Services, Building Construction and Facility Maintenance, Bus Operations, Capital Improvement Projects, Highway, and Transportation Maintenance. These divisions assist in providing services to ensure the department's mission is fulfilled to the people of Guam.

GENERAL INFORMATION	FY 2018	FY 2019
Population	165,718	167,294
No. of Public School Enrollment	21,285	22,692
No. of Gov Guam Employees	11,109	11,136
No. DPW of Employees	273	269
No. Village/ Primary Streetlights	12,373 /2,477	12,382 / 2,477
No. of Secondary Collector Streetlights	835	835
Total Miles of Roads: Primary/	166 / 801	166 / 801
Total No. of School Buses	166	167



#### TABLE OF CONTENTS:

Who We Are .....	1
Progress .....	2
Finances .....	3
Challenges .....	4



Barrigada Tri-Intersection

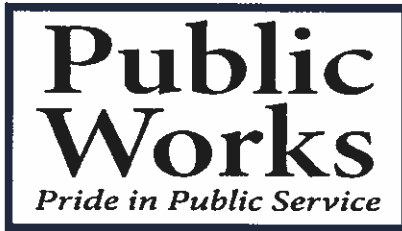


Chalan Santa Papa Bridge

Labor Day 2019



**DPW ESSENTIAL SERVICES:**

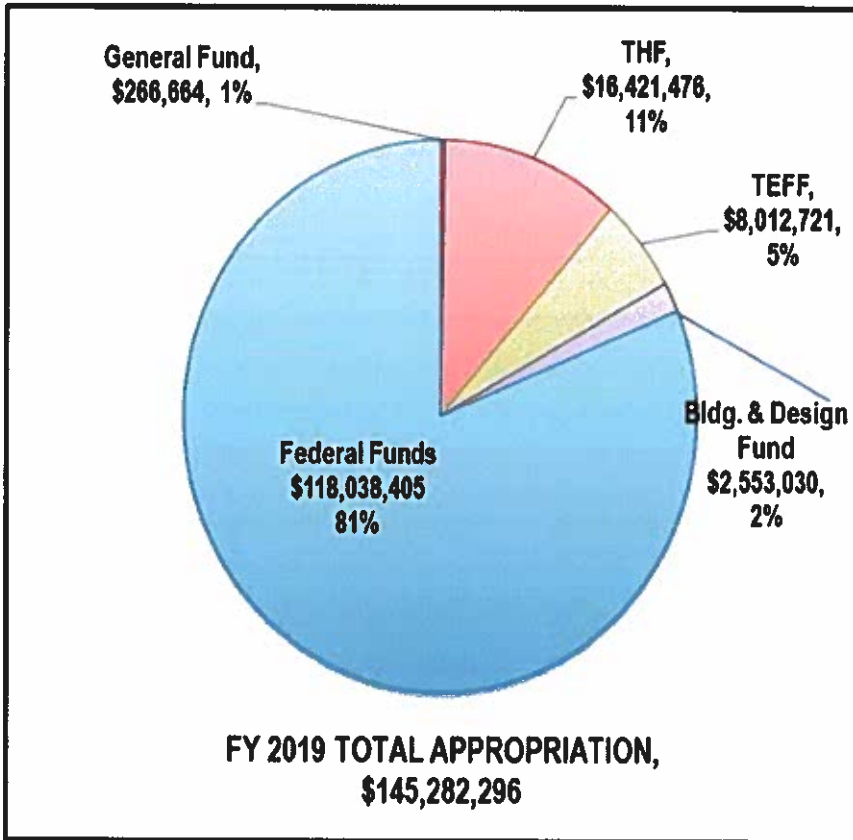


- > Highway Safety
- > Transportation Maintenance
- > Highway Maintenance and Construction
- > Government Wide Support
- > Capital Improvement Projects
- > Bus Operations
- > Building Maintenance
- > Building Safety and Permits

DPW - HOW HAVE WE PROGRESSED IN FY 2019		
CAPITAL IMPROVEMENTS	FY 2018	FY 2019
Number of highway construction projects:		
Number of bridges	0	0
Number of roadways	5	4
Number of ongoing projects	0	3
Number of completed projects	3	1
Number of ongoing projects (CIP)	1	4
Number of completed projects (CIP)	12	15
Total building permits issued	1,046	1071
HIGHWAY MAINTENANCE		
Number of miles resurfaced	4.45	1.8925
No. of potholes repaired (avg. 1.5'x1.5'x4" )	846	1,326
HIGHWAY SAFETY CORE MEASURES		
Total Fatalities	24	16
Serious Injuries in Traffic Crashes	831	907
Unrestrained Passengers (Fatalities)	3	7
Alcohol Impaired Driving Fatalities	4	5
Speed Related Fatalities	8	6
Motorcyclist Fatalities	1	3
Pedestrian Fatalities	14	6
DUI and Drug-related Arrests	340	724
TRANSPORTATION & MAINTENANCE		
Bus: Total student passenger count	21,285	22,692
Bus: Total number of routes	179	179
Bus: Total number of fleet	166	167
Number of bus repairs (estimated)	773	1230
No. of light vehicle repairs (estimated)	177	358
Number of heavy equipment repairs (estimated)	281	615
GOVERNMENT-WIDE SUPPORT		
Total number of work requests	1,162	1,314
Avg. days to complete requests	3	3
Number of plumbing requests	250	275
Number of electrical service requests	379	394
Number of carpentry requests	230	325
Number of air conditioner repairs	303	320

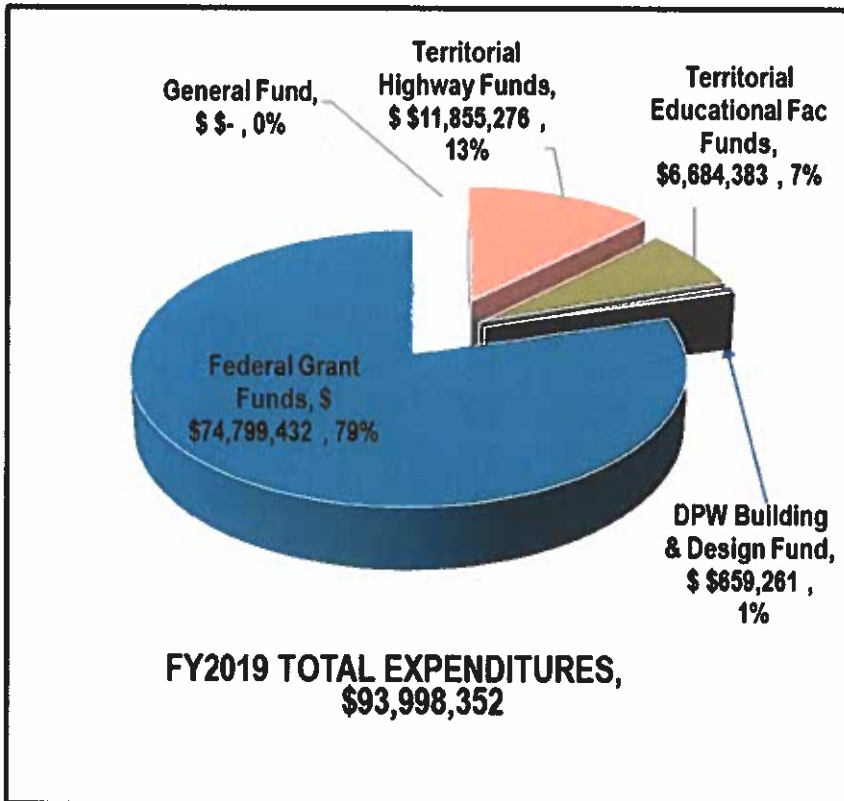


## DPW - FY 2019 APPROPRIATIONS



FUNDING SOURCES	2018	2019
General Fund	\$419,797	\$266,664
Territorial Highway	12,917,378	16,421,476
Territorial Edu. Facilities Fund (TEFF)	7,785,605	8,012,721
DPW Bld. & Design	1,989,646	2,553,030
Federal Grants	145,434,562	118,038,405
<b>TOTAL FUNDING SOURCE:</b>	<b>\$168,543,958</b>	<b>\$145,292,296</b>

## DPW - FY 2019 EXPENDITURES



BY FUND TYPE	2018	2019
General Fund	\$28,829	\$0
Territorial Highway	9,947,038	11,855,276
Territorial Education Facilities	7,571,773	6,684,383
DPW Bld. & Design	509,702	659,261
Federal Grants	101,967,797	74,799,432
<b>TOTAL EXPENDITURES:</b>	<b>\$120,025,139</b>	<b>\$93,998,352</b>

BY OBJECT CLASS / ALL FUNDS	FY2019
Payroll	\$13,972,372
Contractual	\$70,274,608
School Leaseback	\$0
Capital Outlay	\$657,290
Utilities	\$758,847
Supplies/Materials/Others	\$8,335,236
<b>TOTAL EXPENDITURES :</b>	<b>\$93,998,352</b>

DPW is included in a Government-wide audit. An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found at: <http://www.opa.guam.org/reports-auditor/financial-audits>.

**Road Expansion Project**



**Flood Mitigation**



**Median Stripping Road Project**



**Typhoon Wutip Recovery**



**Dengue fever outbreak**



## CHALLENGES

Due to budgetary constraints, we are challenged by the following:

- **MS4 (Municipal Separate Storm Sewer System) Requirements**
- **MSHA (Mine Safety and Health Administration) Requirements**
- **Resolving Unpaid Prior Year Obligations**
- **Limited Supplies and Materials**
- **Limited Transportation Fleet**
- **Limited Manpower Resources**



## FUTURE OUTLOOK

DPW seeks to accomplish:

- » **Maintaining Roads**
- » **Building Roads**
- » **Building and Maintaining Bridges, Ponding Basins, and Culverts**
- » **Building and Maintaining Government Facilities**
- » **Expanding DPW facilities**
- » **Maintaining Busses and Other Fleets**

## PERMITTING PROCESS UNDER REVIEW



**We Want To Hear From You!**  
Do you like this report? Do you believe it should include any information? Please let me know by contacting Ms. Arleen U. Pierce, Controller at (671) 646-3154 or email: [arleen.pierce@dpw.guam.gov](mailto:arleen.pierce@dpw.guam.gov)