



GUAM DEPARTMENT OF LABOR

DIPATTMENTON HUMOTNÁT • David M. Dell'Isola, Director • Gerard A. Toves, Deputy

Fiscal Year 2020 Citizen Centric Report

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ABOUT GDOL:

As mandated by Public Law 9-238, Title XLVI Chapter 1, Section 48052, the Guam Department of Labor's purpose shall be "To foster, promote and develop the welfare of the wage earners of Guam, to improve their working and living conditions and also to advance their opportunities for occupational training and profitable employment."

EMPLOYMENT & TRAINING: The Department provides employment assistance, labor market information, and job training through the administration of the following programs: Adult, Dislocated Worker and Youth Programs; services for targeted populations authorized by the Workforce Innovation and Opportunity Act (WIOA), Employment Services authorized under the Wagner-Peyser Act; Foreign Labor Certification activities authorized by the Immigration and Nationality Act; the Senior Community Service Employment Program authorized by the Older American Act; Apprenticeship programs authorized by the National Apprenticeship Act, Job Corps Services through a Cooperative Agreement with the Hawaii Job Corps Center and Veterans Employment and Training Services through the Jobs for Veterans State Grants.

The Workforce Innovation and Opportunity Act (WIOA) presents opportunities to improve job and career options for our nation's workers and jobseekers through an integrated, job-driven public workforce system that links diverse talent to businesses. WIOA consists of a nationwide system of one-stop centers, which directly provide an array of employment services and connect customers to work-related training and education.

REGULATORY & COMPLIANCE (Worker Protection): The Department's mission is to assure that every working man and woman in the workplace has safe and healthful working conditions. Our Division of Occupational Safety and Health (DOSH), the OSHA Onsite Consultation Program (a cooperative agreement with USDOL) and the Workers Compensation division, are to ensure the safety and health of Guam's workers by setting and enforcing workplace safety and health standards; delivering effective enforcement; providing training, outreach and education; and encouraging continual improvement in workplace safety and health. Through these efforts, our safety division aims to reduce the number of worker illnesses, injuries, and fatalities. The Wage and Hour Division is responsible for administering and enforcing a number of laws that establish the minimum standards for wages and working conditions on the island. The Fair Labor Standards Act (FLSA) minimum wage provisions and the prevailing wage laws provide a floor for the payment of fair wages, while the FLSA overtime provisions are intended to broaden work opportunities and promote employment. Our Alien Labor Division oversees the employment of H-2B workers in Guam and monitor employers of such workers.

Statistics: The Bureau of Labor Statistics (BLS) produces relevant statistic market activity and working conditions. Statistics and an Annual Economic Report produced by BLS support the formulation of economic and social policies and data for analysis and decision-making. Visit: bls.guam.gov



PREPARING TOMORROW'S WORKFORCE TODAY

OUR PERFORMANCE



COMPLIANCE



Total Openings Received	Total No. of Employers	Total No. of Federal Contractors
10,371	332	127



Participant Services

Workforce Info Services	Staff Assisted Services	Career Guidance	Job Search Activities
309	758	564	244

Referred to Employment	Referred to WIOA Services	Exited from Services
203	123	599

Guam State Apprenticeship Agency

No. of Registered Apprenticeship Sponsors	Total Active Apprentices	No. of New Apprentices Added	No. of Apprentice Graduates
120	510	276	30

Pandemic Unemployment Assistance

Application Received	Eligible	Disqualified	Pending Review	Weekly Claims Filed
77,268	22,758	54,411	99	1,298,031

PUA Paid	FPUC Paid
\$162,140,342.00	\$207,733,680.00

Wage & Hour	
Routine Investigations	2
Case Investigations	12
Non-Investigative Cases	58
Collection of Back Wages	\$17,434.90
Disbursement of Back Wages	\$15,310.44
Certificate to Employ Minors	14
Outreach/Awareness Clinics	0
Daily Walk-In Clientele	1,026

Fair Employment Practice	
EEO Inquiries	853
EEO Charges Formalized	14
EEO Charges with Resolution	8
EEO Outreach/Awareness Clinics	10

Fair Chance Hiring Process Act	
FCHPA Monitored Ad	6
FCHPA Field Inspection	18
FCHPA Citations Issued	11
FCHPA Outreach/Labor Clinic	6
Total Penalties/Fines Collected	\$3,900.00

H2-B Compliance	
No. of Identification Cards Issued	1,831
No. of Worker Housing Inspections	17
No. of Job Site Inspections	80
No. of Citations Issued	23
Total Registration Fees Collected	\$2,523,583.12

OSHA On-Site Consultation	
No. of Employees - Safety/Health Compliance Assistance	2,039
Initial Safety Visits	53
Follow-Up Visits	30
Training and Education Visits	9
No. of Persons - Outreach Assistance	132

Worker's Compensation Commission	
Total Accident Reported – Public	233
Total Accident Reported - Private	1,698
Total Compensation Payments (Fatalities)	\$11,326.20
Medical Obligations – Line Agencies	\$631,418.82
Medical Obligations – Autonomous Agencies	\$88,769.26

OUR FINANCIAL REPORT

Description	Guam Department of Labor
Fiscal Year	FY2020
Revenue	\$538,871,420.87
Expenditures	\$395,443,308.87
Expenditure Breakdown	
Salaries/Benefits	\$10,823,252.57
Travel	\$202,002.46
Contractual	\$5,627,572.34
Rental	\$1,428,211.90
Supplies	\$118,887.57
Equipment	\$196,954.53
Drug Testing	\$0
Sub-Recipient	\$7,650.14
Federal Match	\$42,960.73
Telephone	\$148,114.95
Capital Outlay	\$35,200.00
Indirect Cost	\$89,439.43
EEOC Credits	\$0

Notes:

Figures above include Serve Guam Commission, still under Guam Department of Labor accounting code 24: (Revenue = \$247,348.13; Expenditures = \$7,650.14; Sub Recipient - \$247,348.13)



ECONOMIC INDICATORS

The Bureau of Labor Statistics continues to provide our island with Guam's economic indicators such as the Occupational Employment Statistics, the Current Employment Statistics, the Unemployment Situation on Guam, and the Annual Census of Establishment. Below is a snapshot of the types of statistics available on our website: bls.guam.gov

SUMMARY ECONOMIC INDICATORS

Employment	Mar 2017	Mar 2018	Mar 2019	Mar 2020	Mar 2021	Percent Change from 2020	Percent Change from 2017
Private	49,300	49,200	50,500	51,600	45,010	-12.80%	-8.70%
<i>Construction</i>	5,450	5,800	6,200	7,850	8,590	9.40%	57.60%
Federal Government	3,950	3,860	3,860	3,890	3,920	0.80%	-0.80%
Government of Guam	11,750	11,820	11,550	12,240	11,750	-3.80%	0.00%
Total Employment	65,000	64,880	65,910	67,730	60,680	-10.40%	-6.60%
Weekly Earnings	Mar 2017	Mar 2018	Mar 2019	Mar 2020	Mar 2021	Percent Change from 2020	Percent Change from 2017
Private (Nonsupervisory)	\$486.99	\$496.28	\$525.12	\$519.29	\$554.28	6.70%	13.80%
GovGuam (All Branches)	\$1,012.68	\$1,002.62	\$1,024.71	\$1,002.80	\$1,119.47	11.60%	10.50%
Unemployment Rate	Mar 2017	Mar 2018	Mar 2019	Dec 2019	Mar 2021	Change from Dec-19	Change from 2017
	4.30%	4.40%	4.30%	6.10%	16.50%	10.4	12.2
Gross Domestic Product	2015	2016	2017	2018	2019	Percent Change from 2018	Percent Change from 2015
GDP (millions of dollars)	5,799	5,901	6,013	6,051	6,311	4.30%	8.80%
Real GDP (millions of chained 2012 dollars)	5,495	5,505	5,554	5,504	5,613	2.00%	2.10%
Population	161,500	162,000	162,500	162,900	163,200	0.20%	1.10%
Real GDP per capita (chained 2012 dollars)	34,025	33,981	34,178	33,788	34,393	1.80%	1.10%
Construction (Thousands of Dollars)	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	Percent Change from 2019	Percent Change from 2016
Building Permits	434,277	436,833	365,589	361,574	379,612	5.00%	-12.60%
DOD Construction Contracts**	40,963	167,932	294,999	427,229	110,471	-74.10%	169.70%
Total	475,240	604,765	660,588	788,803	490,083	-37.90%	3.10%
Tourism	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	Percent Change from 2019	Percent Change from 2016
Total Visitors	1,511,065	1,559,487	1,525,219	1,631,049	755,615	-53.70%	-50.00%
Occupancy Tax Collected	\$40,192,651	\$44,011,958	\$42,871,223	\$45,061,822	\$28,390,797	-37.00%	-29.40%



Guam Department of Labor Main Office:

Address: 414 West Soledad Avenue • Suite 400, GCIC Building • Hagåtña, GU 96910
Tel: (671) 475-7044/36 • Fax: (671) 475-6811 • Website: dol.guam.gov

American Job Center:

Address: 710 West Marine Corps Drive • Suite 301, Bell Tower Plaza • Hagåtña, GU 96910
Tel: (671) 475-7000/1 • Fax: (671) 300-4659 • Website: hireguam.com



Mariella Cruz <macruz@guamopa.com>

GDOL Citizens Centric Report - FY2020 - Guam OPA

2 messages

Victoria Mafnas <victoria.mafnas@dol.guam.gov>

Tue, Jul 27, 2021 at 5:03 PM

To: croque@guamopa.org, macruz@guamopa.com, vduenas@guamopa.com

Cc: David Dell'Isola <david.dellisola@dol.guam.gov>, Gerard Toves <gerard.toves@dol.guam.gov>, bjacruz@guamopa.com

Hafa Adai

On behalf of Director Dell'Isola, attached please find the Department of Labor's Citizens Centric Report for FY2020.

The report can be found on our website: <https://dol.guam.gov/about-us/citizen-centric-reports/>

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Victoria Helen Mafnas
Administrative Service Officer
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 **CitizenCentricReport_FY2020_GDOL_Final.pdf**
1784K**Benjamin Cruz** <bjacruz@guamopa.com>

Tue, Jul 27, 2021 at 5:22 PM

To: Victoria Mafnas <victoria.mafnas@dol.guam.gov>

Cc: Clariza Mae Roque <croque@guamopa.org>, Mariella Cruz <macruz@guamopa.com>, Vincent Duenas <vduenas@guamopa.com>, David Dell'Isola <david.dellisola@dol.guam.gov>, Gerard Toves <gerard.toves@dol.guam.gov>

Received, thank you.

[Quoted text hidden]

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Benjamin J. F. Cruz

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