

CITIZEN-CENTRIC REPORT



GUAM BEHAVIORAL HEALTH AND WELLNESS CENTER

1983

The Department of Mental Health and Substance Abuse was created.

2013

Persuant to Public Law 32-73, the Department was renamed to Guam Behavioral Health and Wellness Center.

2014

GBHWC embarked on its journey towards accreditation.

2015

Adopted and operationalized the use of the electronic behavioral health record.

2016

Mental health first aid training for the community including police academy. The Quality Improvement Program was developed and implemented.

2017

GBHWC was awarded the 3-year accreditation by the Commission on Accreditation for Rehabilitation.

2018

Medically Assisted Treatment and Community Home Base programs were established.

2019

Established Billing office. GBHWC hired a first full-time pharmacist and established a program for youth mental health first-aid training for GDOE personnel.

2019

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ABOUT US

Guam Public Law 32-024 renamed the Department of Mental Health and Substance Abuse to the Guam Behavioral Health and Wellness Center. In 2017, GBHWC was awarded a 3-year accreditation by the Commission on Accreditation for Rehabilitation. The Medically Assisted Treatment and Community Home Base programs were established in 2018.

MISSION

To provide culturally respectful, quality behavioral health services that support and strengthen the wellbeing of the persons served, their families and the community in a safe environment.

VISION

A healthy island committed to promoting and improving the behavioral health and well-being of the community.

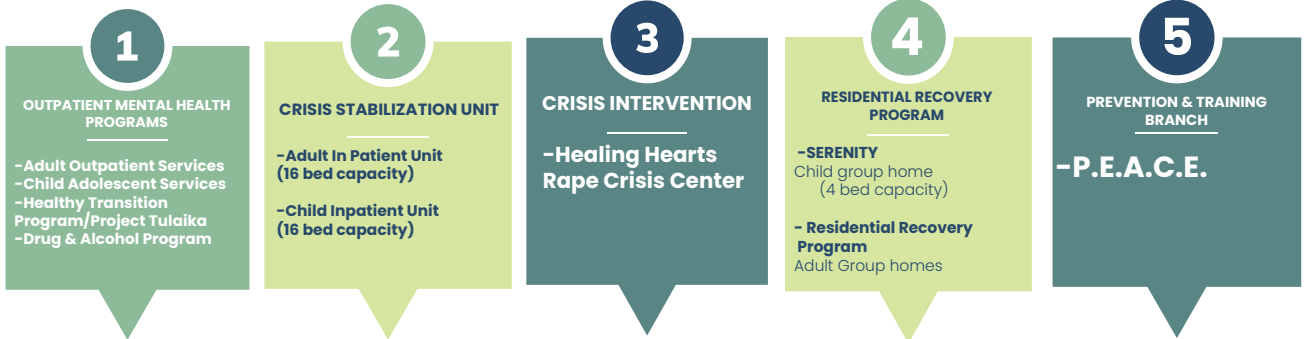
STRATEGIC GOALS

To continuously provide and expand comprehensive community-based behavioral health services and effectively re-integrate consumers into the community. To provide safe, effective and evidence-based behavioral health services that will improve the quality of consumer care.

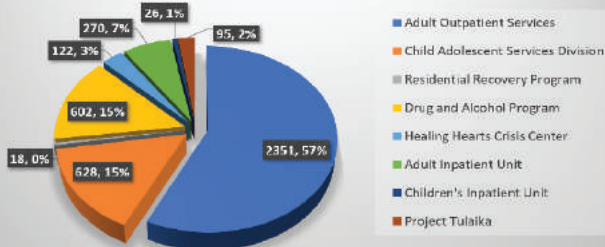
To expand community partnerships to effectively meet the needs of the island community and to increase the public's awareness of behavioral health issues, substance use disorders and cognitive disabilities.

Guam Behavioral Health & Wellness Center (GBHWC)

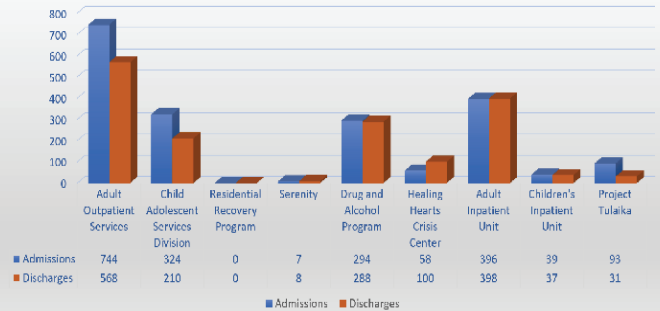
PROGRAMS & SERVICES



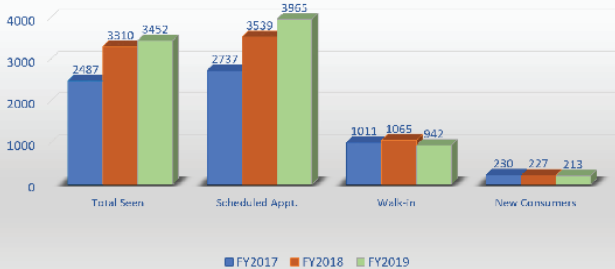
**Total Consumers Served per program
FY 2019: N = 4,112**



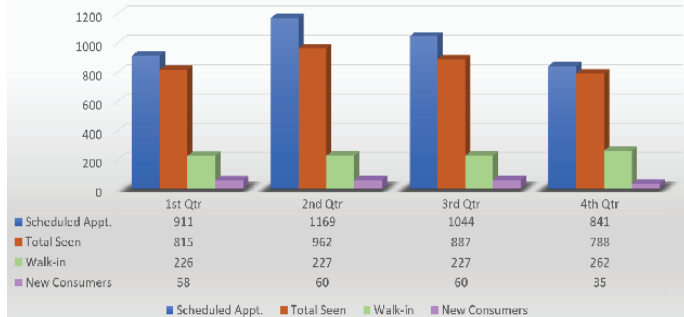
Total Admissions and Discharges Per Program FY 2019



**TOTAL CONSUMERS SEEN AT MEDICATION CLINIC
FY2017 - FY2019**



Total Consumers Seen at Medication Clinic FY 2019

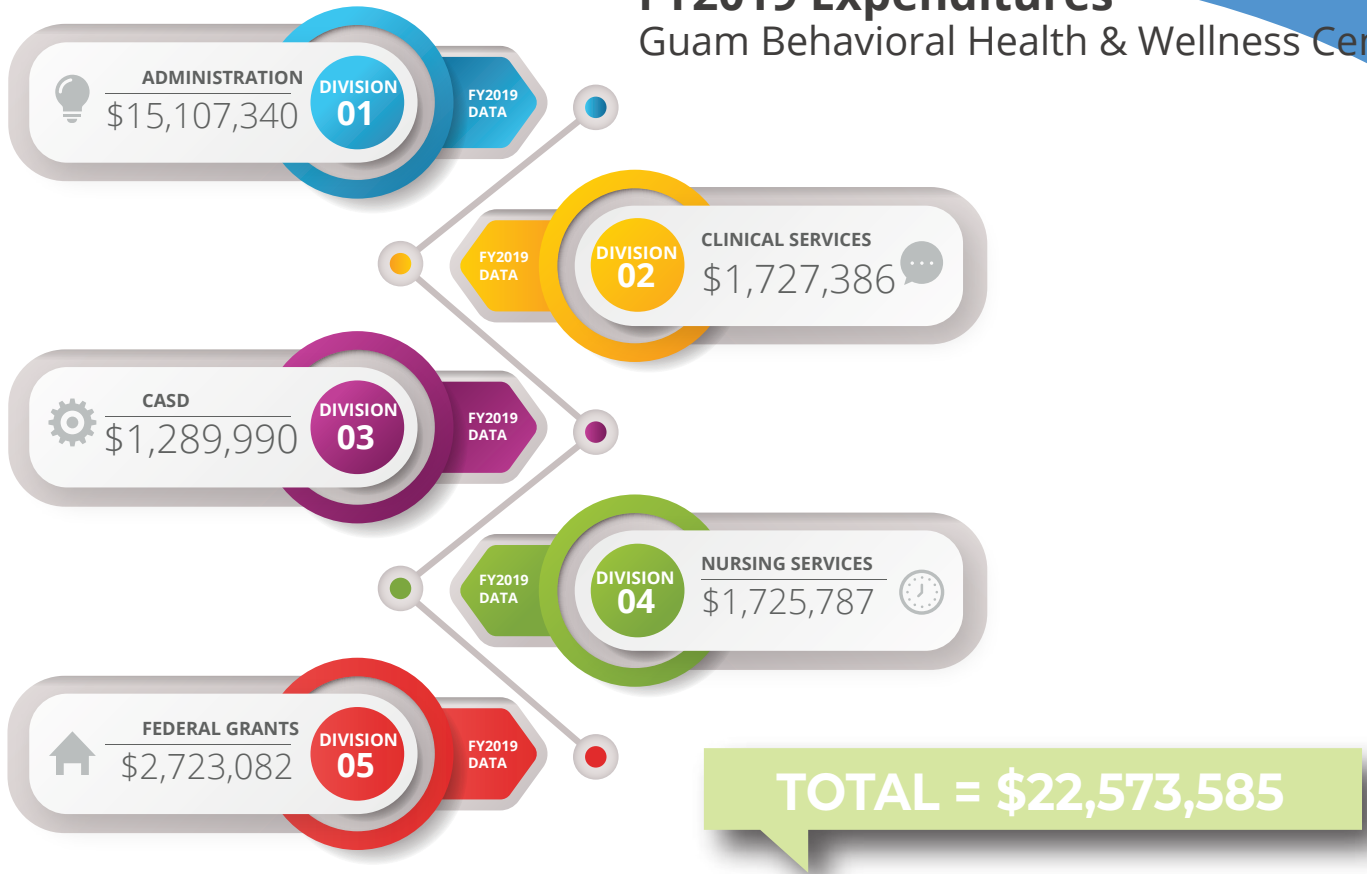


CONSUMERS SERVED BY GENDER:

Male: 2,272 (55%)
Female: 1,836 (45%)

FY2019 Expenditures

Guam Behavioral Health & Wellness Center



GBHWC is funded by the General Fund and Healthy Futures Fund for base operations. This information is derived from those appropriations/expenditures for the year indicated.

GBHWC has been generously programmed by federal grants mostly funded under the U.S. Health and Human Services, Substance Abuse and Mental Health Services Administration.

CHALLENGES



1. Recruitment and Retention of Qualified Staff

2. Aging Medical Workforce



3. Lack of funding: Funding must be identified and left unfunded subject to budget modification



4. Requisitions and Procurement Delays

5. Anticipated critical shortages of qualified medical service professionals in anticipation of retirement



6. Capital Improvement Project Upgrades

RESIDENTIAL TREATMENT FUND

The Residential Treatment Fund has been primarily used for court-ordered treatment and housing of wards of the court. The fund is under the DOA custody but is authorized for services requested by GBHWC for those purposes. There are currently seven consumers being treated off-island by court order. The costs are inclusive of travel for consumer and escorts from the court, GBHWC, and others that the court may decree. The Budget for Residential Treatment Fund are as follows:

BUDGET FOR RESIDENTIAL TREATMENT FUND

FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
\$1,571,939	\$2,291,525	\$2,222,825	\$1,478,655	\$2,295,663.70

OUTLOOK

1. Opening GBHWC 3.7 Drug / Alcohol Detox Unit (2021)
2. National Suicide Lifeline and Guam referrals Inaugural Connection (2020-2021)
3. GBHWC establishes Mental and Behavioral Health Program at Dept of Correction. (2020-2021)

Vincent Duenas

From: Benjamin Cruz <bjcruz@guamopa.com>
Sent: Sunday, November 15, 2020 9:02 PM
To: Vincent Duenas; Christian Rivera; Clariza Roque; Frederick Jones; Ira Palero; Andriana Quitugua; Marisol Andrade; Michele Brillante; Thyrza Bagana; Jerrick Hernandez; Thomas Battung; Johanna Pangelinan
Subject: Fwd: GBHWC CCR FY19 Report
Attachments: GBHWC CCR FY19.pdf; Untitled attachment 00003.htm

Sent from my iPad

Begin forwarded message:

From: Theresa Arriola <Theresa.Arriola@gbhwc.guam.gov>
Date: November 15, 2020 at 7:13:02 PM GMT+10
To: BJCruz@guamopa.com
Cc: Carissa Pangelinan <Carissa.Pangelinan@gbhwc.guam.gov>
Subject: **GBHWC CCR FY19 Report**

Hafa Adai Public Auditor Cruz:

Pursuant to Title 1 GCA Chapter 19, subsection 1922(a), the Guam Behavioral Health and Wellness Center submits its FY 2019 CCR.

Please do not hesitate to contact me, should you have any questions.

Thank you for your patience. Stay well and safe.

Un Dankalu na Saina Ma'ase (Thank you),

THERESA C. ARRIOLA, MBA
Director

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