



Richard Ybanez
 Executive Manager

STAFFING

Employee Status	2019	2020	2021
Classified	5	6	6
Unclassified	1	4	2
Limited Term	4	49	45
TOTAL	10	59	51

BOARD OF DIRECTORS

Alejo C. Sablan
 Chairman

Mayor Anthony P. Chargualaf
 Vice-Chairman,
 Mayor's Council of Guam

Mayor Kevin J. T. Susuico
 Mayor's Council of Guam

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Mission Statement

To provide reliable, accessible and cost-effective public transportation services to the general public and individuals with disabilities on the Territory of Guam.

To plan, establish, develop, coordinate, promote, own and operate services and facilities that support public transportation.

About GRTA

The Guam Regional Transit Authority Act of 2009 – Public Law 30-05 – Re-established the Guam Regional Transit Authority (GRTA). Many island residents depend on public transportation to traverse to medical appointments, school, work and cultural activities and GRTA will strive to fulfill such transit needs.

Our Goals

Initiate viable initiatives that will transform the Guam Regional Transit Authority (GRTA) into a sustainable transit system.

Activate the One-Call/One-Click Transportation Management System to ensure effective leadership and management of the Guam's Transit System.

Continue to develop project proposals and expenditure plan for the \$9.5M Bus and Bus Facilities competitive grant that GRTA was awarded by the Federal Transit Administration.

Create program proposals and expenditure plan for the \$1.9M Accelerated Innovative Mobility (AIM) Competitive grant that GRTA was awarded by the Federal Transit Administration.

Continue to procure buses that will augment GRTA's existing fleet and add capacity for paratransit and fixed route riders of Guam.

Begin the Architectural and Engineering Design of the Guam Regional Transit Authority (GRTA) Facility that will include maintenance, operations, and administration, all under one dwelling.

Work with the Mayor of Dededo, Municipal Planning Council, Department of Land Management and the 37th Guam Legislature in acquiring property for the Park and Ride Facility in the village of Dededo.

Continue to do research on any available grants that will provide additional funding for GRTA to improve Guam's transit system.

Initiate and effective vehicle maintenance program to include recurring preventive maintenance that will contribute to higher vehicle in-commission rates.

Install solar lighting with poles at each GRTA bus shelter for the safety and security of transit riders.

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Contact Us:

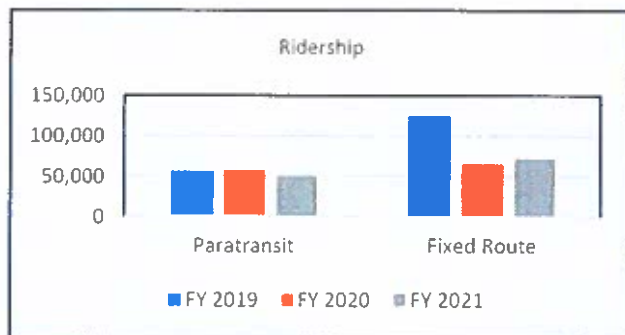
Dispatch/Scheduler
 (671)647-7433/34/35
 Hours: Mon-Fri / 8:00 am – 5:00 pm

Website
grta.guam.gov

Location:
 542 N. Marine Corps Drive
 Tamuning, Guam 96913

Ridership

The Guam Regional Transit Authority provides two (2) main services to the people of Guam, Fixed Route and Paratransit Services. Fixed Route operates on a fixed schedule with designated stops between major transfer stations while Paratransit Services are provided to ADA eligible certified riders. As a result of the ongoing Coronavirus Pandemic, GRTA ridership from FY2020 to FY2021 saw a decrease in riders for Paratransit by 12.45 % and an increase in riders for Fixed Route services by 10.95%.



- Activate the One Call/One-Click Transportation Management System and effectively manage GRTA Transit Operations
- Started the Architectural and Engineering Design of the Guam Regional Transit Authority (GRTA) Facility that will include the maintenance, operations and administration, all under one dwelling. It is currently 30% complete.
- GRTA was awarded \$1.9M competitive grant competitively under the Accelerated Innovative and Mobility (AIM) Grant. This grant will allow GRTA to conduct a feasibility study on the viability of Mobility on Demand and Uber Transit Operations on Guam.
- A Purchase Order was awarded to a vendor to acquire 10 each 14-Passenger, ADA Compliant buses.
- Effectively managing the vehicle maintenance program to ensure all buses and vans are provided with recurring scheduled maintenance. This program contributed to the high in-commission rate, from seven (7) buses and vans to twelve (12) that are operational.
- In the process of hiring 50 Bus Drivers for Individuals with Disabilities, Schedulers/Dispatchers and Maintenance Technicians in support of GRTA's Paratransit Routes, Veteran's Services and the Homeless Populations.
- Effectively supporting the Homeless Coalition Transportation Center with daily transports for our island's homeless populations to various facilities and agencies in search of their housing needs and/or housing assistance.



3. Our Finances

Revenues

The Guam Regional Transit Authority's (GRTA) total appropriations from the Guam Highway Fund and Public Transit Fund in FY2021 was \$ 2,910,168.00. GRTA also applied for and received \$ 3,849,354.00 in federal funds from the Federal Transit Administration (FTA) under the Coronavirus Aid, Relief and Economic Security (CARES) Act, the Coronavirus Response and Relief Supplemental Appropriations Act (CRRSA) Grant. The grants are used as operating assistance for the salaries and benefits of our bus drivers, auto service workers and maintenance workers to operate, service and maintain all GRTA paratransit vehicles as well as the purchase of personal protective equipment to comply with public health safety guidelines. GRTA also budgeted a little over \$1.7M from the CARES Act and CRRSA Act funds to procure more 14-passenger and 24-passenger ADA-compliant cutaway buses.

Fiscal Year	General Fund	Federal Fund	Non-Appropriated Funds (NAF)
2019	\$ 3,221,188.00	\$3,919,839.00	\$ 108,245.29
2020	\$ 3,236,730.00	\$2,704,154.00	\$ 90,180.23
2021	\$ 2,597,148.00	\$ 3,849,354.00	\$ 63,883.00

The Guam Regional Transit Authority's (GRTA) receives revenue from its Bus Fare Collections. Collections are inclusive of ticket sales that are non-refundable. In FY2021, bus fare collections had decreased by 37%. The decrease in fare collections is a result of the continuing pandemic our island faces. GRTA continues to purchase PPE to help assist in the combat of this virus to ensure the safety of our riders and our community. GRTA continues to use the 2% concept in accounting of bus fares and making bank deposits on a weekly basis.

Expenditure	FY 2019	FY 2020	FY 2021
Salary	\$ 389,155.17	\$ 477,265.95	\$ 618,165.31
Benefits	\$ 135,572.54	\$ 158,794.70	\$199,067.36
Contractual	\$ 2,222,606.32	\$ 1,680,719.54	\$ 1,198,084.10
Supplies/Fuel	\$ 226,031.78	\$ 470,177.39	\$ 29,890.13
Drug Testing	-	-	\$ 6,000.00
Miscellaneous	\$ 1,656.38	-	\$3,990.00
Telephone	\$ 5,302.10	-	\$7,360.57

FARES

Discounted Fare Passes/Paratransit Fare

- Students (6-18 years of age, Seniors 55 and older and ADA Certified Persons with Disabilities)
 - One Ride Pass = \$ 0.50
 - One Day Pass = \$ 1.50
 - One Week Pass = \$ 7.50
 - One Month Pass = \$ 25.00



Regular Fare Passes

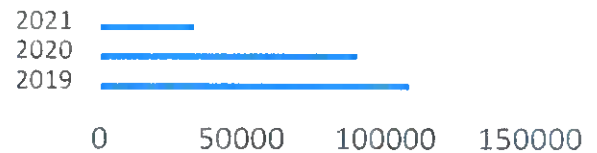
- One Ride Pass = \$ 1.50
- One Day Pass = \$ 4.00
- One Week Pass = \$ 20.00
- One Month Pass = \$ 65.00

Additional Information

- There are NO credits or extensions
- All purchased Bus Pass/Coupon/Tickets are Non-Refundable
- Be prepared to pay Exact fare. Drivers do NOT carry change and are not allowed to handle cash. ALL fares MUST be PLACED in Fare Box. Passengers MUST present a valid identification card to the driver to receive a discounted fare rate. If you do not pay for your fare or present a pre-paid ticket/bus pass to the driver, you will not be allowed on the bus.
- There are NO credits or extensions for bus passes NOT utilized during the validation period.

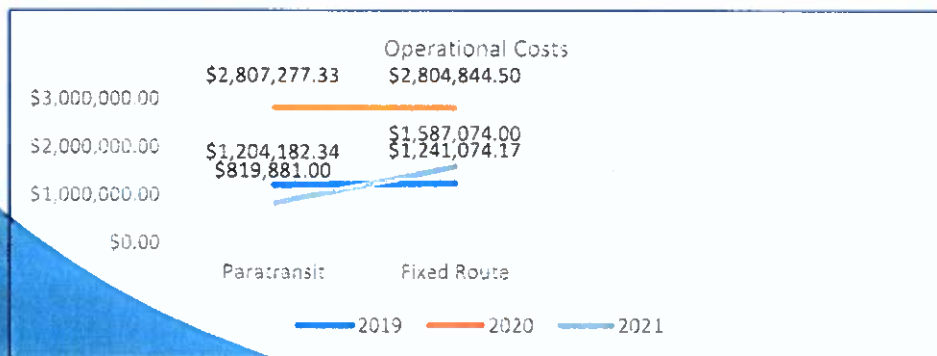


BUS FARE COLLECTION



Expenses

GRTA's expenditures is primarily attributed to contractual services with one (1) of our main vendors, Atkins Kroll, Guam which provides the maintenance and repairs of our buses and vans. Other key expenses include fuel charges, purchase of personal protective equipment (PPE).



4. Our Challenges and Future Outlook

Challenges

- No permanent facility for the Guam Regional Transit Authority, even after being in existence for over 10 years – contributes to the lack of sustainability, effective management of resources and difficulty in achieving mission requirements.
- The ongoing procurement of buses and the lengthy process to have the buses delivered in a timely manner
- Ensuring all buses to be procured are ADA compliant and are buy America standards
- Seeking personnel for mission essential positions and retainment of positions within our organization



Future Outlook

- GRTA will have a permanent facility that will provide space for administration, maintenance and operations. GRTA will then have the ability to effectively lead and manage transit operations.
- The GRTA facility will be a safe, ADA compliant, energy efficient, maintainable, typhoon resistant, environmentally sound and aesthetically pleasing
- GRTA is on the pathway to purchase electric buses and vehicles yearly that will contribute in making Guam more sustainable and pollution free.
- GRTA in collaboration with our Federal Counterparts is looking forward to using electric buses and vans by the year 2030 rather than fossil fueled vehicles
- GRTA will continue to use and enhance our Transportation Management System (TMS) that will enhance customer service, effectively manage transit operations and gather data that is vital in the decision-making processes and mandatory reporting's.
- GRTA will continue to research grants that are available for our transit system to augment our local budget.
- GRTA will build a Park and Ride facility in Dededo that will curb traffic congestion between Dededo, Yigo, and Anderson Air Force Base.
- Institute an effective Vehicle Maintenance Program with trained Maintenance Technicians, State-of-the-Art Equipment and Maintenance Facility
- GRTA plans to create a payment process for riders to pay for their rides such as card-less payment system, mobile ticketing, etc.
- GRTA will seek trainings to expand the knowledge and skills of our employees and to enhance their learning capabilities with respect to the transit world.
- GRTA plans to establish a marketing strategy that will effectively promote GRTA's transit system to attract more people to use the public transit to their destinations.

WE WANT TO HEAR FROM YOU!

Did you find this report useful? What information would you like to see on this report? Please call (671) 475-4616/475-4686



GUAM REGIONAL TRANSIT AUTHORITY
Government of Guam

Lourdes A. Leon Guerrero, Governor
Joshua F. Tenorio, Lieutenant Governor
Richard Ybanez, Acting Executive Manager

P. O. Box 2896
Hagatna, Guam

Tel: (671) 475-4616/4686
Fax: (671) 475-4600



September 09, 2022

Mr. Benjamin J. F. Cruz
Public Auditor
Suite 401 DNA Bldg.
238 Archbishop Flores Street
Hagatna, Guam

Re: GRTA Fiscal Year 2021 Citizen Centric Report

Hafa Adai Mr. Cruz,

Pursuant to Section 2(a) of Public Law 30-27 relative to the Citizen Centric Report, we are pleased to transmit our report to you. The Guam Regional Transit Authority (GRTA) will post the Citizen Centric Report for the Fiscal Year ended September 30, 2021 on our website www.grta.guam.gov.

Should you need additional information or have any questions or concerns, please feel free to contact me at (671)475-4686.

Sincerely,

RICHARD YBANEZ,
Acting Executive Manager

Attachments

Cc: Public Auditor, The Office of Accountability



Thomas Eladio Battung <tbattung@guamopa.com>

Fwd: GRTA FY 2021 Citizen Centric Report Submission

1 message

Benjamin Cruz <bjcruz@guamopa.com> Fri, Sep 9, 2022 at 10:07 AM
To: Vincent Duenas <vduenas@guamopa.com>, Jerrick Hernandez <jhernandez@guamopa.com>, Thyrza Bagana <tbagana@guamopa.com>, Thomas Eladio Battung <tbattung@guamopa.com>, Johanna Pangelinan <jpangelinan@guamopa.com>, Kayleen Concepcion <kconcepcion@guamopa.com>, Ren Jalandoni <rjalandoni@guamopa.com>, Mariella Cruz <mcruz@guamopa.com>, Kyle Bungubung <kbungubung@guamopa.com>, Thomas Quichocho <tquichocho@guamopa.com>, Frederick Jones <fjones@guamopa.com>

----- Forwarded message -----

From: **Jacqueline Taitano** <jacqueline.taitano@grta.guam.gov>
Date: Fri, Sep 9, 2022 at 9:59 AM
Subject: GRTA FY 2021 Citizen Centric Report Submission
To: <bjcruz@guamopa.com>, <speaker@guamlegislature.org>
Cc: Richard Ybanez <richard.ybanez@grta.guam.gov>, Rally M. Pilipina <rally.pilipina@grta.guam.gov>, Jennifer Cruz <jennifer.cruz@grta.guam.gov>, Julainah San Nicolas <julainah.sannicolas@grta.guam.gov>

Hafa Adai Public Auditor Cruz and Honorable Speaker Terlaje,

In accordance with the Citizen Centric Report requirement, please find the attached Guam Regional Transit Authority's Fiscal Year 2021 CCR for submission.

This report will be posted on GRTA's website at www.grta.guam.gov

Thank You

--
Benjamin J. F. Cruz

Public Auditor

Office of Public Accountability – Guam

www.opaguam.org

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Fax (671) 472-7951

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 **FY 2021 GRTA CCR (2).pdf**
376K

