



# Guam Veteran Affairs

## A Report to Our Citizens

Fiscal Year 2018



### Our Mission

To ensure that all Veterans and their dependents are well informed on their possible benefits under Title 38, U.S. Code of Veterans Benefits, a codification of laws under the Department of Veterans Affairs.

### Our Vision

To improve the quality of health care services to all veterans with other benefits and privileges to which they are entitled to by reason of their service in the Military.

### About Us

The Guam Office of Veterans Affairs was established under Public Law 17-25 (III: II Chapter 67) and operates under the Office of Maga'lahaen Guahan and U.S. Veterans Affairs. Our office is accountable for all local laws pertaining to the Veterans of the Armed Forces of the United States. Our service is for the current and former members of the United States Armed forces and/or their families. Our agency is responsible for every Guam Veteran and their dependents. We prepare claims for health care services and benefit programs. We also process all qualified Veterans and their dependents in preparation for interment at the Guam Veterans Cemetery. We carry out our duties through two main sections: Benefits Section and Cemetery & Burial Sections.

### Our Functions

- Interview and counsel Veterans and their dependents on their claim benefits.
- Coordinate with respective military branches of service for military honors for deceased Veterans.
- Facilitate home visits and hospital visits for disabled Veterans and their dependents.

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The Office of Veteran Affairs, State Agency, is committed to serve all our Veterans and their dependents, in an effort to provide quality service, our office is comprised of the following:

#### ADMINISTRATIVE DIVISION

Responsible for the daily administrative operations of the office to include personnel, budget and serve as the support staff for the agency.

#### BENEFITS DIVISION

Accredited to prepare, present, prosecute claims before Veterans Benefits Administration (VBA) or the Board of Veterans' Appeals. All claims processed must be submitted to the Department of Veterans Affairs – Honolulu, Hawaii for adjudication.

#### CEMETERY & BURIAL DIVISION

Responsible for coordinating with the respective branches of the military for burial and interment of qualifying Veterans and their dependents. This division is responsible for ordering head stones and head markers as well as updating the directory of all burials at the Guam Veteran Cemetery.

### The periods of military service are defined by the time period, as follows:

Gulf War (Iraq and Afghanistan conflicts): September 2001 or later.

Gulf War: August 1990 to August 2001.

Vietnam Era: February 1961 to April 1975, served in the Republic of Vietnam or August 1964 to April 1975

Korean War: July 1950 to January 1955.

World War II: December 1941 to December 1946

Pre-World War II only: November 1941 or earlier.

NATIONAL SUICIDE PREVENTION HOTLINE RESOURCE:

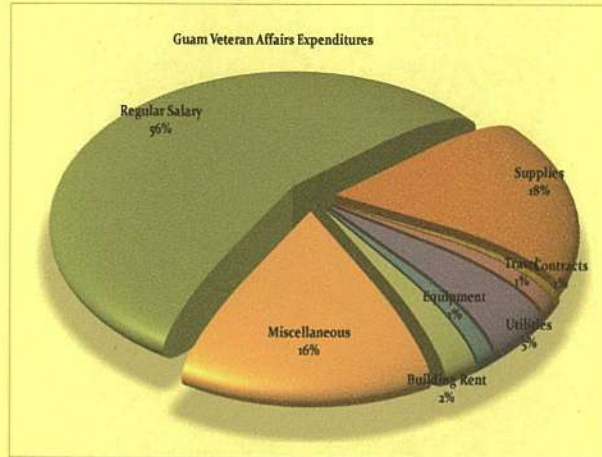
**1-800-273-TALK (8255)**

PRESS 1 FOR VETERANS





Guam Veterans Affairs is included in the GovGuam—Wide Financial Statement. Audited financial statements can be viewed at [www.opaguam.org](http://www.opaguam.org)



Funding Source	FY 2016	FY 2017	FY 2018
Regular Salary	\$455,376.12	\$290,855.04	449,437.00
Supplies	\$12,269.17	\$94,017.31	47,500.00
Contracts	\$9,835	\$3,205.20	24,098.00
Travel	\$2,128.84	\$7,272.85	0
Utilities	\$225,525.51	\$24,124.70	28,000.00
Equipment	\$0	\$6,430.90	60,000.00
Building Rent	\$0	\$11,800.00	0
Miscellaneous	\$360.00	\$84,157.06	2000
<b>Total Expenditures:</b>	<b>\$705,494.64</b>	<b>\$521,157.06</b>	<b>611,035.00</b>

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## Guam Veterans Affairs

"to care for him who shall have borne the battle, and for his widow, and his orphan" — Abraham Lincoln; and "We're dealing with veterans, not procedures, with their problems, not ours." — Omar Bradley 1947

P.O. Box 2950 | Hagatna, Guam 96931 | Tel: (671) 475-8388-94 | Fax: (671) 475-8396





**Guam Veteran Registry**

Come in to the Guam Veteran Affairs Office and get registered. If you have already registered, the purpose of the registry is to update your information and be counted on the current Veteran Registry. You can register online by visiting the Guam Veteran Affairs Website at [gvao.guam.gov/resources/](http://gvao.guam.gov/resources/) Click on Veteran Registry, fill out the form, click submit and you're done!

Call GVAO if you have any questions of need assistance filling out the form.

Call to find out when the GVAO Staff will be in your village to provide benefits and registry information



**Guam Veterans Affairs Office**

172 S. Marine Corps. Dr.  
 Asan, Guam 96910  
 671.475-8388/89/90

Are you a

**"VETERAN"**

**Do you know about  
 Public Law 28-79?**

"AN ACT TO WAIVE THE FEES FOR DRIVER'S LICENSE GRANT TO ALL VETERANS WHO HAVE SERVED IN THE UNITED STATES ARMED FORCES."

VISIT THE GUAM VETERAN AFFAIRS OFFICE

LOCATED AT 172 S. MARINE CORPS DRIVE, ASAN TO OBTAIN A CERTIFICATION LETTER PRIOR TO RENEWING

**UPCOMING EVENTS**

**Memorial Day Commemoration Ceremony**

May 29, 18

**Veterans Day Ceremony**

November 11, 2018

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With support from the Office of the Governor of Guam, and Government of Guam agencies, as well as our U.S. Armed Forces, Guam Veteran Affairs Office is able to ensure an exceptional quality of service and benefits available to the Veteran Community.

**Thank you Guam, for your service to our Veterans!**

## FY -2018 GUAM VETERANS AFFAIRS REGISTRY PROGRAM

### HIGHLIGHTS

- ◆ MARCH 29, 2018-Vietnam Commemoration Celebration.
- ◆ JULY 26, 2018-Yigo Outreach at Yigo Senior Citizens Center
- ◆ JULY 27, 2018-Agat-Santa Rita Outreach at Community Center.
- ◆ SEPTEMBER 20, 2018-Yona Veterans Outreach at Community Center.

Total Registered Veterans as of 09/30/2018: **136**



## Honolulu VA Regional Office - Guam Data

### Summary.

The following data is provided in response to a request received from the Guam Office of Veterans Services for the First Quarter of Fiscal Year 2019.

### Request with Response.

Request a present count of "Guam resident" Veterans with Guam Office of Veterans Affairs as POA:

State Identified	Number of Veterans
Alaska	1
APO	23
Arizona	6
Arkansas	2
California	33
Colorado	1
District of Columbia	1
Federated States of Micronesia	6
Florida	13
Georgia	4
Hawaii	23
Idaho	1
Illinois	5
Indiana	1
Kentucky	2
Louisiana	1
Maine	1
Maryland	2
Michigan	1
Mississippi	2

State Identified Cont . . .	Number of Veterans Cont . . .
Missouri	2
Nebraska	1
Nevada	17
New Hampshire	1
New Mexico	4
New York	3
North Carolina	4
Northern Mariana Islands	23
Ohio	4
Oklahoma	3
Oregon	5
Palau	7
Pennsylvania	3
South Carolina	3
Tennessee	4
Texas	29
Utah	3
Virginia	11
Washington	23
Wisconsin	1
Guam	1,973
Puerto Rico	1
<b>TOTAL Number of Veterans</b>	<b>2,254</b>

A present count of "Guam resident" service-connected disabled Veterans:

**3,066 (end of first quarter FY2019)**

A present count of "Guam resident" service-connected disabled Veterans rated as 100% disabled:

**482 – rated 100%; and,**

**306 are granted entitlement through Individual Unemployability**

A present count of "Guam resident" service-connected disabled Veterans rated as 0% disabled:

**3**

A present count of "Guam resident" service-connected disabled Veterans rated for PTSD :

<b>Evaluation Percentage Assigned for PTSD</b>	<b>Number of Veterans</b>
0% Evaluation	4
10% Evaluation	26
30% Evaluation	135
50% Evaluation	202
70% Evaluation	322
100% Evaluation	144
<b>TOTAL Number of Veterans</b>	<b>833</b>

A present count of "Guam resident" Veterans in receipt of a VA Pension:

**49 as of December 31, 2018**

A present count of "Guam resident" Veteran spouses/dependents in receipt of DIC:

3



**296 as of December 31, 2018**

A present count of "Guam resident" Veteran spouses/dependents in receipt of Survivor VA Pension:

**27 as of December 31, 2018**

Total dollar amount paid to "Guam resident" service-connected disabled Veterans:

SEPTEMBER 2012	SEPTEMBER 2013	SEPTEMBER 2014	SEPTEMBER 2015	SEPTEMBER 2016	SEPTEMBER 2017	SEPTEMBER 2018
TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation
\$29,020,491	\$33,122,824	\$37,501,395	\$41,658,682	\$45,595,008	\$51,229,005	\$54,969,440

Total dollar amount paid to "Guam resident" service-connected disabled Veterans: \$14,156,607.00 as of 12/31/2018

Total dollar amount paid to "Guam resident" service-connected disabled Veterans for handicapped housing modification, automobile accommodations, etc:

Fiscal Year	SAH / SHA Grants
2010	\$1,697,295.00
2011	\$1,292,653.00
2012	\$3,199,366.00
2013	\$2,773,503.00
2014	\$2,442,845.00
2015	\$4,194,980.00
2016	\$6,907,338.00
2017	\$5,645,930.00
2018	\$7,441,213.00
2019	\$ 608,898.00



*The Special Adapted Housing (SAH)/Special Home Adaptation (SHA) numbers noted above reflect the benefit granted (as their heading suggests), not the amount actually disbursed. Additionally, we are unable to provide dollar amounts for automobile grants and special adaptive equipment grants due to an unavailability of data.*

Total dollar amount paid to "Guam resident" service-connected disabled Veterans rated at 50-100% disabled:

SEPTEMBER 2012	SEPTEMBER 2013	SEPTEMBER 2014	SEPTEMBER 2015	SEPTEMBER 2016	SEPTEMBER 2017	SEPTEMBER 2018
50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation
<b>\$25,112,650</b>	<b>\$29,037,444</b>	<b>\$33,313,106</b>	<b>\$37,220,560</b>	<b>\$29,422,177</b>	<b>\$46,557,157</b>	<b>\$50,315,403</b>

Total dollar amount paid to "Guam resident" service-connected disabled Veterans rated at 50-100% disabled: \$12,983,095.00 as of December 31, 2018

Total dollar amount paid to "Guam resident" Veterans in receipt of a VA Pension:

Fiscal Year	Veteran Pension	Survivor Pension
2010	\$335,926.00	Null
2011	\$660,854.00	\$75,674.00
2012	\$696,949.00	\$88,429.00
2013	\$644,138.00	\$101,016.00
2014	\$629,906.00	\$131,820.00
2015	\$652,626.00	\$125,386.00
2016	\$656,166.00	\$132,560.00
2017	\$595,065.00	\$138,572.00
2018	\$565,635.00	\$139,709.00
2019	\$ 88,889.00	\$ 23,446.00



Total dollar amount paid to "Guam resident" Veterans/dependents using the GI Bill (inclusive of DEA):

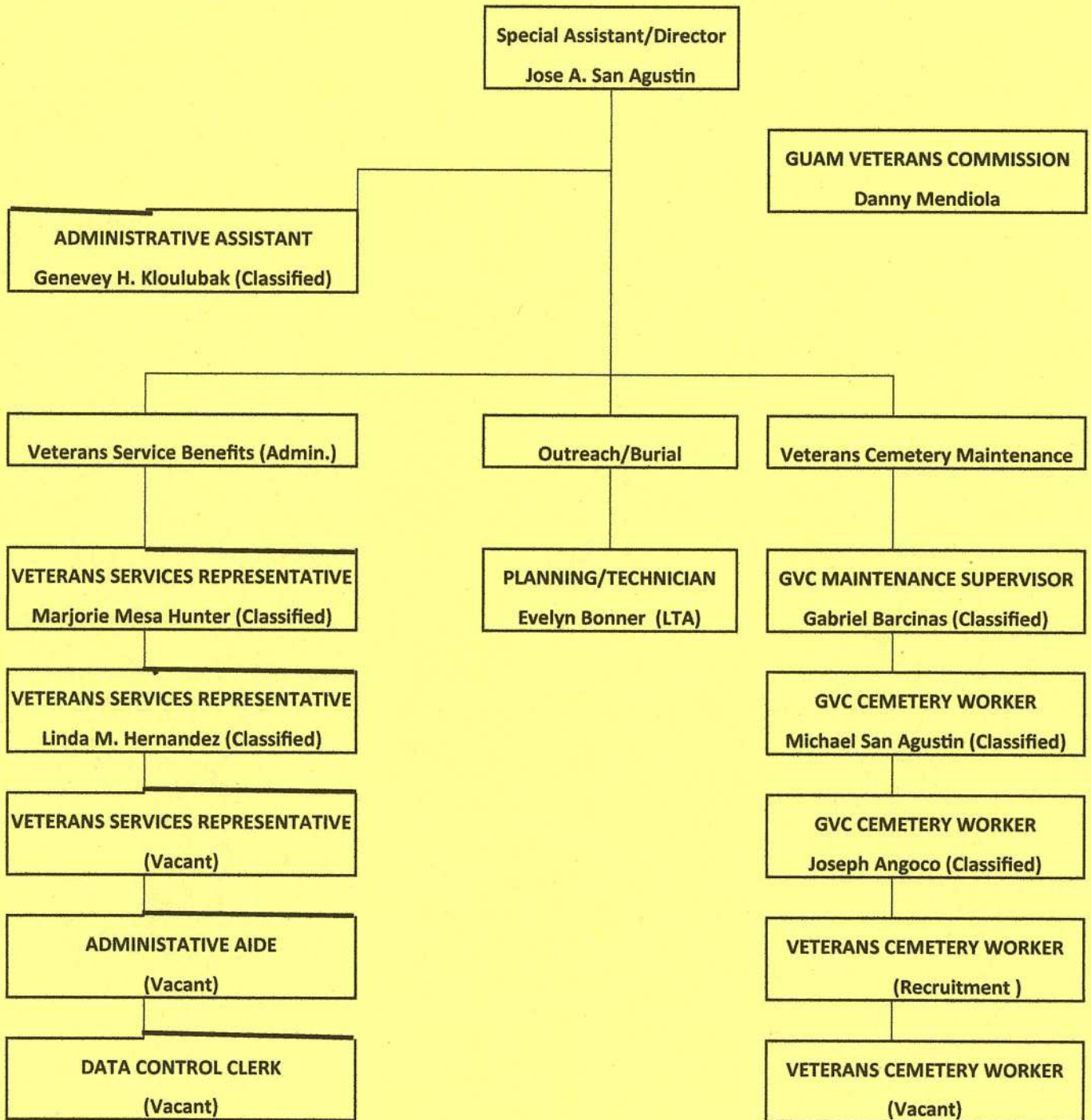
<b>Fiscal Year</b>	<b>Chapter 33 Payments</b>	<b>Chapter 35 Payments</b>
2010	\$41,071.00	
2011	\$2,406,379.00	
2012	\$4,699,704.00	
2013	\$7,242,774.00	
2014	\$7,425,259.00	\$777,206.00
2015	\$9,525,531.00	\$732,063.00
2016	\$9,285,892.00	\$665,456.00
2017	\$9,594,714.00	\$675,679.00
2018	\$9,555,096.00	\$233,607.00
2019	\$3,185,407.00	\$233,607.00

*Chapter 35 (Dependents Educational Assistance) data is not available prior to FY2014.*



GUAM VETERANS AFFAIRS OFFICE

FY-18 ORGANIZATIONAL CHART



Lourdes A. Leon Guerrero  
*Governor*

Joshua F. Tenorio  
*Lieutenant Governor*

Fred E. Bordallo  
*Director*



**GUAM VETERANS AFFAIRS OFFICE**

Office of the Governor

P.O. Box 2950

Hagatna, Guam 96932

Tel: (671) 475-8388

Fax: (671) 475-8396

January 30, 2019

GVAO 019-009

Benjamin J.F. Cruz  
Public Auditor  
Office of the Public Auditor  
Suite 401 DNA Building  
238 Archbishop Flores Street  
Hagatna, Guam 96910

**REF: FY 2018 CENTRIC REPORT-Guam Veterans Affairs Office.**

Buenas yan Hafa Adai,

In accordance with Public Law 33-138, attached herewith is Guam Veterans Affairs Office-FY18 Centric Report for your disposition.

Respectfully,

Fred E. Bordallo, Jr.  
Director

**RECEIVED**  
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