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## MANAGEMENT & STAFF:

Doris Aguon  
Executive Director

Julie Iriarte  
Grants Officer

Cynthia Toves  
Program Officer

Gwendolyn Aguon  
Program Manager

Tiffany San Nicolas  
Admin & Grants Assistant

Marie Cruz  
Disaster/Community  
Outreach

## BOARD OF COMMISSION

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Margrit Atalig  
Vice Chairperson

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Myracle Mugol



# SERVE GUAM COMMISSION

*Revive and Embrace the Spirit of Volunteerism  
Na lá'la ta'lo yan Akihom I Espiriton I Nina'en Ayudu*



*Fiscal Year 2020 (October 1, 2019 - September 30, 2020)*

## CITIZEN CENTRIC REPORT

### ABOUT US

Under the auspices of the Offices of the Governor, Serve Guam Commission (SGC), established in 2005, is the state's administrator for federal funds received through AmeriCorps. SGC provides grants to government and nonprofit organizations that have been selected to run AmeriCorps programs. We provide training and technical assistance and monitor these organizations to ensure they adhere to all federal rules and regulations related to their AmeriCorps grants.

### MISSION

To revive Guam's spirit of service and embrace a culture of Volunteerism that increasingly shapes our communities and changes lives.

### VISION

To promote the value of Volunteerism and improve the overall quality of service.

### AMERICORPS

What is AmeriCorps?

- 100% Federally-funded program designed to encourage and support volunteerism in communities,
- Team-based and direct service - addressing community needs in Education, Environmental Stewardship, Economic Opportunity, Healthy Futures, Disaster Services, Veterans & Military Families, Capacity Building and to involve communities (individuals and organizations) to work together to address local needs.

What do AmeriCorps members receive?

- Monthly stipend
- Segal AmeriCorps Education Award - after successful completion of a term of service

\*\*Please contact Serve Guam Commission for the most current Monthly Stipend and Segal AmeriCorps Education Award amounts.

# OUR IMPACT

## FY20 AMERICORPS DEMOGRAPHICS REPORT

DEMOGRAPHICS		
Demographic Information		TOTAL
Focus Areas		
Number of Slots Granted		208
Number of individuals who applied to be AmeriCorps members		314
Number of AmeriCorps members enrolled		208
Number of episodic volunteers generated/recruited by AmeriCorps members		1175
Total episodic volunteer Hours generated		4912.5
Total value of episodic volunteer Hours		35260.62
Number of ongoing volunteers generated by AmeriCorps members		197
Total managed volunteer hours generated		590
Total value of managed volunteer hours		4867.5
Number of AmeriCorps members who participated in at least one disaster services project		67
Number of disasters to which AmeriCorps members have responded		7
Number of individuals affected by disaster receiving assistance from members		2
Number of veterans served		127
Number of veteran family members served		175
Number of military family members served		533
Number of active duty military members served.		176
Number of veterans serving as AmeriCorps members		3
Number of Site Locations		21
Number of Youths mentored(served):EDUCATION (ED3A) output		586
Number of Youths sustained(completed): EDUCATION (ED4A) Outcome		47
Number of students grades K-12 improved academic engagement (behavior): EDUCATION (ED27B) Outcome		38
Number of post-secondary students served/start: EDUCATION (ED31)		223
Number of post-secondary students completed participation: EDUCATION (ED32)		50
Number of students earning a post-secondary degree: EDUCATION (ED11)		0
Number of older adults or individuals with disabilities receiving food, transportation, or other services that allow them to live independently: HEALTHY FUTURES (H8)		16
Number of veterans that received CNCS-supported assistance:VETERANS &MF (V1)		5
Number of veterans receiving access to education assistance:VETERANS&MF (AD)		0
Number of individuals that received supported services in disaster preparedness: (D1)		908
Number of individuals that received supported services in disaster mitigation: (D1)		0
Number of participants attending disaster preparedness training: (D5)		104
Number of household/property reached out in disaster mitigation:		0
Number of individuals receiving education or training in Environmentally-conscious practices: ENVIRONMENTAL (EN3) output upcycle & recycle projects		330
Number of individuals with an increase in knowledge of EN and/or environmentally-conscious practices: ENVIRONMENTAL (EN3.1) outcome		330
Number of acres of public parks or lands treated: ENVIRONMENTAL (EN4)		16
Number of acres of public parks or lands improved: ENVIRONMENTAL (EN4.1)		13
Number of organizations implementing 3 or more volunteer management practices provided by CNCS-supported orgs or national service participants		4
Number of additional activities completed and/or program outputs produced by the program as a result of capacity building services provided by CNCS-supported organizations or national service participants in a) Disaster Services, b) Economic Opportunity, c) Education, d) Environmental Stewardship, e) Healthy Futures and/or f) Veterans and Military Families		33
Number of AC members exited w/ Ed Award		153

**Note: if there is a "0" indicated that means that they did not capture any as part of their program, output or out If is left blank, then it does not apply to them, they don't have that focus area**

Pandemic / COVID-19		
Number of Meals Distributed - GDOE Grab & Go, Mayor's Food Commodity Distribution		34103
Number of Face Mask re-banding		17014
Number of face masks sewn		259



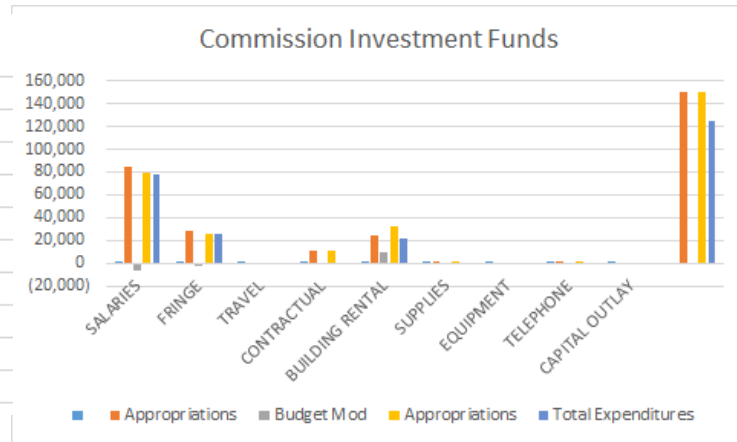
AmeriCorps



# OUR FINANCES

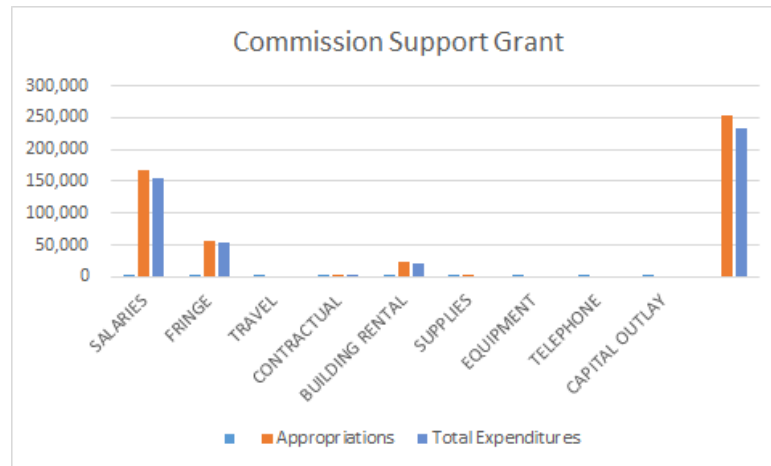
## FY20 Commission Investment Funds

2020		Appropriations	Total Expenditures	Balance
SALARIES	111	78,806.00	78,451.20	354.80
FRINGE	113	25,236.00	25,121.89	114.11
TRAVEL	220	0.00	0.00	0.00
CONTRACTUAL	230	10,443.00	0.00	10,443.00
BUILDING RENTAL	233	33,010.00	21,630.00	11,380.00
SUPPLIES	240	1,019.00	0.00	1,019.00
EQUIPMENT	250	0.00	0.00	0.00
TELEPHONE	363	1,440.00	0.00	1,440.00
CAPITAL OUTLAY	450	0.00	0.00	0.00
		<b>149,954.00</b>	<b>125,203.09</b>	<b>24,750.91</b>



## FY20 Commission Support Grant

2020		Appropriations	Total Expenditures	Balance
SALARIES	111	166,971.50	154,862.24	12,109.26
FRINGE	113	56,515.00	53,202.12	3,312.88
TRAVEL	220	0.00	0.00	0.00
CONTRACTUAL	230	4,349.00	2,982.36	1,366.64
BUILDING RENTAL	233	23,816.00	21,630.00	2,186.00
SUPPLIES	240	1,051.50	0.00	1,051.50
EQUIPMENT	250	0.00	0.00	0.00
TELEPHONE	363	0.00	0.00	0.00
CAPITAL OUTLAY	450	0.00	0.00	0.00
		<b>252,703.00</b>	<b>232,676.72</b>	<b>20,026.28</b>



## FY20 AmeriCorps Formula Sub-Awards

Sub-Grantee Name:	Award Amount:	Sub-Grant Match	AmeriCorps Members to be recruited		Approved Amendments	
					Award Amount	AmeriCorps Membership
AmeriCorps Ayuda Para I Komunidad (Sanctuary, Inc)	\$774,000	\$15,978	86	Due to various reasons subsequent to COVID-19, AmeriCorps Ayuda Para I Komunidad has requested to decrease their funding and membership. As of March 2021, 50 members have been recruited. Target met.	\$ 450,000.00	50
AmeriCorps VARO Outreach (Victim Advocates Reaching Out)	\$450,000	\$500	50	Due to various reasons subsequent to COVID-19, AmeriCorps VARO has requested to decrease their funding and membership. As of March 2021, 26 members have been recruited. Recruitment of remaining 4 members have been put on hold pending further guidance from Grantor.	\$ 270,000.00	30
AmeriCorps University of Guam (University of Guam)	\$630,000	0	70	A modification has been approved for AmeriCorps UOG to accept the funding and membership relinquished by AmeriCorps Ayuda and AmeriCorps VARO. As of March 2021, 70 members have been recruited. Recruitment of remaining 56 members have been put on hold pending further guidance from Grantor and contract addendum.	\$ 1,134,000.00	126
AmeriCorps GMH (Guam Memorial Hospital Authority)	\$180,000	\$55,893	20	Target not met due to low number of applicants. AmeriCorps GMHA membership will remain at 18.	\$ 180,000.00	20
<b>TOTAL</b>	<b>\$2,043,000</b>	<b>\$72,371</b>	<b>226</b>		<b>\$2,034,000.00</b>	<b>226</b>

# OUTLOOK

The Serve Guam Commission (SGC) staff will continue to carry out effective and efficient oversight of AmeriCorps programs through grants received from AmeriCorps as follows:

1. CNCS Commission Support Grant:
  - January 1 – December 31, 2021: \$265,000
  - January 1 – December 31, 2022: \$265,000
  
2. CNCS Commission Investment Funds Grant
  - January 1, 2021 – December 31, 2021: \$149,954
  - January 1, 2022 – December 31, 2022: \$149,954

Through these grants, SGC is committed to improving its management systems and strengthen our performance and accountability. Our goal is to build upon current infrastructure to strengthen and enhance our information technology systems throughout the Commission and its sub-grantees to include training and technical assistance techniques, staff development, financial and grants management in order to meet the objectives and goals as required by AmeriCorps.

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The Serve Guam Commission, through AmeriCorps State Formula Grants, continue to select high quality programs to invest in national service and volunteerism opportunities with achieved outcomes in key focus areas of Education, Economic Opportunity, Environmental Stewardship, Disaster Preparedness, Veterans & Military Families and Capacity Building as required by CNCS.

Through a competitive grant application process, \$2,088,00 AmeriCorps State Formula funding has been awarded to the following organizations to operate the PY20-21 AmeriCorps programs:

1. Oceanic Ascent Education (AmeriCorps Guahan Sustainable Culture)
2. Guam Memorial Hospital Authority (AmeriCorps GMHA)
3. Western Pacific Veterans Community Foundation (AmeriCorps VETCORPS Guam)
4. University of Guam (AmeriCorps UOG Volunteer Center)

## We want to hear from you!

Do you like the report? Do you believe it should include any other information? Please let us know by contacting Serve Guam Commission, 671-300-4599

## Contact Us

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Hagatna, Guam 96910  
(671) 300-4599 | [www.serveguam.com](http://www.serveguam.com) |  
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Office of Public Accountability &lt;admin@guamopa.com&gt;

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**Serve Guam Commission - FY 2020 Citizen-Centric Report (CCR)**

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**Tiffany Sannicolas** <Tiffany.Sannicolas@sgc.guam.gov>

Fri, Aug 6, 2021 at 5:05 PM

To: "admin@guamopa.com" &lt;admin@guamopa.com&gt;, "Therese M. Terlaje (senatorterlajeguam@gmail.com)"

&lt;senatorterlajeguam@gmail.com&gt;

Cc: Doris Aguon &lt;Doris.Aguon@sgc.guam.gov&gt;

Hafa Adai,

Submitting the Serve Guam Commission is FY 2020 Citizen-Centric Report (CCR)

Should you have any questions please contact our office.

Si Yu'os Ma'ase



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**2 attachments**



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**FY 2020 Serve Guam Commission- CCR\_Final.pdf**  
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