Office of Public Accountability Transitions to Upgraded Audit Software
Funded by Pacific Association of Supreme Audit Institutions

July 7, 2022

Hagåtña, Guam – The Guam Office of Public Accountability (OPA) is pleased to announce it has successfully transitioned its audit working papers from TeamMate 12.1 (also known as TeamMate AM) to TeamMate+. TeamMate+ is a cloud-based audit management tool that allows auditors to generate customizable audit reports, view audit processes in content library, configure workflow phases, and track document changes with an audit trail. This transition was made possible with the support of the Pacific Association of Supreme Audit Institutions (PASAI) covering all related fees from November 2021 to June 2023.

The OPA partnered with Wolters Kluwer, a global leader in professional information, software solutions, and services for the healthcare; tax and accounting; governance, risk and compliance; and legal and regulatory sectors, for the new upgrade to its audit management software. Their team of Alan Chea, Hiro Sakai, Sharala Sekeran, and Terence Chew collaborated with our IT Committee over several months to ensure a successful migration, including upgrading other elements of our IT infrastructure.

TeamMate+ has been widely used by PASAI members as the main practice management software for audit offices. In a report released by PASAI in September 2021, ten other Supreme Audit Institutions (SAI) utilized a version of TeamMate, and an additional SAI was in the process of securing funding and implementing the software soon. The report also highlighted the current state of IT capabilities within the SAIs and the need for the upgraded support. With OPA's most recent upgrades to its IT infrastructure, the office has been able to provide staff with an environment and the capabilities to be more efficient in the workplace.

OPA staff underwent training to be familiarized with the updated look and new features in June 2022. While TeamMate AM provided separate applications for each program, TeamMate+ now includes all the features from TeamMate AM in an all-in-one browser. TeamMate+, with its extensive configurability, allows each staff to establish and control their own terms, project milestones, workflow, individual views, and more.

Public Auditor Benjamin J.F. Cruz remarked, "*We are grateful for PASAI's technical and financial support with this transition. Through this exercise, we learned our office was using outdated software that no longer has client support, so it was necessary and timely to get this upgrade. Our audit efficiencies will be vastly improved and allow our auditors more tools to audit for a better government.*"

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